



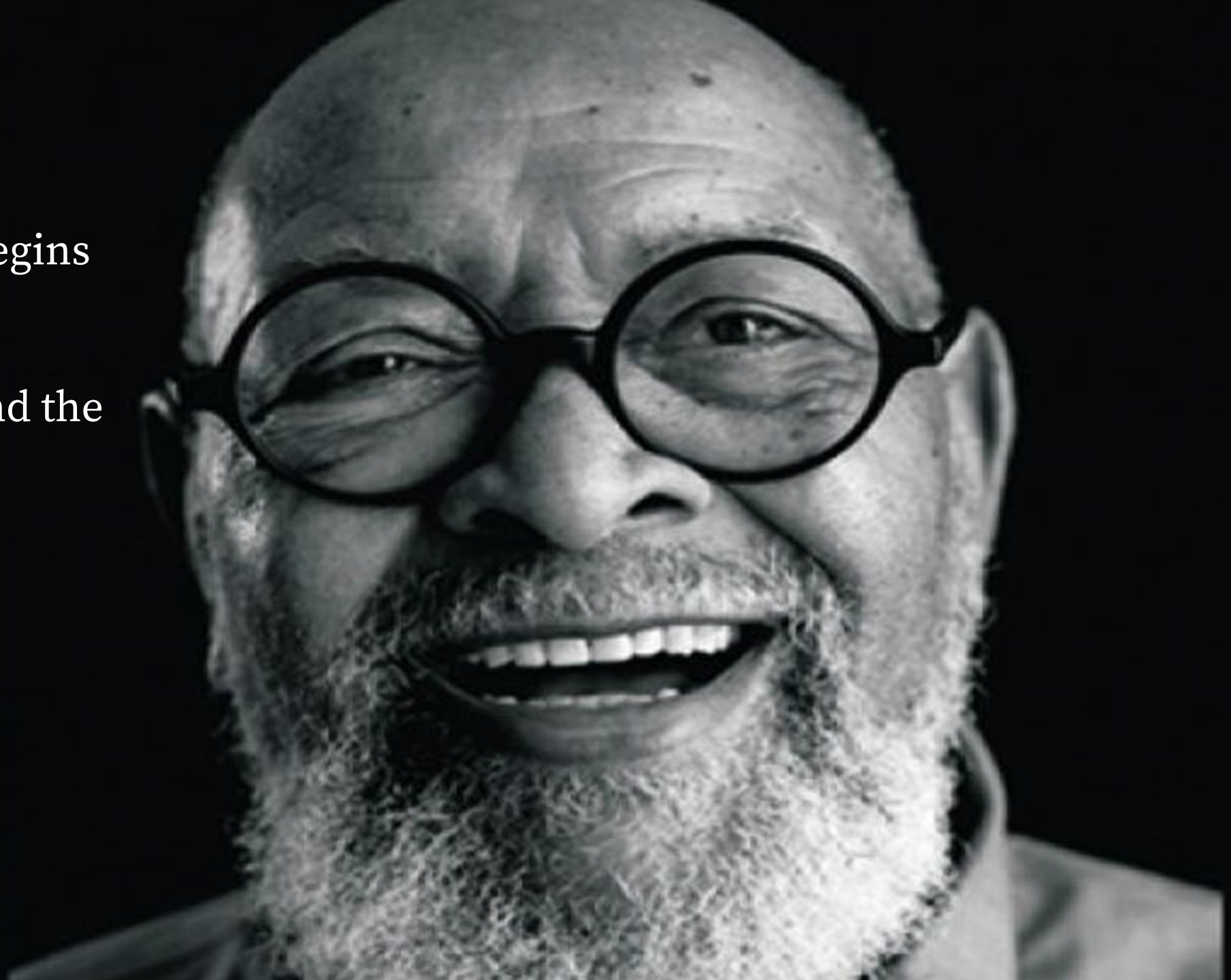
Lifting Our Legacy: Cecil Williams Community Ambassadors

The essence of **GLIDE** begins
and ends with love.

It is the highest truth, and the
foundation on which
GLIDE was built.

Love is the legacy.

