



# WOOD RIVER HEALTH

Caring for Our Community Since 1976

2023 **ANNUAL** REPORT

YOUR HOME FOR HEALTH

## IN THEIR OWN WORDS



I chose Wood River Health to be my new medical home because I am an enthusiastic champion of federally qualified health centers. Every member of the clinical team at Wood River Health demonstrates a vibrant commitment to the Health Center's mission, vision, and values. HRSA has designated Wood River Health as a "Health Center Quality Leader." For me, it's all about the quality and Wood River Health's commitment to the community at large in southern Rhode Island and eastern Connecticut. I heartily recommend Wood River Health to my friends and neighbors who are seeking high quality, responsive, welcoming health care.

- Robyn Hoffman, Patient

The two years I served as a staff physician at Wood River Health were the most clinically gratifying of my 40-year medical career. Every day at Wood River Health is an "all hands on deck" evolution focused on the patient and, once I retired from patient care, it was to continue this sense of mission accomplishment that prompted me to apply for Board membership. By serving on the Board, I am again surrounded by the selfless dedication of men and women committed to the Wood River mission and once again I feel the immense pride of being a member of a team doing great work.

- Dr. Michael McCarten, DO, MPH, Board Member



My employment here at Wood River Health has been such an amazing journey. The health center is made up of wonderfully positive and happy workers, who make it a pleasure to even walk down the hallway daily. I look forward to coming to work every day and working with the very best dental team. This team along with the entire health center are part of a movement. That movement is providing the very best care to our patients that is possible. To care for such wonderful patients has truly been an honor in my life. I am very grateful to be part of this amazing center here at Wood River Health.

- Caren Zickendrath, RDH, Registered Dental Hygienist





## A MESSAGE FROM OUR CEO

Wood River Health celebrated its 47th anniversary in 2023. While our Federally Qualified Health Center has experienced many changes since we opened our doors in 1976, this has been a particularly exciting time for our organization. One of the most economically diverse and challenged regions in RI, Washington County continues to experience a steady, growing demand for health care services.

**9,186 UNIQUE PATIENTS**  
**6,335 DENTAL VISITS**

**23,543 PRIMARY CARE VISITS**  
**5,074 BEHAVIORAL HEALTH VISITS**

In 2023, we reported our highest number of encounters ever: 9,186 unique patients, 23,543 primary care visits, 6,335 dental visits, and 5,074 behavioral health visits. We continue to identify ways to expand our capacity, programs and staffing to help the members of our community achieve and maintain healthy lives.

This year, Wood River Health was recognized by the Health Resources and Services Administration as a Gold Health Center Quality Leader. This credential demonstrates that Wood River Health is a model for excellence in health care delivery and a leader in the promotion of community well-being. Only 149 health centers in the country received this recognition in 2023. This was achieved because our dedicated staff work as a team to provide the highest quality of care to our patients.

In 2023, we opened our new building at our Hope Valley site, which enabled us to expand our clinical space by 57% and incorporate Express Care and physical therapy services. We were invited to serve as the backbone agency to Healthy Bodies Healthy Minds, the Health Equity Zone that is charged with removing obstacles to accessing health care for residents of Washington County. We have partnered with Gateway Healthcare to serve as a Designated Collaborating Organization for Washington County's Certified Community Behavioral Health Center. We are also partnering with Block Island Health Services to offer dental services to island residents. We are expanding our Westerly site to meet the increased demand for health care services.

It's been a year of exponential growth, and one that would not have been successful without the support of our volunteer Board of Directors, our staff, and the generosity of our community partners, grantors and donors. We thank you for investing in our mission.

With gratitude,

Alison L. Croke



# 2023 PROGRAM ACHIEVEMENTS

## PRIMARY CARE

Wood River Health was recognized as a Health Center Gold Quality Leader, one of only three health centers in Rhode Island to achieve this status. We achieved this by expanding primary care same-day access, integrating processes for addressing social risk factors to health, reducing health disparities, and advancing health information technology through pre-visit online check-ins. We expanded our women's health services through UpStream and increased access to pediatric behavioral health services with a dedicated community health worker. We began providing convenient Express Care at our Hope Valley site to provide same-day assistance with cuts, upper respiratory illnesses, sprains and other non-emergency medical concerns. A needs assessment indicates we will need to expand this kind of access in Westerly. On-site services with Genoa Healthcare and Specialized Orthopedic Physical Therapy extended our convenient wellness services. Our care team nurses initiated a new system for tracking and educating patients with new or poorly controlled asthma and will add diabetes and hypertension to this initiative by the end of 2024.

## DENTAL HEALTH

In 2023, Wood River Health participated in the National Network for Oral Health Access (NNOHA) Integrating Diabetes and Oral Health (IDOH) Learning Collaborative. Providing dental care to patients with diabetes can support blood sugar control and reduce medical costs. Uncontrolled blood sugar levels affect the body from head to toe, including the teeth and gums, making it important for our medical and dental teams to work together to improve health outcomes for patients living with diabetes. This program supported our goal to develop and implement integration processes to expand and enhance oral health integration with primary medical care. These efforts resulted in delivering whole-person care to patients with diabetes and increased the number of Wood River Health patients who receive both oral health and medical care.

