

Privacy Policy

Effective Date: 06/10/2025

At Q Rentals Inc. (“we,” “our,” or “us”), we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [Q Sales Service & Rentals - Home](#), use our mobile application, or interact with our services (collectively, the "Services"). By accessing or using our Services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect the following types of information:

- **Personal Information:** Information that can be used to identify you, such as your name, email address, phone number, mailing address, payment information, and other similar details.
- **Usage Data:** Information about how you access or use our Services, such as your IP address, browser type, device type, and interaction with pages, features, and advertisements on our Services.
- **Cookies and Tracking Technologies:** We use cookies, web beacons, and other tracking technologies to enhance your experience on our site and to analyze how users interact with our services. You can manage your cookie preferences through your browser settings.

2. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide, maintain, and improve our Services
- To personalize your experience and communicate with you
- To process transactions and send related information (such as purchase confirmations)
- To send promotional emails and updates if you opt-in to receive them
- To analyze usage patterns and optimize our Services
- To comply with legal obligations and enforce our policies

3. How We Share Your Information

We do not sell your personal information to third parties. We may share your information with:

- **Service Providers:** We may share your information with third-party service providers who assist us with the operation of our Services, such as hosting, payment processing, and analytics.

- **Legal Compliance:** We may disclose your information when required by law or in response to valid legal requests, such as subpoenas or court orders.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

4. Data Retention

We retain your personal information for as long as necessary to provide our Services, comply with legal obligations, resolve disputes, and enforce our agreements. If you wish to delete your account or personal data, you may contact us at office@qincrentals.com.

5. Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no data transmission over the internet or electronic storage system is completely secure, and we cannot guarantee its absolute security.

6. Your Rights and Choices

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to access, correct, or delete your personal data
- The right to object to or restrict the processing of your data
- The right to withdraw consent at any time (if consent is the basis for processing)
- The right to lodge a complaint with a supervisory authority

To exercise these rights, please contact us at office@qincrentals.com.

7. Children's Privacy

Our Services are not directed at individuals under the age of 18. We do not knowingly collect or solicit personal information from children. If we learn that we have collected personal information from a child, we will take steps to delete it as soon as possible.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated at the top of the policy. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

9. SMS Terms and Conditions

By opting in to SMS messaging from Q Rentals Inc., you consent to receive text messages (SMS) from us regarding our services, promotions, or important updates. These messages may be sent via automated systems.

- If assistance is required, customers can reply HELP for more information.
- If customers no longer wish to receive SMS from us, they can unsubscribe by replying STOP to no longer receive messages.
- Message and data rates may apply.
- Message frequency may vary.
- No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent. This information will not be shared with any third parties.

10. Contact Us

If you have any questions about this Privacy Policy or our practices, please contact us at:

Q Rentals Inc.
office@qinrentals.com
1 (361) 547-2555
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Mathis, TX 78368 US