



## PROTECT MY RESTAURANTS

### Phishing Prevention Best Practices

#### 1. Recognize Phishing Emails

- Be suspicious of emails that request personal information or ask you to click on a link or open an attachment.
- Look for poor grammar, spelling mistakes, and unfamiliar email addresses.
- Check the sender's email address carefully for subtle misspellings or unusual domains.

#### 2. Verify Links Before Clicking

- Hover over links to see the actual URL before clicking. Ensure it matches the expected destination.
- Avoid clicking on links in emails from unknown or untrusted sources.

#### 3. Be Cautious with Attachments

- Do not open attachments from unknown senders, as they may contain malware or viruses.
- Even if an email appears to be from someone you know, be cautious if the message is unexpected or out of character.

#### 4. Use Anti-Phishing Software

- Install and maintain up-to-date anti-phishing and antivirus software to help detect and block phishing attempts.
- Use browser settings and extensions that provide phishing protection.

#### 5. Educate Employees and Staff

- Regularly train employees to recognize phishing attempts and respond appropriately.
- Encourage reporting of suspicious emails or messages to the IT or security team.

#### 6. Verify Requests for Sensitive Information

- Always verify requests for sensitive information by contacting the person or organization directly using known contact details.
- Never provide personal or financial information in response to unsolicited requests.