



Annual Report 2011
Newcastle Family Support Services

About us

Newcastle Family Support Services is a non-government incorporated association that has been providing services to families with children in the Lower Hunter Region for over 30 years.

We have a vision of families flourishing as they raise resilient children in a just society. We optimistically pursue this vision by providing services that include:

- Counselling and individual assistance, either in the home or at a centre
- Therapeutic group programs with associated child development activities
- Supported playtime activities
- Community work
- A family centre with a therapeutic community approach
- Domestic violence services.

We believe that parents have a desire for their children to grow up to be good citizens with healthy self-esteem and resilience. We also believe that with appropriate support the vast majority of families can achieve this.

As we work with families we are informed by these core values:

- All people have the ability and right to participate in decision making about their lives, the services that they receive and their community
- All people must be treated with respect: including honesty, generosity, equity and empathy
- Open, inclusive, secure and socially just communities are vital to the wellbeing of families
- The social context of a family impacts on them and must be considered in our work.

What we do and how we do it

Over the past 12 months, NFSS has worked with approximately 600 families providing services of varying intensity. One hundred and nineteen feedback surveys were received from clients. This is a relatively low number because not all programs have used this survey to collect data. As well it can be difficult to get feedback from families who discontinue service without notice. *Figure 1: Feedback about services*, details the response to the statements:

- I am satisfied with the service I have received
- I have been treated well
- The assistance I have received has been helpful
- My knowledge, skills or confidence as a parent has improved

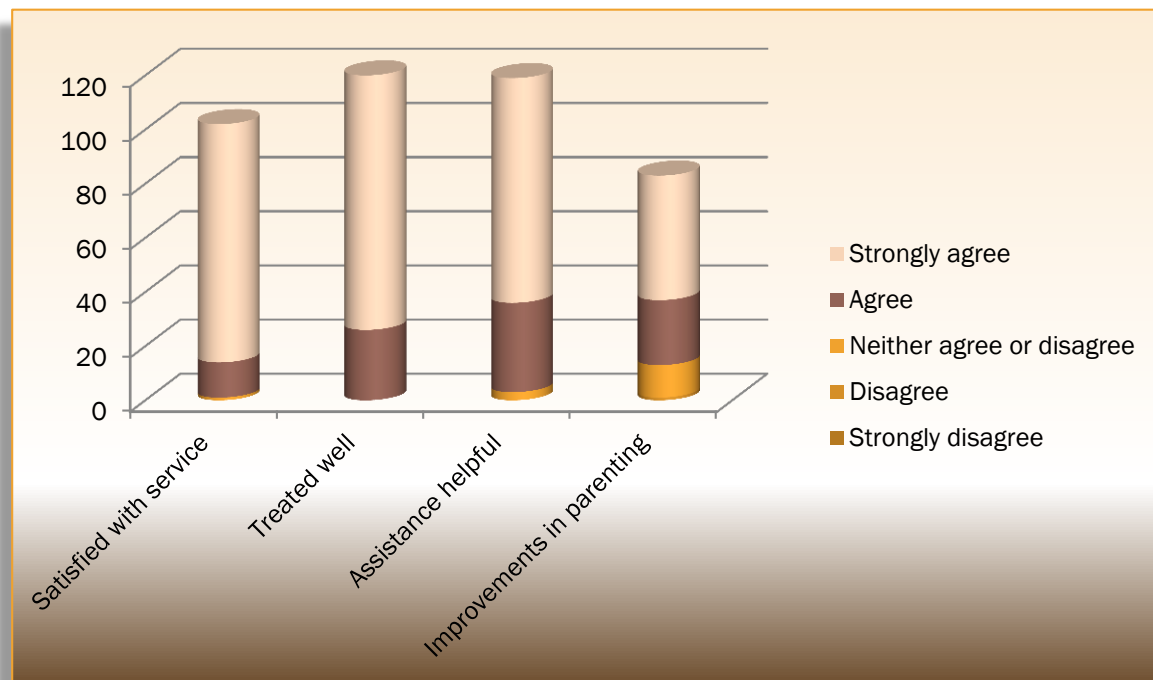


Figure 1: Feedback about services

Individual family work

Individual family work, usually in the **family's home**, is a significant proportion of our work. It is the service that is most commonly requested.

Unfortunately, we are regularly unable to meet all requests for individual assistance.