## BEHAVIORAL HEALTH SERVICES

Wood River Health became a Designated Collaborating Organization of Washington County's Community Behavioral Health Center (CCBHC), operated by Gateway Healthcare. With proven success in other states, the CCBHC model is designed to ensure all Americans have access to coordinated comprehensive behavioral health care. This partnership will improve access and coordination of care for patients whose behavioral health needs require expertise beyond our primary care setting. Our Behavioral Health team continues to provide "Warm Encounters" to assess and connect patients with our other programs and services, ensuring that patients receive wrap-around support. Our Medication Assisted Treatment (MAT) Program has grown to over 40 patients with ongoing care for both opiate and alcohol dependence, using safe and reliable medications alongside peer support and behavioral health counseling. Marigold Health provided online peer support access in addition to onsite behavioral health treatment for participants. Now a new, certified community health worker assists behavioral health patients with initial connections to meet their diverse needs and help with healthcare navigation. We continue to offer group therapy with men's and women's support groups.

## COMMUNITY RESOURCES

The Community Resources Team welcomed a second Community Health Worker (CHW) in 2023; CHWs offer direct help to community members as well as being an integral part of the community they serve. The Team provided direct financial assistance to 38 unique patients through the Kim Hebert Community Fund, which is entirely sustained by generous community donations. Community Resources also assisted in completing 170 applications for housing, SNAP, prescription assistance and other benefits to assist patients in becoming more secure and improving health outcomes. Our Health Insurance Navigators assisted in 119 enrollments in health coverage, improving access for community members to health services that they need. Wood River Health also became a certified Home Stabilization provider for RI Medicaid, expanding our capacity to offer services for housing assistance.

## WOMEN, INFANTS AND CHILDREN (WIC) PROGRAM

WIC is a supplemental nutrition program that provides nutrition education, breastfeeding support and health care referrals to our eligible patients. In 2023, our client caseload increased by 15%, and we anticipate an even higher caseload in 2024. In addition, we purchased a lactation scale to provide further support for our breastfeeding mothers. The lactation weighted/gram scale accurately measures the intake of breastmilk, and now clients can depend on us even more during their breastfeeding journey. In anticipation of the new addition being built, we transferred our Hope Valley clients over to our Westerly location during construction. In September, our beautiful new WIC office was completed, and clients were able to schedule their WIC appointments at both our Hope Valley and Westerly locations. We continued to partner with The Jonnycake Center for Hope in Wakefield. This ongoing collaboration allows us to provide services to the underserved population in Peace Dale, South Kingstown and the surrounding areas. This partnership also helped increase access to the services we provide and aided in the growth of our WIC caseload.

# DELIVERING QUALITY CARE

In 2023, Wood River Health continued to make great strides in providing quality health care to our patients. Our efforts were recognized by receiving the following credentials from the Health Resources and Services Administration (HRSA) and the National Committee for Quality Assurance (NCQA).



## FEDERAL TORT CLAIMS ACT (FTCA) DEEMED STATUS BADGE

Wood River Health receives deeming by Health Resources and Services Administration under the Federally Supported Health Centers Assistance Act. We are treated as Public Health Service employees for the purpose of malpractice liability coverage.



## PATIENT-CENTERED MEDICAL HOME (PCMH)

Wood River Health puts patients at the forefront of their care. PCMHs build better relationships between patients and their clinical care teams. They improve quality and the patient experience, increase staff satisfaction, and reduce health care costs.



## HEALTH CENTER QUALITY LEADER

Awarded to only 10% of community health care centers in the United States, the Gold badge demonstrates Wood River Health is a model for excellence in health care delivery and a leader in promoting community well-being.



## ACCESS ENHANCER

We increased the number of patients who received at least one comprehensive service (mental health, substance use disorder, vision, dental, and/or enabling service) by at least 5% during consecutive reporting periods.



## ADVANCING HEALTH INFORMATION TECHNOLOGY (HIT) FOR QUALITY

Wood River Health uses an electronic health record system, provides telehealth services, and exchanges clinical information electronically with key providers in health care settings. We engage patients through health information technology and collect data on patient social risk factors.



## HEALTH DISPARITIES REDUCER

We demonstrated at least a 10% improvement in low birth weight, hypertension control, or uncontrolled diabetes Continuous Quality Measures during consecutive reporting years for at least one racial/ethnic group. We improved our overall performance from the previous year.



# PATIENT HEALTH OUTCOMES



## **TARGET: BP™ INITIATIVE**

We were recognized by the American Heart Association and American Medical Association for our commitment to improving blood pressure (BP) control rates, earning gold-level recognition as part of the Target: BP™ Initiative. The Gold award recognizes practices in which high blood pressure is controlled in 70% or more of the adult patients affected.



