AGREEMENT

Grasscloth Wallpaper Acknowledgement & Disclaimer

This Agreement is entered into between **Wallflower, LLC** ("Wallflower") and the undersigned customer ("Customer").

Grasscloth is a premium natural wallcovering with unique characteristics that distinguish it from traditional wallpaper. While Wallflower will install your wallcovering using the highest professional standards and workmanship, it is important that you understand the inherent qualities of this product before installation.

By signing below, you acknowledge that you have read and understand the following:

1. Grasscloth is a Natural Product
Authentic grasscloth is handcrafted from natural fibers such as hemp, jute, arrowroot, bamboo, raffia, reeds, seagrass, etc. . Most grasscloth is woven by hand on looms using cotton thread over a rice paper backing. Because of the materials and craftsmanship involved, grasscloth is considered a premium wallcovering and often ranges from $100 to $300 (or more) per roll.

2.Grasscloth is Beautifully Imperfect
No two rolls are exactly alike. Variations in color, shading, texture, weave, and fiber are natural characteristics of authentic grasscloth and other natural wallcoverings and are not considered manufacturing defects.

Because these materials are crafted using natural fibers and often involve handwoven processes, the weave itself may not be perfectly straight, level, or uniform. Individual fibers and horizontal or vertical weave lines may appear uneven, wavy, slanted, or crooked. These irregularities can create the visual impression that the wallcovering has been installed crooked, even when the material has been properly installed, with panels positioned vertically plumb and seams aligned correctly. These characteristics are inherent to the material and cannot be corrected through installation.

Unlike printed wallpapers, plain naturals and grasscloth cannot be pattern matched. Seams and individual panels will remain visible after installation, creating the distinctive paneled appearance characteristic of this material.

If you are looking for a perfectly straight, symmetrical, or uniform appearance, authentic grasscloth or other handwoven natural wallcoverings may not be the right choice for your space.

3. Natural Odor
Because it is made from natural plant fibers, grasscloth may have a mild earthy scent. While this odor typically diminishes over time, individuals with sensitivities or allergies may prefer a faux grasscloth alternative.

4. Delicate Surface
Grasscloth is more delicate than traditional wallpaper and can be scratched, torn, or damaged more easily. Its natural texture may also attract cats, who may treat it as a scratching surface. Consider the room carefully, as high-traffic areas are more susceptible to wear and damage.

5. Susceptible to Staining
Grasscloth is absorbent and can stain easily. Water, oils, food, and many household substances may permanently discolor the material. For this reason, authentic grasscloth is generally **not recommended** for kitchens, bathrooms, or other areas where moisture or splashes are common.

6. Absorbs Odors
Natural fibers readily absorb odors. Strong cooking smells, tobacco smoke, and other airborne odors can become trapped within the material and are difficult—if not impossible—to remove.

7. Sensitive to Sunlight
Like many natural materials, grasscloth may fade or discolor with prolonged exposure to direct sunlight, particularly darker colors. Installation in rooms with significant sun exposure should be carefully considered.

8. Professional Installation Required
Grasscloth requires specialized installation techniques, careful handling, and professional tools. Due to the natural characteristics of the material, a flawless, seamless appearance is neither expected nor achievable. Visible paneling, shading variations, and natural inconsistencies are part of the finished look and should be anticipated.

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Wallflower LLC
PROFESSIONAL WALLPAPER INSTALLATION

Customer Acknowledgement

By signing below, I acknowledge that I have read and understand the unique characteristics of authentic grasscloth wallpaper. I understand that the variations described above are inherent to the product and are **not** considered installation defects or material defects.

I further acknowledge that Wallflower, LLC has explained these characteristics prior to installation and that I accept the finished appearance as representative of the natural qualities of authentic grasscloth.

Wallflower will not order materials nor begin installation until this acknowledgement has been received, either by signed copy or written email confirmation.

Customer Name:

Signature: **Date:**

Updated 10/25/26