Typically a family worker contacts the family within one week from referral and consults with the family about a suitable time and venue to meet. We aim to meet with as many members of the family as possible, believing that all members will have valuable contributions to make. Of course, this may not be possible, particularly if the referral is from a member of the family who may wish to leave a family violence situation.

Julie and Jason have 2 pre-school aged children. They were referred by Community Services because of the impact of domestic violence on the children. Jason had been directed to stay away from the family home. Jason did not continue working with us. Julie continued to work but with little commitment. Early this year, Jason moved back into the house and the violence returned. Julie talked with the family worker about this and asked for help to get him to leave. The family worker was quite frank and challenging with Julie about her situation and the safety of her child. Julie took out an AVO and notified Community Services that Jason had been living with her and the steps she had taken to prevent this happening and embarked on a plan to create a more peaceful life for herself and her children. Julie has learnt to insist on acceptable behaviour in her home and she notes growing confidence in setting boundaries and living by her values.

**Note that many details have been changed to protect the family's identity*

Group programs

Over the year our Family Skills Program provided group programs for approximately 200 parents and children. These programs are mostly provided in collaboration with other organisations. This year we collaborated with agencies as varied as Schools as Community Centres, McAuley Drug and Alcohol Outreach Service, Family Support Services, refuges and neighbourhood centres. Services have been provided across the lower Hunter.

The group programs are provided in ways that emphasise family participation: after initial consultation with collaborating agencies about identified needs, a group program is developed and promoted. At the initial session, participants are invited to contribute to determining the topics/issues that will be addressed in the sessions. The group leader responds flexibly to these issues and designs the program accordingly. A highlight this year has been the continuing positive feedback about group programs that focus on emotional intelligence and parenting.

This year we have provided several single session workshops with a particular emphasis on bring calmness into stressful situations.

Family centre

The family centre is a key place for developing a sense of community in our service. It is a valuable opportunity for many families who have been isolated to develop an understanding of processes that support resilient family and community relationships. Our family centre operates three days a week and is attended by an average of 10 families on each day that it is open. This year we have provided a range of activities, based on feedback from families and the skills and interests of clients and staff. **In particular, we've been focusing on acknowledging and celebrating events throughout the year.** This has included Mental Health Week, Chinese New Year, Coeliac Awareness Week, International Women's Day, Families Week and NAIDOC Week. The Headin' Up team have provided a space for meditation; we have two community volunteers who provide Reiki Treatments;

Joan is a grandmother who has the full time care of her 3 year old and hadn't actively parented for over 20 years. Her major concern was that she was using parenting strategies based on ideas from Dr Spock. She found the ideas on emotional intelligence, especially the importance of listening to children's emotional struggles and helping them cope, extremely useful, not only with her granddaughter but teenage grandchildren who were in care. She said asking them about what was happening, validating their concerns, helping them put their struggles into words, reduced the misbehaviour, (or the perception of misbehaviour), opened communication channels and strengthened the relationship. Her grandchildren started confiding more in their carers.*

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we've done lots of cooking, jewellery making and we've knitted trauma teddies for the Red Cross.

While we've been waiting for the completion of the renovations for the new family centre at Waratah we've had lots of opportunity to consult with families and staff about the possibilities at the new site. These conversations have highlighted some shared themes, intentions and hopes for the Centre. One theme, for example, is sustainability, with hopes for a garden that will grow produce for the Centre, where wastes are reduced through recycling and composting; and where families can swap items and make something new out of **something used**. We've had several meetings and a community gardens tour and this has created a lot of energy for people who are ready to get their hands dirty. We hope the garden will be underway by the time we move into the new centre.

A good family centre is a place where people can find space for a quiet chat or a cuppa, participate in lively, loud **discussions, use the service's technology** or play. On any given day we usually achieve all of this as we fumble through in a building that was never designed to meet these needs, is often overcrowded and is becoming run down. Conflict is inherent in a centre such as this, but we mostly maintain enough generosity of spirit to learn and to move forward. We make **room for celebrating achievements large and small and we grow in ways we didn't** know were possible or imaginable.

Jane is a young single mother who had recently moved to Newcastle. She was born and bred in the country. She described herself as having 'social anxiety'. She feared mixing with others, particularly in groups. Her family worker introduced her to the family centre and encouraged her to attend. Over time, she started to enjoy meeting others and finding out it wasn't as scary as she anticipated. This experience allowed her to consider and pursue an education and training. She recently gained a licence for forklift driving. She described her experience of the Family Centre as being central to her decision and willingness to pursue further education and training.