## **TARGET: TYPE TWO DIABETES<sup>SM</sup>**

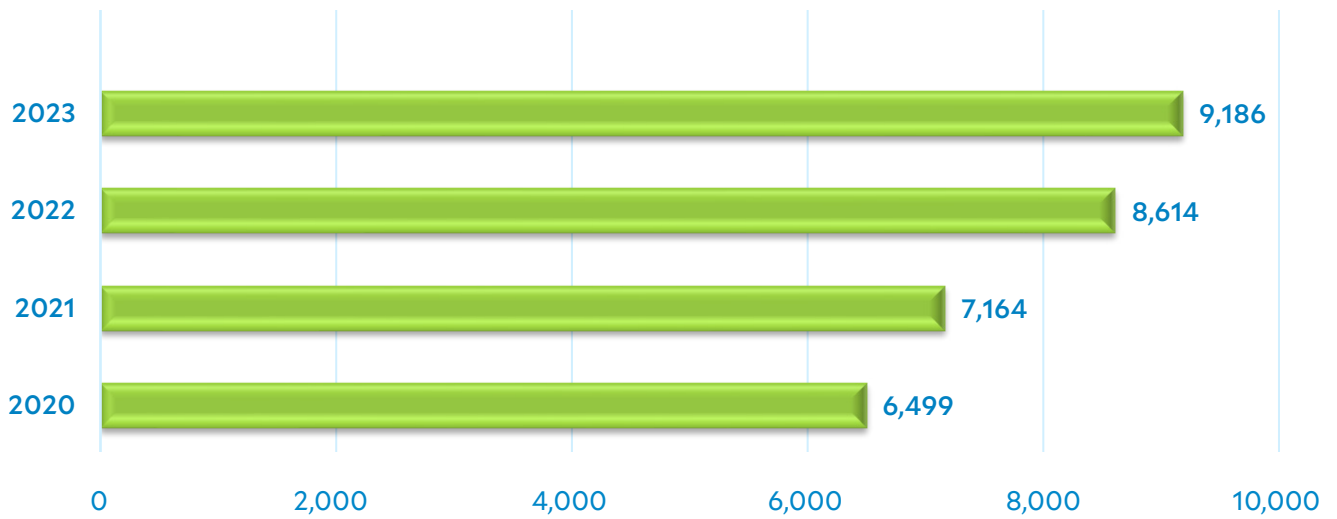
Wood River Health was recognized by the American Heart Association's Target: Type 2 Diabetes<sup>SM</sup>, earning gold-level recognition in 2023 for our commitment to addressing the relationship between diabetes and the risk of heart disease and stroke. Our data demonstrated impressive HbA1c control in patients with diabetes and ≥70% adherence to one of the cardiovascular-focused clinical measures. We were commended for our ongoing commitment to improving quality of care through awareness, detection and management of type 2 diabetes and cardiovascular risk factors.



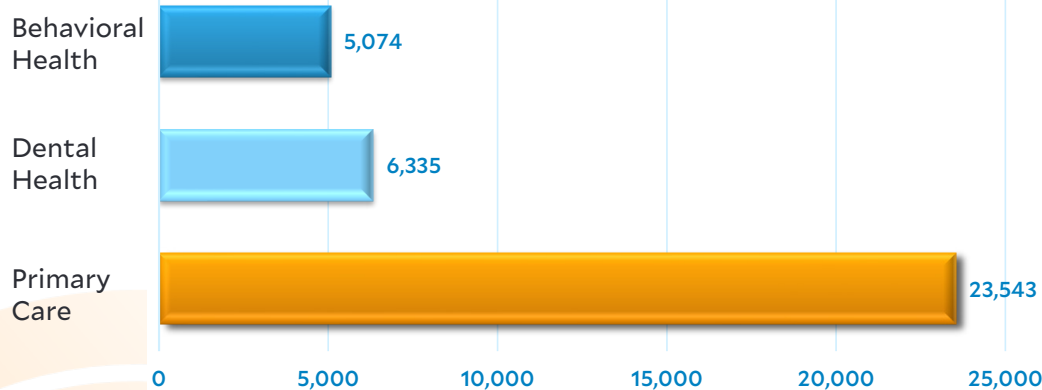
## **CHECK. CHANGE. CONTROL. CHOLESTEROL™**

We received the 2023 Check. Change. Control. Cholesterol™ Participant Award for our ongoing commitment to lowering cholesterol and improving care management within our patient population. In attesting to Wood River Health's use of the Atherosclerotic Cardiovascular Disease Risk Assessment and submitting data on appropriate statin therapy, we've displayed our commitment to reducing the number of Americans at risk for cardiovascular disease.

