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Warranty

Sunteca offers a 2 year warranty against faulty products. The guarantee does not extend to damage caused by accident, misuse or abuse of the product and does not cover depreciation through ordinary wear and tear.

Care and Maintenance Advice

General – All products should be regularly cleaned in the similar manner as you clean other areas of your home. Items fitted internally should be dusted down and external items should be washed and brushed down with warm water.

Aluminium Venetians – Regularly dust using a clean soft, a feather duster or vacuum. Slats may be wiped over with warm water and a mild detergent.

Californian and Roman Blinds - Dust regularly. An art-gum rubber is excellent for removing small marks.

Fabric Awnings – All fabric awnings must be retracted or raised fully when subject to high winds and storms. Avoid rolling up when wet. If this must happen, the awnings should be extended and allowed to dry once the weather clears. Occasionally hose canvas/fabric, when down, on a hot day. This minimises the development of algae or mildew and is beneficial to the appearance. Do not use soaps, detergents, clearing fluids or insecticides. Bird droppings, dirt, dust and leaf litter should be removed.

Holland and Roller Blinds – Dust and, when required, simply wipe with a sponge in lukewarm water and a little mild detergent. Dry gently with a clean cloth. There can be a significant variations between fabrics so clean a small area first as a test. An art-gum rubber is excellent for removing small marks.

Timber Blinds and Shutters – Dust, vacuum or brush using a clean cloth. Washing is not recommended. Oiled blinds require re-oiling with suitable cedar oil when the slats start to look dry.

Timber Style Blinds – Dust, vacuum or wipe down with a damp cloth.

Vertical Blinds – Cleaning is the same as Holland and Roller Blinds. When traversing the slats must be opened.

Panel Glide Blinds – Cleaning is the same as noted under Holland and Roller Blinds.