Garbage Information

The City of Kingston bylaw is continuing a sweep of all yards in our city. Mary-Louise and Kasia will be going through all projects and tagging yards that need to be tidied up.

We have been receiving numerous calls in regards to rats. It is very important that front and back yards are clean with no garbage left out!

Please remember;

- No loose or large pieces of garbage; properly tied and bagged;
- Place your garbage outside no SOONER than
 Spm the day BEFORE OR no LATER than
 7am the day of your designated garbage day;
- Your garbage day for Nickle Drive/Curtis & Cliff Crescent is <u>MONDAYS</u>. Please follow holiday schedule;
- Your garbage day for Montreal, Compton, Weller, Wilson Streets and Conacher Drive is <u>THURSDAYS</u>. Please follow holiday schedule;
- Tenants are responsible for the removal of large items – they may not be placed at the curbside.

Don't forget to change your furnace filters. In order for the furnace to work properly you must check and change your furnace filters every three (3) months. If needed these are available at either KFHC offices.

After Hours MAINTENANCE EMERGENCIES ONLY (613) 546-5591 (ie; Floods, fires, overflowing toilets)

KFHC Special Events

Family Fun Day

Thursday, July 4th, 2019 Lake Ontario Park 12:00pm – 3:00pm



Watch for flyers in your mailbox for more information



Strawberry season will be here before you know it. KFHC is hoping you'll join us for a FREE Strawberry Social! See you in June, 2019

Gananoque Boat Cruise

Lost Ship Cruise September 20th, 2019



KFHC Newsletter

Spring, 2019



www.kfhc.ca

119 Van Order Drive, Kingston, ON K7M 1B9 Phone (613) 546-5591 = Fax (613) 546-9375

Satellite Office: #7-94 Compton Street, Kingston, ON K7K 5V3 Monday, Tuesday, Thursday & Friday's 8:15am - NOON

CLOSED to public Wednesdays

Main office remains open ~ 8:15am – 4:15pm CLOSED for lunch between 12:00 – 1:00pm

Upcoming KFHC Office Closures Friday, April 19th, 2019 – (Good Friday) Monday, April 22nd, 2019 – (Easter Monday) Monday, May 20th, 2019 – (Victoria Day) Monday, July 1st, 2019 (Canada Day)

Patricia Price – Property Manager x 1556 Fiona Drake - Manager Support Services x 1566 Kelly Vallier – Tenant Services Program Admin x 1558 Anabel Almeida – Property Management Assistant x 1559 Kasia Malecki – Applicant/Tenant Services Coordinator x 1564 Mary-Louise Héroux – Applicant/Tenant Services Coordinator x 1565

Sean Jensen – Property Manager Assistant – x 1567 Drew Magee – Supervisor of Technical Services x 1561 Dawn Hayley - Technical Services Assistant x 1562

(Voice mails for Maintenance can be left 24 hours a day & will be answered the following business day)

∞ Community & Building Clean-Up ∞



KFHC will be happy to provide ~ bags, gloves and rakes. Get a crew together and let KFHC know which day you wish to clean the common areas of your complex! We can help!



Please feel free to stop by the Satellite office with a copy of your Utilities Kingston bill to sign up. Any questions, please feel free to call Mary-Louise x 1565 or Kasia x 1564 for more information.

Annual Review or Household/Income

Changes

All households receive a yearly Annual Review package. Please remember to return this package to the office on or before the due date.

Staff will ensure your rent is calculated on your actual current income and reduce the risk of households being back charged for unreported income or tenants paying higher rent than they should be paying.

If you have changes outside your yearly annual review, please be reminded you are required to report these changes to your household members or income <u>in writing</u> within thirty (30) days to either KFHC office.

Please remember, your rent is payable on or before the 1st of every month!

∞ Tenant Insurance ∞

Due to the recent fires that have happened several of our units, we are advising tenants that tenant/content insurance is now **MANDATORY**.

KFHC will repair the actual unit, i.e. floors, walls, ceilings – but things like furniture, electronics, clothes and appliances (In townhouses) are your responsibility to replace in the case of fire, flood, etc.

If you have any questions, or need help getting insurance, please call Kasia at x 1564 or Mary-Louise at x 1565.

Loving Spoonful & Food Rescue Program





Our partnership with Loving Spoonful & Second Harvest Food Rescue continues with great success. We are rescuing more food and passing it on to our tenants! This not only helps feed those that may be hungry but also diverts huge amounts of good food from being thrown away into a landfill.

There are food stands located at ~ 300 Conacher Drive, 176 Wilson Street, 381 Bagot Street and 119 Van Order Drive.

Deliveries are random times throughout the week, please swing by the offices and see what is available!

ALL items are FREE! 1ST come, 1st serve!