



Ontario Energy Board

The OESP is an Ontario Energy Board program that lowers electricity bills for lower-income households. The OESP provides a monthly credit to eligible customers based on household income and household size. The OESP credits are applied directly to eligible customers' bills.

Applications take about 6 to 8 weeks to process. Credits don't take effect until you submit all required information (including the signed consent form, if required) and your application is processed. The credit is applied to your utility bill as soon as possible after your application has been approved. Credits can be from \$35.00 - \$75.00 each month, depending on your income.

If you are interested in signing up for the OESP credit, please contact Mary-Louise or Kasia.

Loving Spoonful & Food Rescue Program

Our partnership with Loving Spoonful & Second Harvest Food Rescue continues with great success. We are rescuing more food and passing it on to our tenants! This not only helps feed those that may be hungry but also diverts huge amounts of good food from being thrown away into a landfill.

There are food stands located at ~ **300 Conacher Drive, 176 Wilson Street, 381 Bagot Street and 119 Van Order Drive.**

Deliveries are random times throughout the week, please swing by the offices and see what is available!

ALL items are FREE! 1st come, 1st serve!

Fall Prevention – KFL&A Public Health



Fall Prevention Starts with You

Free one (1) Hour presentations are held in the Common Rooms at the following buildings ~

October 23rd, 2019 – 10:00–11:00am @ 205 Bagot Street
October 24th, 2019 – 10:00–11am @ 129 Van Order Drive
October 30th, 2019 - 10:00–11am @ 233 Queen Mary Road
November 7th, 2019 - 10:00–11am @ 176 Wilson Street

Sign-up sheets will be available on the main bulletin boards. Please sign up a week prior to your scheduled presentation.

*Any questions, please call Mary-Louise or Kasia
See you there!*

Street Hockey

Please come and play from 5:30pm – 6:00pm *weeknights*
Some *weekends* between 1:30-3:30pm or 5:30-6:00pm
finishing approximately at 8:00pm.

Check out our facebook  Kingston Crusaders Street Hockey League (KCSHL).

We ask people to please comment on our facebook page if you plan on playing one (1) hour ahead. This way we know how many are coming and allows everyone to be on time.

In the parking lot facing of **300 Conacher Drive**

If you don't have a stick, extra's available depending on players! We encourage you to wear hockey helmets & safety gear!

Zero drama and No Profanity will be tolerated ...

Just fun!

No experience necessary! **Everyone is welcome!**

KFHC Newsletter Fall, 2019



www.kfhc.ca or onFacebook @ KFHC – Kingston & Frontenac Housing Corporation
Phone (613) 546-5591 ▪ Fax (613) 546-9375

Main Office

119 Van Order Drive, Kingston, ON K7M 1B9
8:15am – 4:15pm CLOSED between 12:00pm – 1:00pm

Satellite Office:

#7-94 Compton Street, Kingston, ON K7K 5V3
Monday, Tuesday, Thursday & Friday's
8:15am – 12:00pm

CLOSED Wednesdays

Upcoming KFHC Office Closures

Monday, October 14th, 2019
Monday, November 11th, 2019
Tuesday, December 24th, 2019
Wednesday, December 25th, 2019
Thursday, December 26th, 2019
Wednesday, January 1st, 2020

Property Management

Patricia Price – Property Manager x 1556
Fiona Drake - Manager Support Services x 1566
Anne Vincent – Tenant Programs Administer x 1558

Anabel Almeida x 1559
Lucy DaSilva x 1557
Mary-Louise Héroux x 1565
Kasia Malecki x 1564

Maintenance

Drew Magee – Supervisor of Technical Services x 1561

Dawn Hayley x 1562
Tracey VanHeddegem x 1571 - (for 205/381 Bagot Street)

(Voice mails for Maintenance can be left 24 hours a day & will be answered the following business day)

KFHC Tenant Advisory Group (TAG)

KFHC wishes to thank all current members who have been volunteering their time on the Tenant Advisory Group.

The purpose of TAG is to involve, engage and connect the KFHC tenants to improve their neighbourhood/building and ensure that resident's interests are communicated to KFHC and the City of Kingston.

In order to give ALL tenants a fair chance to be involved, we are currently looking for any new TAG members. If you would like to be on the TAG, please submit a written letter, as to what you can bring to this Group. **This will include current members.**

Please remember that TAG is a Tenant-Led Initiative. Commitment is required for one (1) hour monthly meetings. **Please submit your request to Patricia Price, Property Manager by October 18th, 2019.**

RENT -

Please remember, your rent is payable on or before the 1st of every month, NOT on the 20th of the month!

If you are unable to do so, please contact **Anne at (613) 546-5591 x 1558 immediately.**

Your lease requires you to pay your rent in FULL on or before the **1st of the month.** Many tenants have gotten into the habit of paying rent on a later day such as the 20th which is unacceptable.

KFHC will be filing persistent late applications to the Landlord Tenant Board for tenants who are regularly late with rent payments. The \$175.00 application fee is also charged to the tenant.

CHANGES -

If you have FAMILY or INCOME changes outside your yearly annual review, please be reminded you are required to report these changes to your household members or income **in writing within thirty (30) days** to either KFHC office.

Phone calls are not accepted as a way of notifying KFHC of your changes!

PARKING -

In order for tenants to park their vehicles in KFHC parking lots, your vehicle must have a KFHC parking sticker. Utility or sport vehicles are not permitted to be parked on KFHC property.

In order to obtain a sticker, you must provide proof of all valid Ownership, Insurance and Driver's License. Stickers are to be placed on the front window shield of your vehicle. 1st stickers are free of charge; extra parking stickers are \$10.00 per month.

Please be reminded that there is **no** parking in the fire lanes of 312 Conacher Drive and or parking behind the building of 300 Conacher Drive.

Vehicles without a parking sticker or parked illegally, will be ticketed or towed without warning.

- TENANT INSURANCE -

*Due to the recent fires that have happened several of our units, we are advising tenants that tenant/content insurance is now **MANDATORY**.*

KFHC will repair the actual unit, i.e. floors, walls, ceilings – but things like furniture, electronics, clothes and appliances (In townhouses) are your responsibility to replace in the case of fire, flood, etc.

If you have any questions, or need help getting insurance, please call Kasia or Mary-Louise.

GARBAGE -

The City of Kingston bylaw is continuing a sweep of all yards in our city. Mary-Louise and Kasia will be going through all projects and tagging yards that need to be tidied up.

We have been receiving numerous calls in regards to rats. It is very important that front and back yards are clean with no garbage left out!

Please remember;

- No **loose** or **large** pieces of garbage; properly tied and bagged;
- Place your garbage outside no **SOONER** than **5pm** the day **BEFORE** OR no **LATER** than **7am** the day of your designated garbage day;
- Your garbage day for Nickle Drive/Curtis & Cliff Crescent is Mondays; **please follow holiday schedule!**
- Your garbage day for Montreal, Compton, Weller, Wilson Streets and Conacher Drive is Thursdays; **please follow holiday schedule!**
- Tenants are responsible for the removal of large items – they **may not** be placed at the curbside.

FURNANCE FILTERS -

Don't forget to change your furnace filter. In order for your furnace to work properly, you must check and change your filter every three (3) months.

Filters are available FREE of charge at either KFHC office.

After hours MAINTENANCE EMERGENCIES ONLY

(613) 546-5591

(i.e. Floods, fires, overflowing toilets)