

## **Great Oaks Policies**

### Offerings:

- Great Oaks Equestrian is a full-service training and lesson barn. All boarders are required to participate in lessons and can choose from a variety of packages. Packages include lessons and pro-rides or a combination of both.

### Payments & Forms:

- All board and lesson payments are due on the 1st of each month. Invoices are sent between the 20th-25th of each month. A late fee of \$25 is added to invoices after the 7th.
- Lessons are to be prepaid on a monthly basis. Individual lessons must be pre-approved and paid before mounting. Those riders who have not pre-paid for lessons will NOT be permitted to ride. Payments are accepted by cash, check, Venmo or Zelle.
- All riders are required to sign a liability form before mounting. This includes all students and visitors.

### Cancellations:

- Cancellations made 24 hours prior to lesson will receive a make-up. All cancellations made the same day will NOT receive a make-up.
- All cancellations made by instructors will receive a make-up.
- Make-ups do not expire for those enrolled in a monthly lesson package.
- Make-up lessons are only available to use while actively paying for a lesson package. All make-up lessons are forfeit if a lesson package is dropped.

- Make-ups cannot be used in lieu of training fees at horse shows. They can only be used for lessons, training rides, or training fees at home schooling shows.

#### Lesson Program:

- Lesson students should come dressed appropriately for lessons. This includes long pants (no jeans), a closed toe boot with a small heel (hiking boot is acceptable for the first few lessons). Paddock boots with half chaps or tall boots with riding pants are recommended. Boots with a zipper along the inside of the leg are not permitted for the horses comfort & safety. Riders should dress for the weather, as lessons are taught outside weather permitting. All riders should purchase a well fitting ASTM approved helmet by their 2nd month of lessons.
- All use of grooming supplies, tack & equipment are included in the price of a lesson package. Riders are welcome to use their own saddle pads & grooming supplies. Personal saddles can be used with trainer permission, saddle fit must be checked by the trainer before using.
- Lesson students are invited to participate in our home schooling show series May-October. For students wanting to join our travel show team, half leases are available.