

Frequently Asked Questions

Thank you for your commitment and dedication to the positive changes at the 4 Seasons at Beech Mountain Resort. Let us stay engaged!

We encourage you to read all the Frequently Asked Questions to facilitate a successful communication exchange. Should the below not address your question, please email us at 4seasonsreimagined@lemonjuice.biz or <http://4seasonsresort.info> for regular updates. You can reach Lemonjuice's Owner Support Line at 336 569 4494

Q: I want a Deed Back/ Surrender of my Timeshare. What are my options?

A: Please send your request to 4seasonsreimagined@lemonjuice.biz. Once your account has been reviewed, you will be contacted with next steps

Q: What happens if I chose not to pay my 2025 Maintenance Fees? Will I still receive a share in the proceeds when the property sells?

A: If you remain an owner once the property sells, you will receive your net share less any delinquency owned at closing.

Q: What happens if I exchange my week, and the property is sold?

A: The sales transaction will not impact any future reservation. If you currently have a reservation, they will remain intact. 4 Seasons at Beech Mountain Resort is committed to ensuring that all owners continue to have the quality vacation experience that all owners deserve.

Q: When will the next Annual Owners/ Town Hall Meeting be held?

A: A Special Meeting of all Owners is scheduled for September 21, 2024, at 1 PM EST. The meeting will be held via Zoom.

Q: What is Lemonjuice Solutions?

A: Lemonjuice Solutions provides strategic planning and execution, investment capital, and professional management to timeshare properties. The company has experience in the timeshare industry. One of our specialties is evaluating financially distressed timeshare properties and proposing options to resolve these financial issues, a process done through its Resorts Reimagined™ program.

Q: How do I contact Lemonjuice Solutions?

A: Please email your designated reimagination team at 4seasonsreimagined@lemonjuice.biz between 9 a.m. and 5 p.m. Eastern Standard Time. Our team members are happy to assist you with your request. If email is a more convenient option, please email. You may also review <http://4seasonsresort.info> for regular updates.

Q: Where do I mail correspondence?

A: 4 Seasons at Beach Mountain

c/o: Lemonjuice Solutions Reimagination

7380 W Sand Lake Rd., Suite 130,

Orlando, Florida 32819

Q: What are the plans for the property?

A: The goal is to make 4 Seasons at Beech Mountain sustainable and provide a course of action that will protect all owners and provide value for their timeshare ownership.

Q: Why is this happening to 4 Seasons at Beech Mountain?

A: After years of declining ownership, the financial sustainability of 4 Seasons at Beech Mountain is in question, which is the primary reason the Board of Directors engaged Lemonjuice Solutions.