Hello C.A.T. Pack!

Here are our services and transportation times.

Transportation times for **Boarding services**: Pick-up and Drop-off times are Mondays through Fridays from 7 AM to 10 AM and 10 AM to 12 PM, Saturdays from 10 AM to 4 PM. There is no transportation or self-pick-up on Sundays.

Boarding Pick-up and Drop-off Time Frames		
Mondays- Fridays	7 AM - 3 PM	10 AM - 3 PM
Saturdays	10 AM - 4 PM	
Sunday	There is **no transportation** or **self-pick-up** on Sundays.	

On Sundays, C.A.T. will **not** be doing pick-ups or drop-offs, and there will **not** be self-pick-ups.

If you are coming back home Sunday morning/ early afternoon, your pup can be dropped off Saturday evening around 4 PM at the latest. If you are coming back home late on Sunday, your pup can be dropped off on Monday morning between 7 AM and 10 AM.
****Please note**: if your pup spends that Sunday through Monday night, it will be charged.

We are willing to drop off your pup or have you pick him or her up on Sunday for an $80 fee, with no exceptions! This will be added to your service total balance.

Depending on what time you choose, within that time frame, your pup will be picked up/dropped off. You will be notified if the pick-up/drop-off time is possible or if another available time is.

Please, if you are not going to be home during the time frame chosen, provide us with one of the following

- Copy of the key(s)/code of your place.
- Lockbox (location & code)
- Let the front desk know your pup will be picked up / dropped off. And please leave a key with them. (Please mention C.A.T. or Chicago's Active Tails)

Pup walking time slots

Monday - Friday	9 AM - 11 AM	11 AM - 1 PM	1 PM - 3 PM

** Please note: Most commonly requested times for walks are between 11 AM and 1 PM. We will try our very best to get to your pup at your preferred time slot. Sometimes, due to the weather and/or traffic, we might be running a little behind. We ask for your understanding.

** Please follow time frames and requests.
** **Holidays might affect these time frames.**

As always, I appreciate your business, partnership, and most importantly, your trust.
Thank you for letting your pup(s) be part of the pack!

Sincerely,
Brian K. Martinez Flores with Chicago's Active Tails LLC.