## WOOD RIVER HEALTH PATIENTS BY YEAR

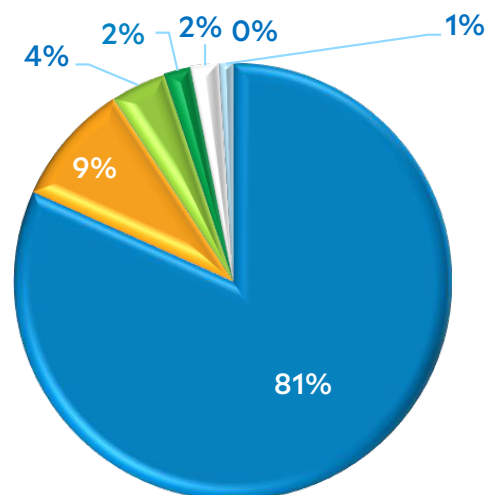


## 2023 PATIENT VISITS

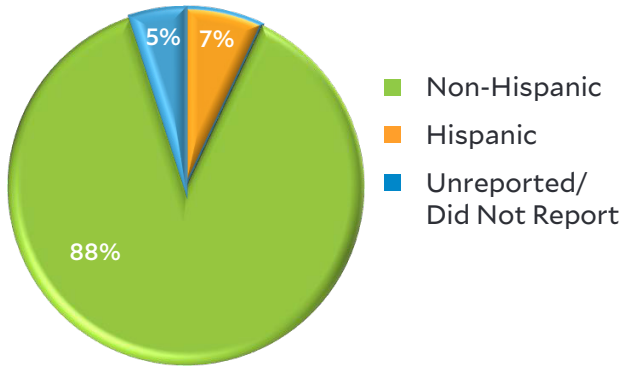


## RACE

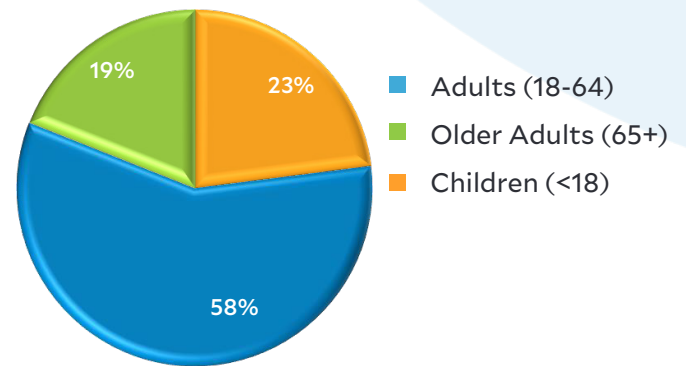
White  
Unreported/Did Not Disclose  
More than 1 Race  
Asian  
American Indian/Alaska Native  
Black/African American  
Native Hawaiian/Pacific Islander



