



Systems  
Thinking  
Solutions



# Systems Thinking & Solutions

## Information Technology Professional Services

Technical Support | Systems Engineering | Program Management

DUNS # 078409602 | CAGE 73AW2 | Primary NAICS: 541519

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### Our Capabilities

- Program management and acquisition support.
- IT help desk / service desk and endpoint technical support.
- Enterprise software maintenance, package deployment, scripting, and automation.
- Model Based System Engineering (MBSE) and Business Enterprise Architecture.
- Six Sigma / Lean Six Sigma, Business Process Reengineering (BPR), Continuous Process Improvement (CPI).
- Modeling & Simulation.
- Administrative management support.

### Our Differentiators

- Systems Thinking: A holistic approach to understanding our client's needs that leads to more comprehensive services and solutions.
- Six Sigma Culture: Improving performance by reducing waste and variation.
- Flexibility: No project is too big or small. We scale our capabilities to fit your needs.
- Value: Small business cost with big business capabilities.

### Our Company

- Virginia Corporation Established in 2011.
- D&B Open Rating: 97% Satisfaction.
- Certified Professionals: PMP, CSM, ITIL, CASP+, CISSP, MCSA, Six-Sigma Black Belt.
- NAICS: 541519, 541512, 541618, 561110.
- DUNS # 078409602 | CAGE Code: 73AW2.
- ISO 9001:2015 Certified
- GSA (SIN 54151S) # 47QTCA20D00FG
- SBA 8(a)

### Our Past Performance

#### Defense Logistics Agency (DLA)

- IT acquisition, and performance management support for the Enterprise Business System portfolio.
- Program management for enterprise software, mobility, and directory services (implementation, integration, patch management, tier 3 technical support).
- MBSE for Enterprise Financial Management Portfolio: systems engineering, business analytics, business enterprise architecture.
- Lean Six-Sigma continuous process improvement (CPI) for IT services and enterprise applications.

#### United States Patent and Trademark Office

- Personal Identity Verification (PIV) Card Issuer (PCI) Assessment, including a tailored assessment methodology, corrective action plan, and complete accreditation assessment package.

#### United States Coast Guard

- Applied DOTMLPF-P analysis, Lean Six-Sigma tools, DoDAF, and BPMN to model and improve processes.

#### United States Air Force

- Developed a Model Based Systems Engineering (MBSE) Style Guide to implement models compliant with the Unified Architecture Framework (UAF).

### Our Partners

We work seamlessly with our partners to flex our capacity with additional staff and capabilities for any size project. Our partners are cleared, have exceptional credentials, strong past performance, and share our commitment to excellence.