



TERMS AND CONDITIONS

Tahoma Home Care LLC Effective Date: October 2026

1. Agreement to Terms

These Terms and Conditions ("Terms") govern your use of the website located at tahomahomecare.com (the "Site"), operated by Tahoma Home Care LLC ("Tahoma Home Care," "we," "us," or "our").

By accessing or using the Site, you agree to be bound by these Terms. If you do not agree, please do not use the Site.

2. Services

Tahoma Home Care is a residential and commercial cleaning company serving the Maple Valley, Washington area and surrounding communities. The Site provides information about our services, allows you to request quotes, submit inquiries, and book cleanings.

The Site itself does not create a service contract. When you book a cleaning or sign up for recurring service, the service relationship is governed by our Residential Client Guidelines, which you will receive and sign before your first cleaning. In the event of any conflict between these Terms and the signed Client Guidelines regarding your service, the Client Guidelines control.

3. Quotes and Bookings

Any pricing shown on the Site or generated by our online booking tool is an estimate based on the information provided. Final pricing is determined after we review your home and service needs, and is subject to confirmation.

Submitting a booking request through the Site does not guarantee an appointment. All bookings must be confirmed by Tahoma Home Care. We reserve the right to decline or cancel any booking at our discretion.

4. Acceptable Use

You agree to use the Site only for lawful purposes. You agree not to:

- Use the Site in any way that violates applicable laws
- Submit false, misleading, or fraudulent information
- Attempt to access accounts, systems, or data you are not authorized to access
- Introduce viruses, malware, or other harmful code
- Scrape, copy, or reproduce content without written permission
- Interfere with the operation of the Site or disrupt other users

5. Intellectual Property

All content on the Site, including text, graphics, logos, photos, videos, and the "Tahoma Home Care" name and brand, is owned by Tahoma Home Care LLC or our licensors and is protected by copyright, trademark, and other intellectual property laws.

You may view and print pages from the Site for your personal, non-commercial use. Any other use, including reproduction, distribution, or modification, requires our prior written permission.

6. User Submissions

If you submit a review, testimonial, photo, or other content to us or on our behalf (including on social media), you grant Tahoma Home Care a non-exclusive, royalty-free, worldwide license to use, display, reproduce, and adapt that content for marketing and business purposes. You represent that you have the right to grant this license and that your submission does not violate anyone else's rights.

7. Third-Party Services and Links

The Site uses third-party tools and may link to third-party websites, including our online booking provider, payment processors, Google reCAPTCHA, and social media platforms. We do not control these third parties and are not responsible for their content, practices, or terms. Your use of third-party services is at your own risk and subject to their terms.

8. Disclaimers

The Site and its content are provided "as is" and "as available." We make no warranties, express or implied, about the Site, including warranties of merchantability, fitness for a particular purpose, non-infringement, or accuracy of information.

We do not guarantee that the Site will be uninterrupted, error-free, secure, or free of viruses. We are not responsible for any loss or damage resulting from your use of the Site or reliance on information published on the Site.

Pricing, availability, and service descriptions are subject to change without notice.

9. Limitation of Liability

To the fullest extent permitted by law, Tahoma Home Care LLC and its owners, employees, and contractors will not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of the Site, including but not limited to lost profits, lost data, or business interruption.

Our total liability for any claim related to the Site will not exceed the amount you paid us (if any) for the service most directly related to the claim, or one hundred dollars (\$100), whichever is less. This section does not limit liability for cleaning services, which is addressed in the signed Residential Client Guidelines.

10. Indemnification

You agree to defend, indemnify, and hold harmless Tahoma Home Care LLC, its owners, employees, and contractors from any claims, damages, losses, or expenses (including reasonable attorneys' fees) arising from your use of the Site, your violation of these Terms, or your violation of any law or third-party right.

11. Governing Law and Venue

These Terms are governed by the laws of the State of Washington, without regard to its conflict of laws rules. Any dispute arising out of or related to these Terms or the Site will be brought exclusively in the state or federal courts located in King County, Washington, and you consent to the jurisdiction of those courts.

12. Changes to These Terms

We may update these Terms from time to time. The "Effective Date" at the top shows when the Terms were last updated. If we make material changes, we will post the updated Terms

on the Site. Your continued use of the Site after an update means you accept the revised Terms.

13. Termination

We may suspend or terminate your access to the Site at any time, with or without notice, for any reason, including violation of these Terms.

14. Severability

If any part of these Terms is found to be unenforceable, the rest will remain in full effect.

15. Entire Agreement

These Terms, together with our Privacy Policy and (for cleaning service clients) the signed Residential Client Guidelines, make up the entire agreement between you and Tahoma Home Care LLC regarding your use of the Site.

16. Contact

Questions about these Terms? Contact us at:

Tahoma Home Care LLC 23220 Maple Valley Black Diamond Rd SE #3G Maple Valley, WA 98038 hello@tahomahomecare.com (425) 941-5097