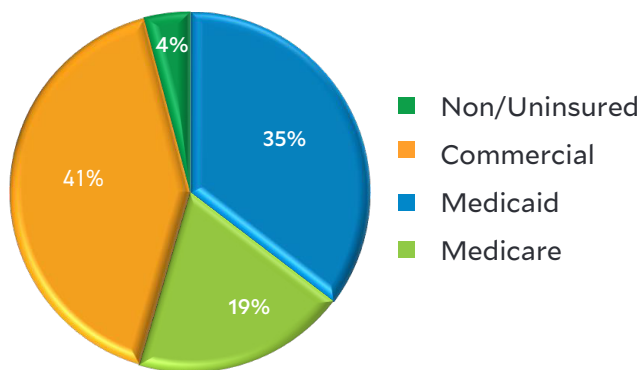
## ETHNICITY



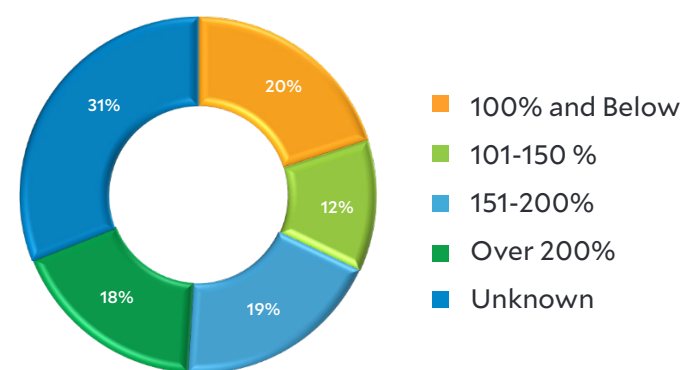
## PATIENT AGES



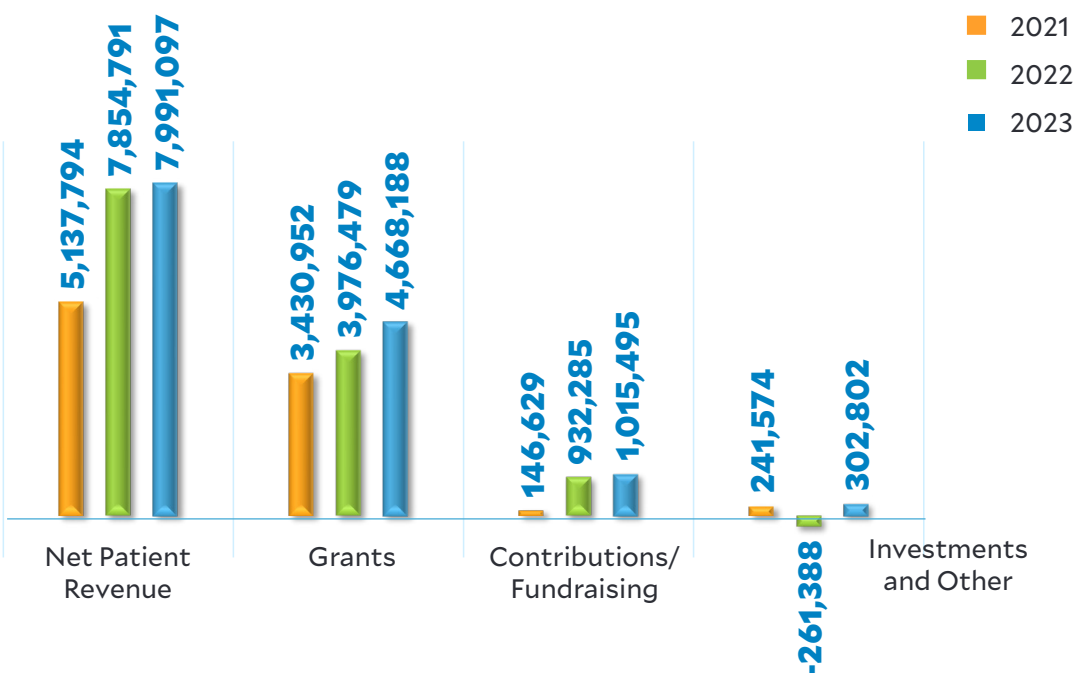
## INSURANCE CATEGORY



## INCOME AS % OF POVERTY GUIDELINE



## FINANCIAL OVERVIEW



# ONE PATIENT'S STORY

*Don P., a long time patient, shares why he chooses Wood River Health as his dental home. His heart-felt video can be viewed by visiting [WoodRiverHealth.org](http://WoodRiverHealth.org).*

My name is Don and I am a dental patient of Wood River Health.

I have been coming to Wood River Health for about 36 years. My mother found this place and I am so grateful she did. I had developed severe tooth decay and had neglected my teeth for years while managing other health issues.

In my twenties and thirties, I had monumental health problems and lots of pain. I had not seen a dentist for years. It was hard to find a dentist who accepted Medicaid insurance. My mother suggested

that I contact Wood River Health and I have been with them ever since.

I did not brush properly and used to drink soda and sugary drinks which caused serious tooth decay. It was all self-inflicted, but I did not know that these habits would cause me so much pain and damage to my teeth.

Wood River Health was there for me when I needed fillings. My severe pain was taken away. Eventually I needed dentures. Dr. Gerald Donahue made my first set of dentures. They fit perfectly from the beginning.

I have seen many dentists and hygienists over the 36 years as a patient of Wood River Health and they have all been very professional and competent.

I am so grateful to the Wood River Health staff for easing my pain, teaching me proper dental hygiene and supplying me with my perfect dentures. I truly feel blessed to call Wood River Health my dental home.



**Wood River Health  
was there for me.** - DON P.

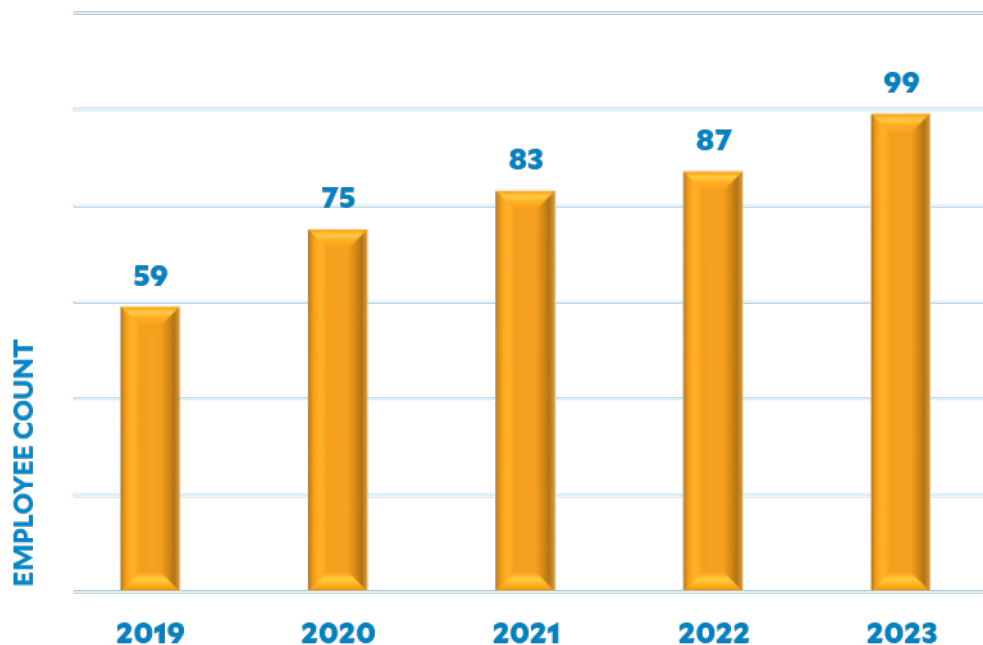
# OUR WORKFORCE

Wood River Health continues to make strides towards positioning ourselves as a Best Place to Work. We have cultivated a dedicated team of health professionals, administrators and support staff that deliver high-quality, compassionate care. Wood River Health is a National Health Service Corps Loan Repayment Program approved site. We offer competitive salaries and a comprehensive benefits package starting at 20 hours per week.



