



SOUTHGATE ACADEMY

850 West Valencia Road 📍 Tucson, AZ 85706
T 520.741.7900 📞 F 520.741.7901 🌐 www.southgateaz.org

COVID FAQ

This is a list of questions you may have regarding school closure. If you have other questions which are not on the list, please call the school or email messages@southgateaz.org.

1. How long will school be closed during COVID 19?
Remainder of this school year
2. When is school staff available?
Monday – Friday, 8:30 am -3:30 pm
3. Can I go to the school to visit?
No, currently the campus is closed except for Grab n Go day. However, our phone lines are open to answer any questions or contact staff as needed.
4. What day and time are meals being passed out?
Our current Grab-n-Go schedule is 9:30 am – 12:30 pm, Monday and Thursday through April 10. We are in the process of updating schedule to one day a week. Flyers and notification will be forth coming.
5. Where do I get an enrollment packet or drop on off for the next school year?
Enrollment packets are being accepted during the Grab-n-Go fast track lane. Our website has a PDF if you are unable to pick up at the school. You may call or text Rebecca Islas at 520-730-1841, or email at registration@southgateaz.org.
6. Will students be promoted to the next grade level?
Yes, all students will be promoted so long as you are participating in assignments.
7. How will this affect Move on with Reading for 3rd grade?
Due to Covid 19, legislation all Statewide assessments for 2019-2020 are canceled. All 3rd grade students will promote to the next grade level.



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8. What is the 2020 high school graduation requirement?
Southgate Academy graduation requirement is 22 credits. All grades will be based on the entire school year, including remote opportunities provided to our seniors.
9. Do Seniors still have to pass the Civics test?
No, this year all state assessments have been canceled for 2019-20 school year.
10. Who do I contact if I have a question about my schoolwork?
You may email your teacher, Monday – Friday, 8:30 am -3:30 pm. Teacher emails are under the Parent/Student or Contact Teacher tab on our website.
11. What choices do I have to complete my assignments during the emergency closure?
 1. **Coach Digital – email your teacher for access.**
 2. **Independent Study Packets (available during Grab-n-Go pick up days).**
12. How do I get internet in my home if I can't afford it?
We have partnered with Cox to connect student Cox to provide an expedited ordering process, which will allow families to quickly apply for service without providing additional documentation. If you are interested please email message@southgateaz.org or contact us (520) 741-7900.
13. Who do I contact for tech support with Coach Digital?
Triumph Learning Customer Service: 800-338-6519
Triumph Learning Digital Support: DigitalSupport@schoolspecialty.com
14. When can I pick up and drop off my paper assignments?
During Grab-n-Go time and days
15. Who do I contact if I need help with my paper assignments?
You may email your teacher during 8:30 am -3:30 pm (Monday – Friday).
Teacher emails are under the Parent/Student or Contact Teacher tab on our website.



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16. How will I get graded on my assignments?

Your teacher will be grading your assignments online and your packets.

17. Who do I contact if I am a special education student and need extra help?

exceptionalstudentservices@southgateaz.org or contact us, (520) 741-7900

18. Who do I contact if I am an English Language Learner student and need extra help?

englishlanguageservices@southgateaz.org or contact us, (520) 741-7900