HOW TO PREPARE FOR YOUR WALLPAPER INSTALLATION

Proper preparation of your space allows our team to work safely and efficiently and helps ensure the best possible finished installation. Please review the following requirements carefully and have your space fully prepared **before Wallflower arrives.**

GENERAL WORKSPACE REQUIREMENTS

- **Workspace:** A minimum clear area of **9' x 9'** is required for our worktable, pasting machine, tools, and materials.
- **HVAC & Electricity:** The property must have working electricity and an operational HVAC system and be fully climate-controlled for a minimum of **48 hours prior to our arrival**. The installation area should be maintained between **68–70°F during installation**.
- **Running Water:** We must have access to continuous, clean, **hot and cold running water inside the property**.
- **Furniture:** All furniture must be moved a minimum of **4 feet away from any wall receiving wallpaper** and positioned so our team can move freely throughout the space.
- **Wall-Mounted Items:** All TVs, lighting, outside-mounted window treatments, artwork, mirrors, wall décor, and other wall-mounted items must be removed prior to our arrival.
- **Hanging Hardware:** If an item will be returned to the exact same location after installation, its hanging hardware may remain in place. If the item will not be reinstalled, the hardware should be removed and the resulting holes filled, sanded smooth, and cleaned prior to installation.
- **All switch plates, electrical outlets, air vents and/or electrical panels** to be covered per the approved labor estimate **must be on site** during installation.
- **Other Trades:** Wallflower must have reasonable, uninterrupted access to the installation area. Please schedule other contractors, tradespeople, movers, cleaners, or service providers so their work does not interfere with our workspace, setup, access, or installation.

Wallflower does not move furniture or personal belongings, disconnect plumbing or electrical fixtures, or perform general wall repair as part of our standard installation service. Please make any necessary arrangements for these items to be completed before our arrival.

WALL READINESS

The ideal surface for wallpaper installation is **smooth, clean, dry, properly prepared, and free of dust or residue.**

- **Construction & Painting:** Installation and/or painting of trim, window casings, cabinetry, doors, and other adjacent finishes should be completed at least **two weeks prior to wallpaper installation**.
- **Existing Wallpaper:** Existing wallpaper must be removed prior to our arrival. Wallflower does not provide wallpaper removal services.
- **Surface Repairs:** All cracks, dents, holes, and other surface defects should be repaired and sanded smooth prior to installation.
- **Drywall:** Dents and holes should be filled with spackle or drywall compound and sanded smooth once completely dry.
- **Plaster:** Cracks and defects should be filled with joint compound. Larger cracks should be reinforced with thin fiberglass joint tape, filled, smoothed, and sanded until level.
- **Clean Walls:** Walls must be cleaned of all sanding dust, construction debris, grease, dirt, or other residue before installation.
- **Dark Walls/Light Wallpaper:** Existing dark-painted walls receiving wallpaper with a white or light-colored backing or background must be primed white prior to installation.
- **Light Walls/Dark Wallpaper:** If dark-colored wallpaper will be installed over white or very light walls, please discuss preparation requirements with the Wallflower team in advance.

Wallflower, LLC is not responsible for compromised installation quality, delays, or additional costs resulting from surfaces or spaces that have not been prepared according to these requirements.

ROOM-SPECIFIC REQUIREMENTS

1. Powder Rooms

In addition to the General Workspace and Wall Readiness requirements:

- Remove all wall-mounted items as described above.
- Light fixtures must be removed so wallpaper can be installed properly to the electrical junction box. This includes pendant lights when hanging in a location that will interfere with Wallflower's ability to safely and effectively install wallpaper on an adjacent wall.
- Remove all toiletries, trash cans, plungers, toilet brushes, and other personal items.
- The room must be **cleaned and disinfected** prior to our arrival.
- **New Construction:** Whenever possible, wallpaper should be installed **before the toilet and/or pedestal sink/vanity is installed**.
- **Existing Powder Rooms: Pedestal sinks must be disconnected and removed before installation. Toilet tanks must be removed when there is less than 3 inches of clearance** between the tank and the wall.
- **Vanities with less than 6" clearance between the side wall and the vanity cabinet**

and/or countertop must be removed prior to installation.

2. Full Bathrooms

In addition to the General Workspace and Wall Readiness requirements:

- Remove all wall-mounted items, including **shower rods and associated hardware**.
- Light fixtures must be removed so wallpaper can be installed properly to the electrical junction box. This includes pendant lights when hanging in a location that will interfere with Wallflower's ability to safely and effectively install wallpaper on an adjacent wall.
- Remove all toiletries, trash cans, scales, bath accessories, and personal items.
- All surfaces must be **cleaned and disinfected** prior to our arrival.
- If the toilet is located within the general bathroom rather than a separate water closet, remove plungers, toilet brushes, and other toilet accessories.
- **Toilet tanks must be removed when there is less than 3 inches of clearance** between the tank and the wall.
- **Vanities with less than 6" clearance between the side wall and the vanity cabinet and/or countertop must be removed prior to installation.**

3. Water Closets

In addition to the General Workspace and Wall Readiness requirements:

- Remove all wall-mounted items.
- Remove toiletries, trash cans, scales, plungers, toilet brushes, and other personal items.
- **Toilet tanks must be removed when there is less than 3 inches of clearance** between the tank and the wall.
- All surfaces must be **cleaned and disinfected** prior to our arrival.

4. Ceilings

In addition to the General Workspace and Wall Readiness requirements:

- Everything directly beneath the area receiving wallpaper must be completely removed from the space to protect furniture and personal belongings from primer, adhesive, water, or other installation materials.
- **All ceiling-mounted light fixtures, pendants, chandeliers, and other obstructions must be removed prior to our arrival.** Wallflower is not responsible for damage to light fixtures or any fixture that is not removed prior to installation, that is caused by use of primer, paste, or installation equipment or any damage incurred while working around such fixtures.
- Wallflower does not move furniture or personal belongings. Please arrange for these items to be moved **before the day of installation**.

5. Laundry Rooms

In addition to the General Workspace and Wall Readiness requirements:

- Remove all wall-mounted items.
- Remove laundry supplies, baskets, hampers, décor, and other personal belongings from the work area.
- If wallpaper is being installed behind or immediately beside the washer and/or dryer, the appliances must be **completely disconnected and moved away from the installation area prior to our arrival**.
- Wallflower does not disconnect, reconnect, or move washers, dryers, or other appliances.

IMPORTANT SITE READINESS POLICY

Your scheduled installation time has been reserved specifically for your project. Please ensure that **all preparation requirements are completed before our arrival.**

If the job site does not meet these requirements and Wallflower is unable to safely or reasonably proceed with the scheduled installation, the installation may be cancelled and a **$250 Site Readiness Fee** will be assessed. The fee must be paid in full before your project can be rescheduled.

Rescheduling will be based on Wallflower's current availability, and an immediate or comparable replacement date cannot be guaranteed.

Please contact Wallflower **before your installation date** if you have any questions about whether your space is properly prepared. We are always happy to clarify preparation requirements in advance.