In 2023, Wood River Health reinvented our Diversity, Equity & Inclusion (DEI) Committee. Currently consisting of nine members from diverse social identity groups, various job functions and levels within the organization are represented, including a board member. The committee serves as an advisory body to Wood River Health's leadership. Members work to identify ways to compel accountability for and ensure the integration of best practices for diversity, equity and inclusion within all aspects of the health center's operations. The efforts of committee members have resulted in raised awareness and increased appreciation of DEI throughout the organization.

In 2023, our community health center continued to experience a steady growth in our workforce, as evidenced by the below chart. We project that Wood River Health will continue to increase its staffing levels and exceed 105 employees by the end of calendar year 2024.



# INVESTING IN WOOD RIVER HEALTH

Even a small gift can make a large difference in the lives of our patients. There are many ways donors can support Wood River Health and patients in need. Please visit [WoodRiverHealth.org](http://WoodRiverHealth.org) for more information about how you can support our mission.

## 401GIVES

Occurring annually on April 1, this statewide fundraiser supports Rhode Island nonprofits.

## ANNUAL FUND

Donations to our Annual Fund connect patients in need with the health care services they require to improve their quality of life.

## CAPITAL CAMPAIGNS

Funds raised through our Capital Campaigns increase our capacity to provide critical programs and services. Donors who invest \$1,000 or more are presented with naming opportunities.

## HARVEST FOR HEALTH GALA

Held each fall, our Annual Gala raises funds through generous sponsorships and donations by our partners, vendors, local businesses, board members and the members of our community.

## HONORING A LOVED ONE

We welcome donations made in memory or in honor of a loved one. We also accept bequests or gifts of stock or insurance.

## KIM HEBERT COMMUNITY FUND

Named in honor of Kimberley Hebert, a beloved patient and lifelong philanthropist, this fund supports patients whose needs extend beyond the health care services and support programs we provide.

## MATCHING GIFTS

Many companies provide ways to add value to their staff's charitable contributions. To designate Wood River Health as a recipient, please speak with your employer.

## PLANNED GIVING

A planned or legacy gift is designated at a future date, often at the time of death. This gift is made through a formal financial or estate plan.



# OUR SIGNATURE EVENTS

Wood River Health hosts four annual events. Please visit our website and social media or sign up for our newsletter to stay informed about our initiatives.

## HARVEST FOR HEALTH GALA

Held in September, our gala is an opportunity to celebrate Wood River Health's accomplishments with our community partners. It features a harvest-themed dinner, live entertainment, a wine raffle, and silent and live auctions. Event proceeds increase our community's access to the health care services they need to thrive.

## HEAD-TO-TOE WELLNESS FAIR

Sponsored by Neighborhood Health Plan of Rhode Island, our Wellness Fair connects attendees with valuable tools and resources. Local nonprofits distribute health-related information during the event. The Fair takes place in June at The Esplanade at Wilcox Park in Westerly.

## NATIONAL HEALTH CENTER WEEK

National Health Center Week is an annual celebration in August to raise awareness about Community Health Centers and the critical services we provide. Over the week, we find opportunities to recognize our dedicated staff and the patients who call Wood River Health their home for health.

## BACK TO SCHOOL CELEBRATION

Each August, Wood River Health partners with the Jonnycake Center of Westerly to distribute backpacks and school supplies to families in need. The event is held in Westerly and connects hundreds of local children with supplies to prepare them for the upcoming school year.



# HARVEST FOR HEALTH GALA



Chaired by a Gala Committee our fundraiser is supported through generous sponsorships and donations made by our community partners and individuals who are invested in our mission.

Our 3rd Annual Harvest for Health Gala was held on September 22, 2023 at Venice Restaurant in Westerly. It raised \$97,000 for our health center. Our next two galas will be held at Shepherd's Run Winery in South Kingstown on September 26, 2024 and September 25, 2025.

