

Privacy Policy for Waves of Zen Healing Arts, LLC

Effective Date: 04/29/26

Waves of Zen Healing Arts, LLC (“we,” “our,” or “us”) is committed to protecting your privacy and safeguarding your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website, schedule services, attend events, or otherwise interact with us.

1. Information We Collect

We may collect the following types of information:

Personal Information

- Name, email address, phone number
- Billing and payment information
- Appointment and service history
- Information you voluntarily provide (e.g., intake forms, emails, or messages)

Health-Related Information (if provided)

- Information relevant to Reiki sessions or wellness services
- This information is collected only with your consent and used solely to support your experience

Automatically Collected Information

- IP address, browser type, device information
 - Website usage data (via cookies or analytics tools)
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2. How We Use Your Information

We use your information to:

- Schedule and manage appointments or services
 - Communicate with you about sessions, events, or updates
 - Process payments and maintain records
 - Improve our website, services, and user experience
 - Send occasional newsletters or announcements (you may opt out at any time)
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3. Sharing of Information

We do not sell, rent, or trade your personal information.

We may share your information only in the following circumstances:

- With trusted third-party service providers (e.g., payment processors, scheduling platforms) who assist in operating our business

- When required by law or to comply with legal obligations
- To protect the safety, rights, or property of our clients or business

All third parties are expected to maintain the confidentiality and security of your information.

4. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information. While no method of electronic transmission or storage is 100% secure, we take appropriate steps to reduce risk and protect your data.

While Waves of Zen Healing Arts, LLC is not a covered entity under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), we recognize the importance of protecting sensitive personal and health-related information. Our practices are informed by generally accepted healthcare privacy standards, including limiting collection to necessary information, maintaining confidentiality, and restricting access to authorized use only.

Any health-related information you choose to share is used solely to support your services and is not disclosed without your consent, except as required by law.

5. Your Choices and Rights

You have the right to:

- Access, update, or correct your personal information
- Request deletion of your data (subject to legal or business record requirements)
- Opt out of marketing communications at any time

To make a request, please contact us using the information below.

6. Cookies and Tracking Technologies

Our website may use cookies or similar technologies to enhance user experience and analyze site traffic. You can control cookie preferences through your browser settings.

7. Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices or content of those third-party websites.

8. Children's Privacy

Our services are not directed to individuals under the age of 18 without the involvement of a parent or legal guardian. We do not knowingly collect, use, or disclose personal information from minors without appropriate parental or guardian consent.

For all services involving clients under 18, including Kid Reiki appointments:

- A parent or legal guardian must provide informed, written consent prior to the session
- The minor must be accompanied by a parent or legal guardian for the duration of the appointment unless otherwise agreed to in writing
- A parent or legal guardian is responsible for providing any relevant information related to the minor's wellness that may support safe and appropriate services

Information collected about minors is limited to what is reasonably necessary to provide services and is maintained with strict confidentiality. We take reasonable steps to safeguard this information in accordance with applicable privacy and consumer protection laws in North Carolina.

Parents or legal guardians may request access to, correction of, or deletion of their child's information, subject to any legal or recordkeeping obligations.

9. Changes to This Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date.

10. Contact Information

If you have any questions or concerns about this Privacy Policy or how your information is handled, please contact:

Waves of Zen Healing Arts, LLC

Durham, North Carolina

Email: AngelaKolls@WavesOfZen.com

Phone: (919) 824-6957

Website: <https://wavesofzen.com/>

By using our services or website, you acknowledge that you have read and agree to this Privacy Policy.