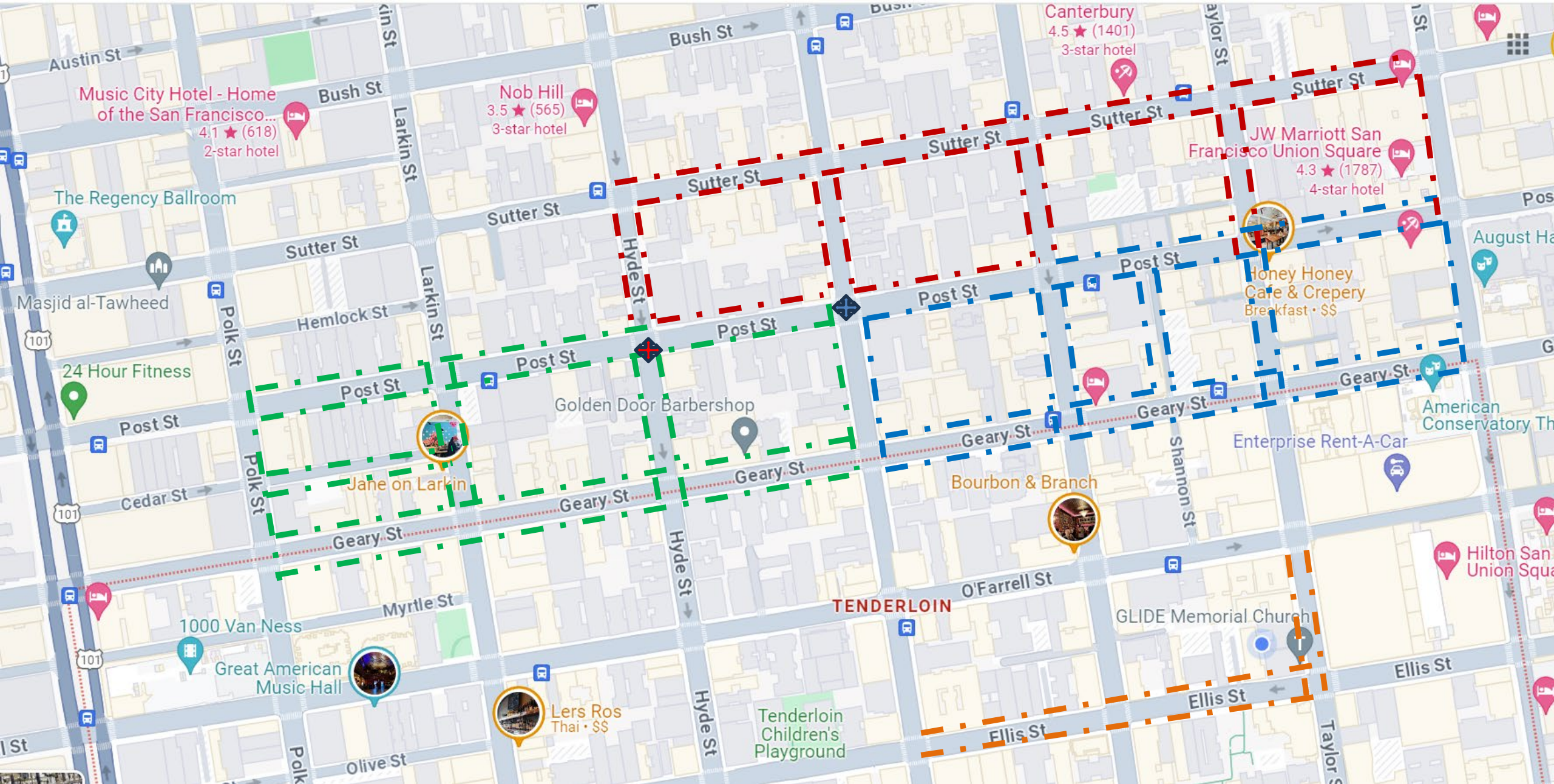
Love gets us to Beloved
Community.