## 2023 GALA RAFFLE & SILENT AUCTION DONORS

50 Main Restaurant	Dove & Distaff Rug Gallery	Kenyon's Grist Mill
A Gracious Soul	Dragon Palace	Knead Doughnuts
A Shore Thing	Dugan Custom Jewelers	Koi Japanese Cuisine
Adventureland Family Fun Park	Eloquence Fine Jewelry and Gifts	Lake of Isles
Alaina's Ale House	Fetch RI	Larlham Landscape
Amigos Taqueria Y Tequila	Daniel Fitzgerald	Construction Company
The Andrea	Foxwoods Resort & Casino	Meloney Lausier, RN
The Beach Rose Café	Frankie's Restaurant & Pizzeria	Deb Lichtenstein
Leslie Bietz	Fresco Restaurant	LineSider Brewing Co.
Deana Bobbin	Fresh Cup	Lucky House
Bomb Burritos & Bowls	Galilee Beach Club	Main Street Coffee
Breachway Bait & Tackle	The Gamm Theatre	Daniel Makin
The Breachway Grill	Garde Arts Center	Kathleen Marra
The Café	Graze on Main	Martucci Group
Cardi's Furniture and Mattresses	Grey Sail Brewing	Masala Indian Cuisine
Celebrated	Dana Habershaw	Dayna Mendolia
Chapel Grille	Harbour Galleries	Mills Creek
Cassandra Chevrolet	Hauser Chocolates	Mills Tavern
Sarah Channing	Hop City Café	Mohegan Sun Resort
Cinder	Hope Valley -	Mystic Seaport Museum
Classical 95.9 WCRI	Wyoming Fire District	Nana's Restaurant & Bar
Connecticut Science Center	Hopkinton Liquor Depot	Jim Onorato
Alison Croke	Inman & Tourgee	Paddy's Beach Club
The current	Attorneys at Law	Patceez Home Garden Center
Dave's Coffee	Jake's Restaurant	Peter Pots Pottery
Denison Pequotsepos	Jersey Mikes	Tracy Pion
Nature Center	Joyce's Everyday Gourmet	Pompelmo Gelateria
		Pooch's Pour House

## **GALA RAFFLE & SILENT AUCTION DONORS CONTINUED**

The Preserve Sporting Club  
& Residences  
Providence Performing Arts Center  
Quonnie Farms  
Revival  
Rhode Island Philharmonic  
Richmond Country Club  
Richmond Market  
ServiceMaster by Mason  
Shaidzon  
Shepherd's Run Winery & Resort  
Sift Bake Shop  
Stonington Builders  
and General Contractors, LLC  
Keith Swaby  
Sweenor's Chocolates  
Joseph Swinski, LMT  
Tio Mateo's  
& Greenwich Bay Gourmet  
Torre Restaurant Group  
Town Pizza II  
Tree Trails Adventures Mystic  
Trinity Repertory Company  
Union & Main Restaurant  
The United Theatre  
URE Outfitters  
Venice Restaurant  
VIP Nails & Spa  
Wakefield Liquors  
Westerly Car Wash  
Whalers Brewing Company  
Wickford on the Water  
The Wilbur Theater  
Wildflower Kids  
The Wine Store  
Wood River Bar & Grill  
YMCA Ocean Community –  
Arcadia Branch

## **WOOD RIVER HEALTH WE THANK OUR 2023 SPONSORS**

### **PRESENTING**



### **OVER THE HARVEST MOON**



### **EARTH'S BOUNTY**

CliftonLarsonAllen, LLP  
East Side Clinical Laboratory  
Genoa Healthcare  
Integrated Health Partners  
Office Concepts  
RI Media Group  
UnitedHealthcare  
Vision 3 Architects  
Yale New Haven - Westerly Hospital

### **PUMPKIN PATCH**

A/Z Corporation  
Arnold Lumber  
Chace, Ruttenberg & Freedman, LLP  
Specialized Orthopedic Physical Therapy  
Washington Trust Company

### **APPLE A DAY**

Beacon Mutual Insurance  
Blue Cross Blue Shield of RI  
Chariho Furniture  
CohnReznick  
Alison Croke  
Envision Technology Advisors  
Highbar Physical Therapy  
Interfaith Counseling Center

Jewett City Savings Bank  
PMC Media Group  
South County Health  
Stonington Builders  
The Right Click  
Thrive Behavioral Health  
Westerly Community Credit Union

# THANK YOU TO OUR DONORS

## ANNUAL FUND AND OTHER CAMPAIGN DONORS

The following donors supported our 2022-23 Annual Fund or the Kim Hebert Community Fund, raised the paddle during our Annual Gala, made a gift in honor of a loved one, or donated to support our patients.

Theodore Ainslie	Edward Dykes	Elizabeth Morgan
Jeffery Allen	Teresa Ellis	Ruth Morgan
Susan Allen	Thomas Y. Exley	Peter Narishkin
Timothy Babcock	and Gina Catalano	Mark and Lisa Nelson
Michael and Tricia Barber	First Baptist Church	Maureen Nolan
Christine Bedoya	of Hope Valley	Peter and Susan Ogle
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Mike Dembro	Laurent Menard	
Dugan Custom Jewelers	Dayna Mendolia	
J. Lawrence Dunn	Cassandra Meyer-Ogren	

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Dan Makin, CFP, CIMA

Michael McCarten, DO, MPH

Ruth Morgan, MBA

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Kalpesh Shah

## NEW BUILDING CAPITAL CAMPAIGN DONORS

### FEDERAL FUNDERS

American Rescue Plan Act  
2022 Consolidated  
Appropriations Act  
Health Resources  
and Services Administration  
United States Department  
of Agriculture

### CORPORATE DONORS

Chace, Ruttenberg & Freedman, LLP  
Chariho Furniture  
Delta Dental of Rhode Island  
Grey Sail Brewing of Rhode Island  
Ma and Pa's Country Store  
Neighborhood Health Plan  
of Rhode Island  
Stonington Builders and General  
Contractors, LLC  
UnitedHealthcare Community  
Plan of Rhode Island and Optum  
Westerly Community Credit Union