**Note that details have been changed to protect the family's identity*

Playtime Plus

In providing our playtime activities, we have developed particular processes that enhance **parent's relationships with their children while providing developmental** activities for the children. During the activities, parents are supported by family workers to increase their knowledge of their children, develop their skills in responding to their **children's growing social awareness and enhance their** understanding of child development.

This year, Playtime Plus programs have been provided in two venues: a community centre at Wallsend **and our family centre**. **Parents' participation in the ongoing** activities may be casual and low key or be part of case managed activities designed

to achieve particular goals that the family has identified. Parents are also encouraged to participate in leading activities such as singing and some have become involved by bringing their musical instruments to the activity.

Families who attend note the value of learning to play with their children. Additionally of course, new friendships are made and community connections are strengthened.

The Wallsend playtime is provided in an area with a significant population of culturally and linguistically diverse families where mothers are frequently newly arrived in Australia and very isolated. We have been excited by the connections that we have seen develop as they make new friends through this activity.



Some particular projects

Aboriginal families

The service has had funding to provide family support services to Aboriginal families for many years. We have provided service to 28 families (61 individual clients) through this program this year. As well Aboriginal families access mainstream programs offered by NFSS.

We provide individual family work and group programs. This year, at the request of clients we provided a skill development program focused on learning to prepare nutritious and economical family meals. Food was prepared and eaten together and then a package of ingredients was provided so that participants could practise at home. This program was particularly successful, with all participants noting changes that included increased variety in their diets, children enjoying home cooked food and improved digestive function.

Kathy has 5 children between 2 and 15. They live in community housing. Kathy was struggling with social isolation due to not wanting to become involved with fighting and drama in the community. She also did not want to expose her children to the criminal activities happening with other residents. With ongoing family work and discussions around her choices she began to gain confidence. She expressed a desire to get her driving licence. She was supported to do this and was successful. Getting a provisional license was a great boost to already growing confidence. Kathy began attending an Aboriginal Art Therapy group and has made more friends outside her area.*

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Fathers in families

NFSS has always believed that it is important that fathers participate in family life; making strong connections with their children and participating in the decision making about their lives. We provide group programs and family work services particularly aimed at men with fathering roles. This year we have provided service to 113 men in this project

Families dealing with mental health issues

This year **our Headin' Up program** has continued to provide particular services to families where a member has a mental illness. In this project we have provided relatively intensive support including weekly home visits and group programs. One hundred and fifty two clients in 69 families have been assisted through this program this year.

We have continued to provide our Emotional Wisdom program based on dialectic behaviour therapy principles. This work has demonstrated the value of being able to offer reasonably intensive support to families. It requires considerable commitment from participants: regular attendance at the group, individual counselling, homework and self-reflection. This year women who had completed a previous program have established a peer support group.

Headin' Up has a particular emphasis on connecting with Aboriginal families experiencing mental illness. We have collaborated with Aboriginal services including Awabakal Newcastle Aboriginal Co-Op and Warlga Ngurra Women and **Children's Refuge to provide** a traditional basket weaving group as a means of supporting Aboriginal women to connect with their culture while talking about the impact of mental illness on their families.

Ted and Alice who had three children aged 4, 6, & 8 came to the services at their 'wits end'. They wanted help with several issues: they felt that their children were out of control, were having difficulties with their neighbours and needed support dealing with other agencies. They brought a readiness to develop new skills and try new approaches. Over a period of 6 sessions they worked with the family worker on developing different communication processes.*

Family life has become more positive, the children are much more responsive to the parents and they have since moved to quieter housing.

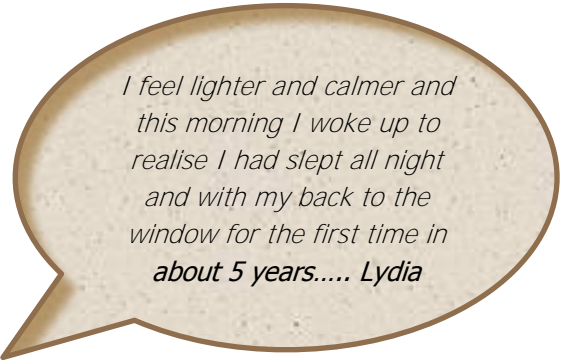
**Note that many details have been changed to protect the family's identity.*

