

# Child & Family Service Providers - Contact Sheet

## Department of Child Safety

**Contact:** Beverly Kroll, Education Liaison | [BKroll@azdes.gov](mailto:BKroll@azdes.gov) | (602)-255-2609

**Services:**

- **DCS Hotline** (1-800-SOS-CHILD)
  - To provide information on specific cases (the info will be entered as a case note for the case worker)
  - To receive the name and phone number of the Program Manager (must know the family's zip code)
    - If the Hotline refuses to confirm that there is an open case
    - If the educator would like to receive a call back
- **Care Portal** - <https://careportal.org/contact-the-careportal-team/>
  - Assist kinship caregivers and families at risk of DCS involvement
- **Valley Interfaith Project** - <http://valleyinterfaithprojectaz.com/contact-us/>
  - Helping children and families involved with, or at risk of involvement with DCS

## Department of Housing

**Contact:** Theresa Hoover | [Theresa.hoover@azhousing.gov](mailto:Theresa.hoover@azhousing.gov) | (602)-771-1007

**Services:**

- [Socialserve.com](http://socialserve.com)
  - Affordable housing locator supported by the Department of Housing
- **Family Housing Hub** | (602)-595-8700 | <https://www.umom.org/find-help/how-to-find-help/>
  - Connecting homeless families with minor dependent children to homeless services
  - Assessing the unique needs of each family and connecting them to appropriate housing intervention and resources

## Department of Economic Security

**Contacts:** Alfred Edwards, Homeless Coordinator | (602)-542-6638

Betsy Long, Program Administrator for Homeless | (602)-542-3019

**Services:**

- **Emergency Shelters** - [http://www.mycommunitypt.com/arizona/index.php?option=com\\_cpx&task=search.query&code=BH-1800.8500](http://www.mycommunitypt.com/arizona/index.php?option=com_cpx&task=search.query&code=BH-1800.8500)
  - Temporary housing used to shelter homeless individuals and families while permanent housing is identified
  - Rapid Rehousing services can be acquired through local emergency shelters.
    - Designed to move homeless individuals or families quickly to permanent housing through housing relocation and stabilization services and temporary rental assistance.
- **Homeless Prevention/Rental Assistance** - <http://www.rentassistance.us/ci/az-maricopa>
  - To prevent and individual or family from moving into an emergency shelter or living in a place not meant for human habitation through housing relocation and stabilization services temporary rental assistance
- **Low Income Subsidized Housing** - [http://www.mycommunitypt.com/arizona/index.php?option=com\\_cpx&task=search.query&code=BH-7000.4600](http://www.mycommunitypt.com/arizona/index.php?option=com_cpx&task=search.query&code=BH-7000.4600)
  - Lists of low income housing, sortable by keywords and area
- **Community Services** - <https://des.az.gov/services/aging-and-adult/community-services>
  - Other community services offered on des.az.gov website
- **Who To Contact For Help** - <https://211arizona.org/>
  - 2-1-1 Arizona.org