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Ashaway Charitable Trust  
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Centreville Bank  
Charitable Foundation  
The Champlin Foundation  
The Kimball Foundation  
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Lions Club of Westerly  
Rotary Club of Chariho  
Rotary Club of Westerly

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Anonymous Donor  
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Edison and Christine Bedoya  
In Loving Memory of Ben  
and Vina Bonanni  
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In Memory of Theodore  
and Helen Perich  
Kate, Jackson and Avery Porter  
The Reddish Family  
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and Polly Chorlton  
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Allison Figueras Smith  
and Edward Smith  
Eric Sorenson  
Greg Velander  
Joseph Napolitano and  
Dr. Tiffanie Waldeck-  
Napolitano  
John and Joyce Zoldak

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**Tiffanie Waldeck, DMD**  
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Communications

**Stephanie Calenda, MS, SHRM-SCP**  
Director of Human Resources



## WOOD RIVER HEALTH CELEBRATES NEW BUILDING

Wood River Health hosted a Ribbon Cutting Ceremony in November 2023 to celebrate our new building. The event marked the official opening of our addition and celebrated the people who made the expansion possible. Wood River Health's "Your Home for Health" Capital Campaign has raised over \$4 million to date. During her presentation, Alison Croke thanked the Capital Campaign Committee, Board Members and the donors for investing in this project. She acknowledged Partners in Philanthropy for their guidance on the campaign, Vision 3 Architects for designing the beautiful space, and A-Z Corporation for constructing the new building.

Event speakers included Senator Jack Reed, Representative Seth Magaziner, Lieutenant Governor Sabina Matos and General Treasurer James A. Diosa. Senator Reed thanked the legislators for supporting this project and Congressman Jim Langevin for helping secure the first million dollars for this initiative. Reed thanked Wood River Health staff for creating "a place that is not just a facility, it is a place of great expertise, comfort and confidence by the community." Representative Magaziner pledged his commitment to serve as an advocate and champion to Wood River Health. Lieutenant Governor Matos shared, "It is important for people to have access to the services right where they live, especially dental services and mental health." General Treasurer James A. Diosa stated, "It makes it so much better for the patient to be able to go to one facility as a one stop shop for all their services."

Board Chair Regan Pennypacker thanked the Capital Campaign Committee Members and expressed her gratitude to donors. Board Member Kalpesh Shah shared, "Donating to this new building project is not just about bricks and mortar. It's an investment in the future of healthcare accessibility and quality for all." Both Pennypacker and Shah are patients of Wood River Health.

Wood River Health will unveil the Capital Campaign Donor Tree during an Art Show and Donor Appreciation Reception in Spring 2024. The event will also showcase the beautiful paintings donated by Art Connection Rhode Island and a concrete sculpture that was donated by Richard Thoreau, a patient of Wood River Health.

## FQHCs AND OUR CATCHMENT AREA

Wood River Health is a 501(c)(3) nonprofit organization that has delivered high quality health care services since 1976. We provide patient-centered care and offer medical, dental, and behavioral health care and support services. Most of our patients are residents of Washington County, Rhode Island and southeastern Connecticut.

Wood River Health is a Federally Qualified Health Center (FQHC). We are a community-based health care provider that receives funds from the HRSA Health Center Program to provide primary care services in underserved areas. FQHCs have been a tried-and-true tax savings solution for more than 50 years. They reduce emergency room visits, lower health disparities, improve health care access; save taxpayer dollars, reduce COVID-19 mortality rates and improve local economies.

FQHCs must adhere to a stringent set of requirements. This includes offering care on a sliding fee scale based on our patients' ability to pay, and operating under a governing board that includes at least 51% patient-members. There are eight FQHCs in Rhode Island, located at more than 30 locations across the state. Wood River Health serves the catchment area of Washington County. Our primary service area (75%) consists of nine zip codes and our secondary service area supports the next 10-15% of our patients.





# WOOD RIVER HEALTH

WoodRiverHealth.org

## OUR MISSION

To provide our patients with high-quality and affordable health care services through a compassionate, team-based approach.

## OUR VISION

Every member of the Wood River Health community experiences physical, emotional and social well-being.

## OUR VALUES

Integrity • Community • Innovation • Respect  
Diversity and Inclusion • Compassion • Teamwork



### WOOD RIVER HEALTH OF HOPE VALLEY

Medical, Dental, Behavioral Health,  
Community Resources, WIC Program  
Express Care, Pharmacy and Lab Services  
823 Main Street  
Hope Valley, RI 02832  
401.539.2461  
WIC: 401.387.9611

### WOOD RIVER HEALTH OF WESTERLY

Medical, Behavioral Health,  
Community Resources, WIC Program  
17 Wells Street  
Westerly, RI 02891  
401.539.2461  
WIC: 401.387.9611

### WOOD RIVER HEALTH AT BLOCK ISLAND HEALTH SERVICES

Dental Health  
6 Payne Road  
Block Island, RI 02807  
401.539.2461 Ext. 2