*I've always wanted to be alive but I never knew I had the right to be alive. I'm now prepared to admit I'm alive for myself, not only my son. There are people out there I can trust and with their support I can trust myself
....Jo*

Supporting Women Leaving Violence

The Staying Home Leaving Violence Project is in its second year of operation. It provides support to women who want to leave domestic violence but maintain stable housing. This has been challenging but rewarding work. It requires close collaboration with police domestic violence liaison officers, the domestic violence court support service and housing services. We support the women to obtain exclusion orders and provide funding to make safety upgrades on their houses. We provide case management to facilitate a gradual move to economic independence and overcome the effects of living with violence.

This year we organised a 'Cut it Out' breakfast for hairdressers. We recognised that hairdressers may often hear stories of violence and we wanted to support the work that they do as listeners and ensure that they had information that could help them to respond well. The breakfast was well received and there was interest in follow-up sessions.



I feel lighter and calmer and this morning I woke up to realise I had slept all night and with my back to the window for the first time in about 5 years..... Lydia

Lydia has the care of her 3 grandchildren. All the children had experienced violence from their mother (Lydia's daughter). She was referred to the project by the police after the children's mother had assaulted Lydia, her partner and two of the children.

On the first visit Lydia described feeling 'shaken, fragile, tired and scared all over again'. Lydia, the police, the DV Court Support Service and NFSS developed a plan of support. We provided security screens and lighting and new locks. We also provided information and support about responding to the violence in the future.

On the most recent visit the family reported new found calmness and a sense of what it could be like to live without fear. They feel confident that if the mother of the children returns they will be able to respond differently and maintain their safety.

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How we are supported to do this work

Our funding

NFSS received funding from a range of state and federal government funding programs as described in *Figure 2: Funding source*

Over the year we have also received donations that have supported our work. In particular we acknowledge the significant financial assistance that we have received from Microsoft & Donortec in the form of IT software.

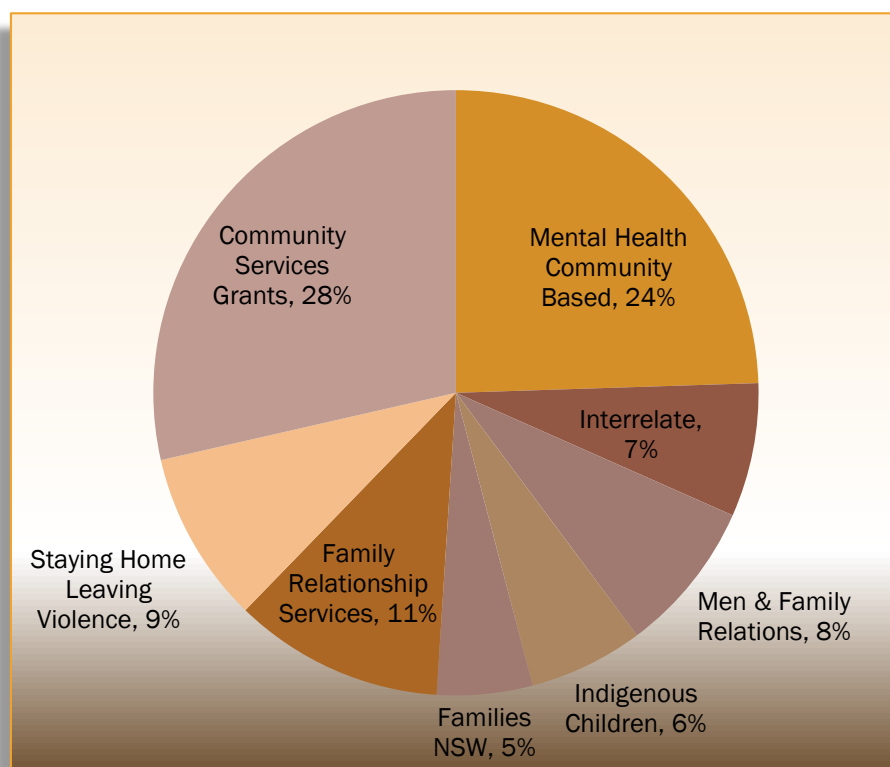


Figure 2: Funding source

Our board

NFSS is directed by a hard working Board that consists of community members and past or present clients of the service. The Board works closely with senior managers to ensure that the organisation is providing high quality services to families in ways **that reflect the organisation's values**. Senior managers appreciate their collaborative approach to the work and the many perspectives they bring.

