

Northwest Community Care

Patient Outcomes

Treva, an overweight diabetic, was admitted to a local hospital after her blood sugar level was so high she risked slipping into a coma. In such instances, NCCN deploys nurse care managers who offer services to improve health and quality of life.

“During the first visit with my care manager, she asked me what my goals were and told me that she’d help me along the way. No one had ever said they were going to follow me like that,” said Treva.

Over the next several months, Treva lost over 56 pounds, and as a result does not take a single diabetic medication, In addition, Treva was so inspired by the care she received, she’s decided to pursue a medical career so that she can pay it forward.



Practice Support

“Northwest introduced me to their Project Lazarus program which seeks to reduce overdose deaths in North Carolina. Since our state Medicaid population is at particular risk, Northwest was able to provide us with training on how to identify those high risk patients. Northwest has also been instrumental in connecting us to the county mental health system and currently offer our staff access to crisis management services.”

- Dr. Stephen Hsieh, High Rock Internal Medicine

Boots on the ground FY 14

- 151,056 patient encounters
- 155,352 phone calls to patients
- 35,532 face-to-face visits with patients
- 202 primary care & specialty practices
- 116 employees
- \$12.8 million annual budget (FY 15)

Medicaid enrollees = 134,482

- Davidson 25,003
- Stokes 4,422
- Davie 4,637
- Surry 16,170
- Forsyth 66,661
- Wilkes 10,765
- Randolph* 3,148
- Yadkin 3,676

Total includes: 27,355 Aged, Blind and Disabled enrollees
*NCCN holds contracts with providers serving patients

Mission:

We are an organized Network of health care providers and care managers that collaborates with community resources to improve the health and well-being of our patients by offering the right services at the right time in the right setting.



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