#### Seven Board Responsibilities

Ensure clear mission and purpose • Effective strategic planning • Evaluation of CEO Ensure sound financial and legal practices (fiduciary) • Financial resources deliver mission and used effectively • Engage stakeholders • Ensure effective governance

#### KINGSTON & FRONTENAC HOUSING CORPORATION SPECIAL BOARD MINUTES 03-2021 Wednesday September 15, 2021 Virtual Meeting 10:00 p.m.

Ms. Denise Cumming, Chair Ms. Liz Schell, Vice Chair Councillor Gary Oosterhof Ms. Catharine Gibson Mr. Sanjiv Kapoor Councillor Bridget Doherty

### 1. MEETING TO ORDER

# 2. DISCLOSURE OF CONFLICT OR PECUNIARY INTEREST

### 3. APPROVAL OF AGENDA

Moved by: Ms. Gibson Seconded by: Mr. Kapoor

**THAT** the Board of Directors approve the Special Meeting Agenda No.03-2021.

#### 4. APPROVAL OF MINUTES

Moved by: Councillor Doherty Seconded by: Ms. Schell

**THAT** the Board of Directors approve the Special Meeting minutes No.02-2021 for August 19, 2021 meeting.

## **5. STAKEHOLDER RELATIONS**

**THAT** the Board of Directors will resume discussions and strategy planning from the August 19<sup>th</sup> Special Board Meeting.

- Gary agreed media consultant was a good fit.
- CEO: Phil has created an email to Kingstonist outlining their need for balanced and limitations in their media approach.
- CEO there is another media release going out regarding Kingstonist meeting with the City's Housing and Homelessness Committee.
- Gary suggested sending job postings to Board to help recruit candidates for the position.

## Chairs Update on the Meeting

- CEO will book a strategic planning session with Susanne Gibson
- Change to Advocacy Committee name to Stakeholder Relations subcommittee will go to the Board for approval.

- Communications plan to reach a broader group of constituents
- Focus will be on distributing good feedback from tenants, public good news stories where they would appear and how often.
- Ignore negativity
- Suggestion to look into an external relations position. CEO noted to make this part of the discussion with Susanne Gibson at the Strategic planning session.
- Bridget asked for a statistics report comparing pre covid and post covid costs.
- Maintenance training on vulnerable situations when working in units, re body cam suggestion.

# 6. ADJOURNMENT

**Moved by:** Ms. Gibson **Seconded by:** Councillor Oosterhof The agenda having been fulfilled, the Chair declared the meeting terminated.

Ms. Denise Cumming, Chair

Mary Lynn Cousins Brame, CEO