Our staff

Twenty one permanent staff members and another eight casual staff work directly with families and children. Other staff provide administrative, IT and management support. The combined team has a wide diversity of skills and passions that are directed to enhancing the wellbeing of children and their families. Staff members come from a range of backgrounds – cultural, professional, life style and life experiences.



Members of the community will often wonder at how we do this work. The work can be a great source of inspiration and personal growth as well as heartache. A strong team approach and

active collaboration with the families that we work with ensures that the inspiration outweighs the heartache. We are most rewarded when we can walk alongside parents making changes in their lives despite the overwhelming odds against them. Invariably we are enriched by this experience.

Nevertheless, we do find it hard when we find ourselves struggling to make the most of inadequate resources, fighting for a fair deal for the families that we work with and battling a political system that will not recognise the value of the work that we do for society.

Our volunteers

Families who have been involved with the service often become volunteers, helping the service to help other families. Volunteers have been involved in a wider range of activities to support the service over this year; they have assisted in gardening, shopping, playtime activities, food preparation, cleaning, administration, welcoming new families to the family centre and the preparation of the family newsletter. They have been actively involved in consultation regarding the new family centre. Volunteers bring a wealth of experience to the service and also serve to remind us in an ongoing way of the reciprocity that is so central to a rich community life.

This year, a woman who has provided voluntary assistance to our service either as a volunteer or a Board member for over 30 years retired. She will be greatly missed.



Highlights of the year

A new family centre

The progress of work on our new family centre has been frustratingly slow. As the year ended we made final preparations to start the physical work on the renovations that will be required before we can occupy the building.

Conference presentations

This year we presented a paper at the Family Strengths Conference in collaboration with Vicki Cowling who is currently undertaking research on the effectiveness of our program in assisting families with a mental illness. The paper titled *Linking Practice and Research with Families Having a Member with Mental Illness* was well received.

Funding developments

The Australian Government Department of Families Housing Community Services and Indigenous Affairs has rationalised many of its funding programs into one Family Support Program. In the process they have responded to many of the concerns in the sector and implemented changes that have brought more focus to the outcomes of our interventions rather than the numbers of clients seen.

In collaboration with other Family Support Services in the Hunter region, we made a submission for funding to provide Intensive Family Preservation services across the Hunter. We received a portion of the funding allocated to the area and will commence the provision of services in the Maitland and Newcastle LGAs in the coming financial year.

Collection and analysis of evaluative data

The service has a commitment (articulated in our strategic plan) to ensure that we have processes that collect data and evaluative feedback from the families that we work with to inform and guide ongoing improvement. To this end, we have been developing and implementing a client management system that is responsive to the unique requirements of an organisation such as NFSS. This has been a huge undertaking over the past 6 years. This is the first year in which we have been able to make reasonably comprehensive reports from this system, about the outcomes of the work that we do with families.

Challenges of the year

Responding to emerging sector developments

This is the second year of the implementation of Keep Them Safe: the NSW Government response to the Special Commission of Inquiry into Child Protection Services in NSW. The Community Services Grants Program which has been the main source of funding for Family Support Services as well as Neighbourhood Centres, Youth Services and Sexual Assault Services has been devolved into two funding programs. This has been a complex process. By the end of the year, we had learnt that our family support project would be divided into two projects: an Intensive Family Support Project and a Child Youth & Family Support Project. While there has been intense negotiation to ensure that these programs can provide the required services to those families most in need, we remain concerned that the prescriptive nature of the new programs will limit our ability to work with families with teenagers or families where there is the potential for risk of significant harm to children.

Despite the much needed injection of federal funding over the past two or three years, to provide community housing, this had little impact on the housing situation for most families that we work with. As predicted, most of this funding has provided accommodation that is not suitable for families with many children.

Looking ahead

Family Centre

We are excited that work on our new family centre is proceeding and families, volunteers and staff members are planning enthusiastically for the move, which may be in the first quarter of 2012.

Funding constraints

There is a great deal of uncertainty in the sector in regard to the outcome of the national Fair Wages case. This has continued to be opposed by major employer bodies and the NSW Government. If there are not significant improvements in award conditions, the community sector will continue to be disadvantaged in our search for excellent workers. If we do receive significant increases and these are not funded then services will have to be reduced. The only acceptable development is that the award is improved and the increased costs are fully covered by our funding bodies.