Ambassador Orientation Training

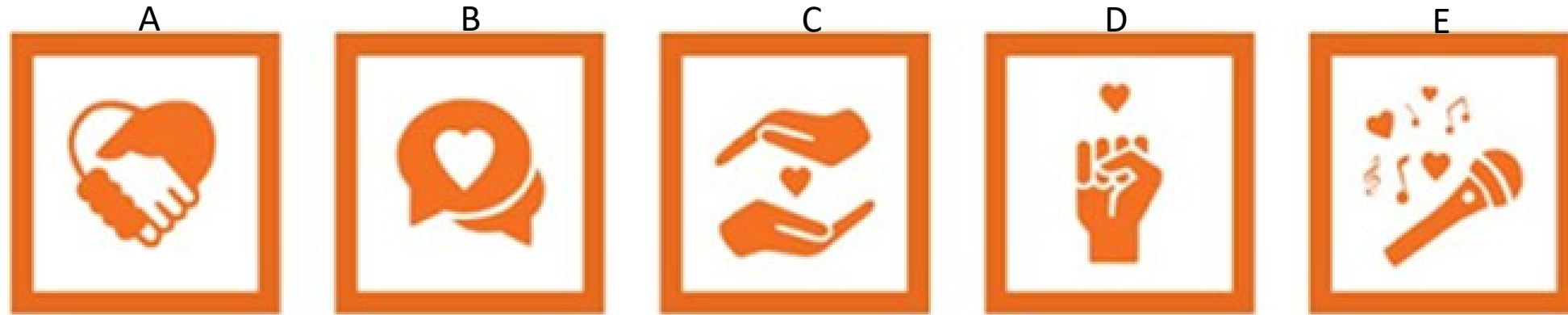
	Mon- FH	Tues - 400	Wed- FH	Thurs- 400	Fri- FH
7am	Welcome: Sign-In, Packets, Vests, Name Tags, Equipment Rigs, Supplies (blankets, food, water, etc)	Unconditional Love: Service Engagements, Referrals, Connections	Whole Person Case Management & HIPAA	Guided Field Work: Meet at Drop-Off, 7am Sharp!	Guided Field Work: Meet at Drop-Off, 7am Sharp!
8am	HR & IT Onboarding	1. (2 hr) Narcan & Opioid Overdose 2. (1 hr) Data Entry & Reporting: Engagements, Referrals, Connections	3. (2 hr) De-Escalation, Mental Health, Role Play 4. (1 hr) Data Entry & Reporting	5. (2 hr) Motivational Interviewing, Community Access Points, Role Play	6. (3 hr) Integrated Case Management in the Field
9:30am	Route Maps & Ice-Breaker				
10am	Kick-Off & Welcome (Donna) 1. Dr. Gina Fromer, CEO 2. Minister Marvin White 3. Center for Social Justice 4. City of San Francisco				
11am	Lunch	Lunch	Lunch	Lunch	Lunch
12:30pm	* 12pm-3pm Monday Only CPR & Stop The Bleed	Guided Field Work	Guided Field Work & Engaging PD/FD	Guided Field Work & Engaging Medical Care	Guided Field Work & Engaging Shelter/Housing
3:30pm	Mobile Classroom: Reflections & Learning	Mobile Classroom: Reflections & Learnings	Mobile Classroom: Reflections & Learnings	Mobile Classroom: Reflections & Learnings	Final Exam
4:00pm	Closing Remarks & Adjourn	Closing Remarks & Adjourn	Closing Remarks & Adjourn	Closing Remarks & Adjourn	Closing Remarks & Adjourn

3 Main Routes: Red, Blue, Green (Orange=Ancillary Route w/GLIDE Department of Facilities, External Maintenance Team)



Core Values: How We Move & Communicate

GLIDE is a movement anchored in personal transformation inspired by 5 core values.



Please match the icon above to the core value you think it represents:

1. **For The People:** We break through barriers. We serve each other. We change the world.
2. **Truth Telling:** We each tell our own story. We speak our truth. We listen.
3. **Celebration:** We sing. We dance. We laugh together. We celebrate life.
4. **Radical Inclusivity:** We welcome everyone. We value differences. We respect everyone.
5. **Love & Hope:** We're all in recovery. We heal in community. We love unconditionally.

Low-Threshold Case Management: 10 Life Domains

Assignment: Use the Navigation Guide to list 3 services you will provide in each Life Domain: Directly, Indirectly w/GLIDE, or Indirectly w/Partner. Asterisk (*) those likely needing a Fleet Call & Double-Asterisk (**) those likely needing a warm handoff.

	Direct 3 Most Frequent	Indirect through GLIDE	Indirect through Partner
1. Food			
2. Shelter & Housing			
3. Essential Life Skills			
4. Family Relations			
5. Community			
6. Substance Use			
7. Mental Health			
8. Medical Care			
9. Education & Training			
10. Employment & Income			

ONE GLIDE

Departmental Visits to Ambassador Routes

GLIDE colleagues will join your route to:

- 1. Help clean 1 block
- 2. Learn about KPI “Connections”
- 3. Send a group selfie to ambassadors@glide.org
- 4. Make a friend & share GLIDE FORWARD energy!

