

# Felix Olivares

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## IT INFRASTRUCTURE PROJECT MANAGER

IT professional with a proven track-record managing a wide range of infrastructure projects. Expertise in interpretation of technical standards, need assessments, structured cabling and data centers. A "hands on" team player focused on productivity and outstanding client service.

## SKILLS

- Active Directory
- MS Project / Visio
- Horizontal and backbone cabling
- LAN/WAN/WLAN
- Nessus
- Network rollouts
- Kali Linux
- TCP/IP VPN
- VirtualBox / VMware
- Windows Servers
- AP installations

## PROFESSIONAL EXPERIENCE

THE KRAFT-HEINZ COMPANY

Chicago, IL

### **IT Infrastructure Project Manager (contract)**

May 2021 – January 2022

- Term contract position focused on managing the transfer of secure data, physical assets, and support systems from Kraft Heinz to Hormel Foods as part of a major production facility divestiture
- This project involved coordinating core team members, other PMs, cross functional resources, and third-party contractors to implement and document the process from analysis and mapping to secure decommissioning
- Contributed to other infrastructure projects including a Network Refreshing for Kraft Heinz Indonesia and a fiber needs assessment for the Nova Goiás, Brazil plant.

ANIXTER, INC., World Headquarters

Glenview, IL

### **IT Infrastructure Project Manager**

2011-2019

- Focus on structured cabling, data center deployment and migration, and IP network infrastructure projects at Anixter warehouse/plant environments in the US, Canada and Latin America
- Designed and implemented structured cabling installations using single and multi-mode fiber-optics, Cat5, Cat6, Cat6a, and coax cabling systems.
- Involved in vendor selection, contract negotiations, financial analyses, procurement coordination, design, and "hands-on", on-site project management

ANIXTER, INC., World Headquarters

Glenview, IL

**Infrastructure Systems Engineer – Global Solutions**

2009 – 2011

- Responsible for designing, building, and testing security systems in multiple warehouses across the US and Canada
- Implemented MS security patch management, system backups, wireless inventory systems, image and Avalanche rollouts and Symantec WISE install KITs for software deployment
- Provided Windows server configuration and administration

ANIXTER, INC., World Headquarters

Glenview, IL

**LAN Supervisor**

2007 – 2009

- Led the LAN Administration team providing support to the LAN/WAN infrastructure
- Monitored compliance of IT configuration corporate standards in a 700+ user workstation and server environment achieving a 52% increase in year one
- Improved standards of service, communication and troubleshooting, resulting in a 70% growth in client utilization of ticket systems

Additional IT Experience:

**IT Project Coordinator, Systems Analyst and Technology Support Technician**

Houghton Mifflin Harcourt, Evanston, IL | ACCENTURE, Chicago, IL | MAYO Clinic, Rochester, MN

## CERTIFICATIONS & EDUCATION

CompTIA Security + (in-progress)

Professional Certificate in Cyber Security Technologies (PCCT) – July 2020

Degree-level full time program - *Illinois Institute of Technology*, Chicago, IL

Professional Certificate in Cyber Security Management (PCCM) – December 2020

Degree-level full time program- *Illinois Institute of Technology*, Chicago, IL

AWS Certified Cloud Practitioner (AWS-CCP) – September 2019

Agile Professional Scrum Master (PSM I) – July 2019

Six Sigma Green Belt (CSSGB) – July 2019

Associate Degree in Computer Sciences (60 credit, 3-year program)

*Isaac Newton Technical University*, Venezuela

Languages: English, Spanish and proficient in Portuguese