In conclusion

We would like to thank all the organisations and individuals that have supported our work over the past year: funders, donors and other community organisations. In addition we would like to thank all the families and friends of board members, staff and volunteers who often end up participating, or helping in some way in our various activities.

NEWCASTLE FAMILY SUPPORT SERVICES INC.

COMMITTEES REPORT

Your committee members submit the financial report of Newcastle Family Support Services Inc. (Non-Reporting) for the year ended 30 June 2011.

COMMITTEE MEMBERS

The names of the committee members throughout the year and at the date of this report are:

Evelyn Apthorpe
Joanne Black
Carissa Cutts
Rochelle MacPherson
Janis Major
Jacqueline Thomas
Valma Rutherford
Bernie Coulter
Ruth Spence
John Curtis
Charleen Murphy

MISSION STATEMENT

Newcastle Family Support Services has a vision of families flourishing in just and strong communities. We contribute to this vision by providing services which promote the well-being of individuals, families and communities. We do this through the provision of services to families with children, who are experiencing ongoing hardship.

SIGNIFICANT CHANGES

No significant change in the nature of these activities occurred during the year.

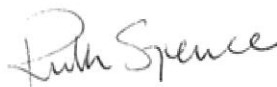
OPERATING RESULT

The net surplus for the year amounted to \$68,094 compared to a surplus of \$56,222 last year.

Signed in accordance with a resolution of the Members of the Committee:



- Committee Member



- Committee Member

Dated this 31 day of August 2011

NEWCASTLE FAMILY SUPPORT SERVICES INC.**INDEPENDENT AUDIT REPORT**

To the members of Newcastle Family Support Services Inc.

SCOPE

We have audited the financial report, being a special purpose financial report, of Newcastle Family Support Services Inc. (Non-Reporting) comprising the Income and Expenditure Statement, Balance Sheet, accompanying notes to the financial statements and Committees Declaration for the year ended 30 June 2011.

Committee's Responsibility

The Committee of the Incorporation is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in the Notes to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Associations Incorporations Act NSW and are appropriate to meet the needs of the members and Funding Bodies to which they must report to. The Committee's responsibilities also include establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that it is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in the Notes to the financial statements, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. An audit also involves evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Committee as well as evaluating the overall presentation of the financial report.

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CROSBIE WARREN SINCLAIR

ACCOUNTANTS & BUSINESS ADVISERS

NEWCASTLE FAMILY SUPPORT SERVICES INC.

INDEPENDENT AUDIT REPORT (cont.)

The financial report has been prepared for the distribution to members for the purpose of fulfilling the requirements of the Associations Incorporation Act NSW and also to Funding Bodies to which they must report and has been based on the Accounting Policies described in the Notes to the financial statements. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence that we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence


In conducting our audit we have complied with the independence requirements of Australian Professional Ethical Pronouncements.

AUDITOR'S OPINION

In our opinion,

the financial report of Newcastle Family Support Services Inc. (Non-Reporting) presents fairly in all material respects the financial position of the Incorporation as of 30 June 2011 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the funding agreements.


K. PORTEOUS CA
Partner

(Auditor Reg. No. 276970)

CROSBIE WARREN SINCLAIR PARTNERS,
Certified Practising Accountants.

Dated at Warabrook, 31 August 2011

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NEWCASTLE FAMILY SUPPORT SERVICES INC.

COMMITTEES DECLARATION

The Committee has determined that the Incorporation is not a reporting entity and that this special purpose financial report should be prepared in accordance with accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the financial report comprising the Income and Expenditure Statement, Balance Sheet and notes to and forming part of the accounts:-

1. Presents a true and fair view of the financial position of Newcastle Family Support Services Inc. (Non-Reporting) as at 2011 and its performance for the year ended on that date and in accordance with the accounting policies as set out in Note 1.
2. Funds have been expended in accordance with Funding Agreements and for the purpose in which they were granted.
3. At the date of this statement, there are reasonable grounds to believe that Newcastle Family Support Services Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