Week:	7/29	8/5	8/12	8/19	8/26	9/2
Red	OPS	FD	HR/FI	LEG/CH	PRO	COMMS
Blue	FD	HR/FI	LEG/CH	PRO	COMMS	OPS
Green	HR/FI	LEG/CH	PRO	COMMS	OPS	FD



“Beloved Community will require a qualitative change in our souls as well as a quantitative change in our lives”

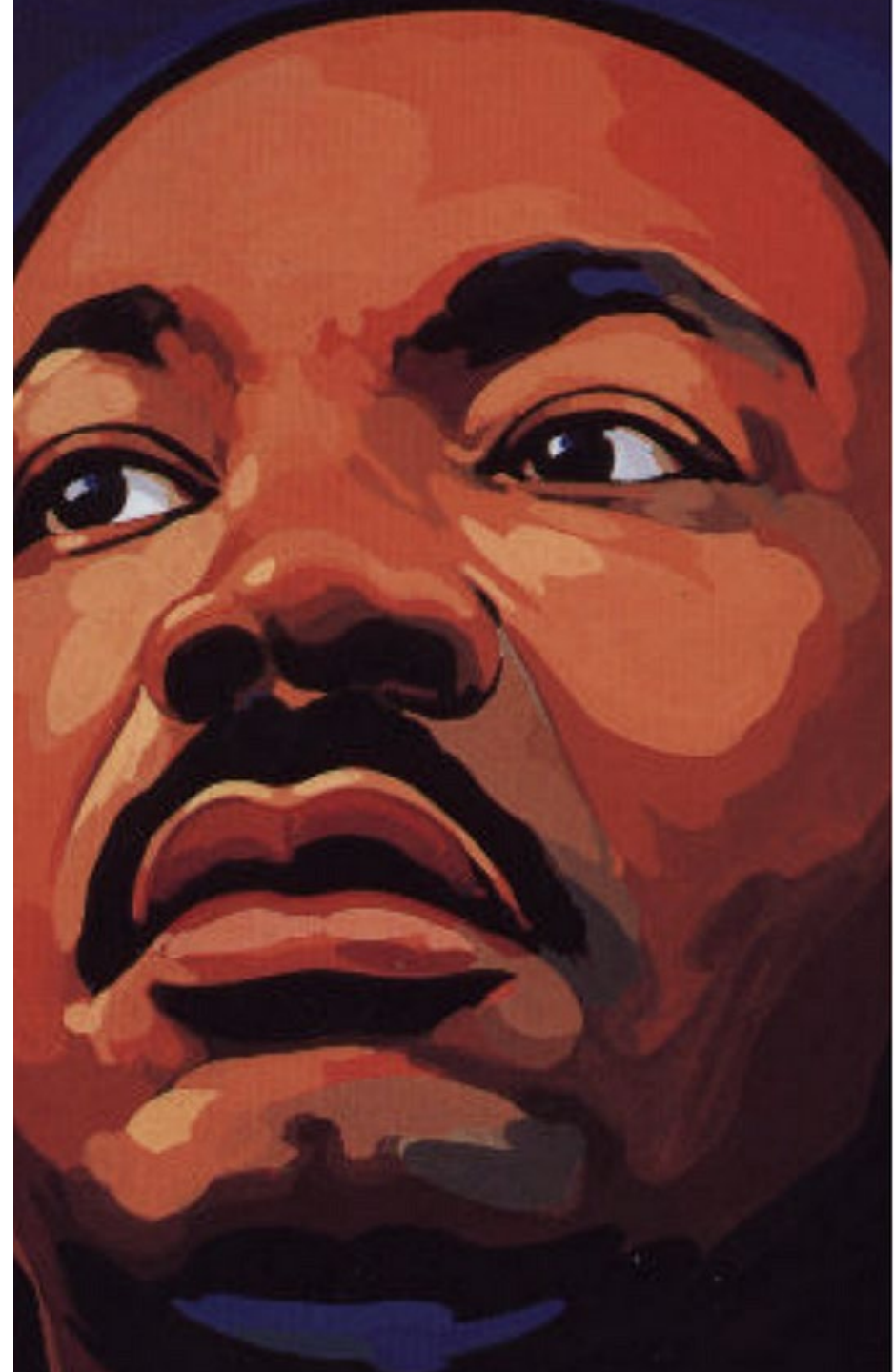
- - Martin Luther King, Jr.

Your New Job:

Cecil Williams Community Ambassadors create

Beloved Community where people find

Love, hope, and help.





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