- Committee Member



- Committee Member

Dated this 31 day of August 2011

Newcastle Family Support Services Inc

Consolidated Report

Income & Expenditure Statement July 2010 through June 2011

Income	10/11	09/10
Grants Received	1,875,111	1,635,773
Grant Income Owing	0	0
Interest Received	37,936	24,839
Miscellaneous Income	164,908	94,454
Consultancy	1,911	1,820
Membership Fees/Donations	3,248	2,495
Resource Sales/Publications Sales	0	0
Total Income	2,083,114	1,759,381
Expense		
Salaries	1,227,423	1,308,985
Salaries On Costs	164,709	168,018
Other HR Costs	23,154	33,241
Total HR Costs	1,415,286	1,510,243
Travel	30,579	34,989
Total Travel	30,579	34,989
Operational Costs		
Accounting & Audit Fees	9,500	9,000
Administration Costs	105,071	90,482
Program Activity Costs	47,426	40,342
Equipment	40,330	25,218
Property Costs	136,088	108,355
Total Operational Costs	338,415	273,397
Total Expense	1,784,280	1,818,629
Provisions		
Provision for Annual Leave	998	19,722
Provision for A/L Loading	158	3,929
Provision for LSL	4,685	31,905
Provision for Leave Relief	0	0
Prov for Equipment Aquisition	0	0
Provision Other	0	46,486
Provision for Project Completion	224,899	-217,512
Total Provisions	230,741	-115,470
Surplus/Deficit	68,094	56,222

Newcastle Family Support Services Inc
Balance Sheet (Consolidated)
June 2011

Assets	2011	2010
Current Assets		
Working Cheque Account	41,287	-5,176
Maxi-Direct	869,110	641,912
Petty Cash	1,804	1,704
Coles Gift Card	952	1,460
Undeposited Funds	5,171	561
Payroll Clearing A/C	0	-10,808
Electronic Payments	-1,487	0
Trade Debtors	792	2,247
Prepayments	3,548	5,500
Bonds Paid	100	0
Total Current Assets	921,278	637,399
Non-Current Assets		
Furniture & Equipment at Cost	75,840	75,840
Less: Accumulated Depreciation	-75,840	-75,840
Total Non-Current Assets	0	0
Total Assets	921,278	637,399
 Liabilities		
Creditors & Accruals		
Westpac Credit Card	4,198	6,367
Accruals	25,860	20,815
Creditors	861	208
Total Creditors & Accruals	30,919	27,390
Pre-paid Grants	1,364	14,714
GST Liabilities	-1,787	0
Provisions		
Prov for Long Service Leave	90,265	85,580
Provision for Annual Leave	85,423	84,424
Prov Annual Leave Loading	14,985	14,827
Prov Leave Relief	45,387	40,602
Provision for Property Costs	133,972	79,400
Prov-Project Completion IFP	151,500	0
Prov-Project Completion CWS	10,542	10,542
Enhancing NFSP Provision	20,558	20,558
Prov for Energy Efficiency WE	0	1,405
Provision for Equip Aquisition	58,587	40,128
Provision for IT Development	35,978	35,880
Prov for Swim4Life completion	0	552
Prov Cafe "Estate" completion	1,479	4,547
Provision SHLV Completion	13,404	22,814
Provision for Hunter FSS	4,067	4,067
Provision for Headin Up Completion	1,700	177
Prov HIR Completion	3,241	0
Provision CFDR Completion	11,643	0
Workers Compensation Payable	1,883	12,549
Provision for Audit	10,555	9,705
Total Provisions	695,168	467,758
Payroll PAYG Liabilities	0	16
Total Liabilities	725,664	509,878
 Net Assets	 195,614	 127,521
Retained Earnings NG	129,495	71,533
Retained Earnings FSP	6,647	1,291
Retained Earnings FF	-3,113	-682
Retained Earnings FSK	-2,233	-3,893
Retained Earnings Mens	-3,200	-5,474
Retained Earnings Indigenous	-5	4,836
FRCEI	-71	3,688
Current Earnings	68,094	56,222
Total Equity	195,614	127,521

Newcastle Family Support Services Inc

Joy Cummings Centre

**Income & Expenditure Statement
July 2010 through June 2011**

Income	10/11	09/10
JCC Building Fund	18,720	17,940
Meeting Room Donations	563	385
Interest Received	0	0
Miscellaneous Income		
Total Income	19,283	18,325
Operational Costs		
Administration Costs	5,341	4,478
Equipment	0	306
Property Costs	10,191	10,450
Provisions	455	292
Total Operational Costs	15,987	15,527
Surplus/Deficit	3,295	2,798

**Joy Cummings Centre
Balance Sheet
June 2011**

Assets	2011	2010
Current Assets		
Cheque Account - @ CBA	17,199	13,043
Debtors	429	1,647
Total Current Asset	17,628	14,690
Non-Current Assets		
Furniture & Equipment at Cost	3,034	3,034
Less: Accum. Depreciation	-1,087	-632
Total Non-Current Assets	1,947	2,402
Total Assets	19,575	17,092
Liabilities		
Current Liabilities		
Creditors & Accruals	178	990
GST Liabilities	39	39
Total Liabilities	217	1,029
Net Assets	19,358	16,063
Accumulated Funds		
Opening Balance	16,063	13,265
Surplus/Deficit for Year	3,295	2,798
Total Accumulated Funds	19,358	16,063

NEWCASTLE FAMILY SUPPORT SERVICES INC.
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2011

Statement of Accounting Policies

The financial report is a special purpose financial report and has been prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act NSW and the Funding Agreement. The Committee has determined that the Incorporation is not a reporting entity and therefore there is no requirement to apply all Australian Accounting Standards and other mandatory reporting requirements in the preparation and presentation of this financial report.

The financial report has been prepared in accordance with the requirement of the Associations Incorporation Act NSW and the following Australian Accounting Standards:

AASB 1031 -Materiality

AASB 110 -Events After Balance Date

AASB 124 -Related Parties

No other applicable Accounting Standards, Australian Accounting Interpretations or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the prior year unless otherwise stated, have been adopted in the preparation of this financial report.

Income Tax

The Service is exempt from Income Tax under section 50-10 of the Income Tax Assessment Act 1997.

Property, Plant and Equipment

Costs in relation to fixed assets acquired with grant funding are expensed as incurred. Fixed assets acquired with non-grant funding are depreciated over the useful lives of the assets to the Incorporation commencing from the time the asset is held ready for use.

The Incorporation may receive funding for a specific project of which some expenses relate to fixed assets. In this case fixed assets are shown as an expense of the specific non-recurrent funding income in accordance with the Funding Agreement.

Employee Benefits

Provision is made for the Incorporation's liability for employee entitlements arising from service rendered by employees to balance date. Employee entitlements expected to be settled within one year together with entitlements arising from wages and salaries, annual and sick leave which will be settled after one year have been measured at their nominal amount. Entitlements expected to be settled later than one year have been measured at the present value of the estimated future cash outflows to be made for those entitlements using appropriate estimation techniques. The Incorporation also provides for relief staff which may be required should a long term staff member be required to take extended leave. The provision accrued in relation to this type of leave is brought to account on the basis the employee will take the leave and casual staff would be hired in this instance.

NEWCASTLE FAMILY SUPPORT SERVICES INC.
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2011

Provisions

Provisions are recognised when the Incorporation has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured as the best estimate of the amounts required to settle the obligation at reporting date. The Incorporation has provided for grant funds which have not been expended at balance date but which will be expended in a future period in accordance with the funding agreement.

Trade Debtors

Trade debtors are carried at amounts due. The recoverability of debts is assessed at balance date and specific provisions made for any doubtful debts.

Accounts Payable

Liabilities are recognised for amounts to be paid in the future for goods or services received whether or not billed to the service. Trade accounts payable are normally settled within 30 days.

Revenue Recognition

Grant Revenue

Income from government grants is brought to account when the grant is received by the Service. Unexpended grant revenue which may be carried forward to a later period is shown as a liability as detailed above in Provisions.

Service Revenue

Service revenue comprises revenue earned (net of returns, discounts and allowances) from the provision of products or services to entities outside of the Incorporation. Service revenue is recognised when the goods are provided, or when the fee in respect of services provided is receivable.

Interest Income

Interest income is recognised as it accrues.

Asset Sales

The gross proceeds of asset sales are included as revenue of the Service. The profit or loss on disposal of assets is brought to account at the date an unconditional contract of sale is signed.

Other Revenue

Other revenue is recognised as it accrues.

Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of expense. Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from or payable to, the ATO is included as a current asset or liability in the Balance Sheet. Cashflows are included in the Statement of Cash Flows on a gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are classified as operating cash flows.

Incorporation Details

Newcastle Family Support Services Inc. is incorporated in Australia under the Associations Incorporation Act 1984.

Comparatives

When required by stated accounting policies, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

