



WOOD RIVER HEALTH

Caring for Our Community Since 1976

2022 **ANNUAL** REPORT

YOUR HOME FOR HEALTH



A MESSAGE FROM OUR CEO

Wood River Health celebrated its 46th anniversary in 2022. While our Community Health Center has experienced many changes since we opened our doors in 1976, this has been a particularly exciting time for our organization.

In 2022, we reported our highest number of patient visits in our nonprofit's history, clearly demonstrating our community's growing need for quality health care services:

8,614 UNIQUE PATIENTS

5,657 DENTAL VISITS

23,598 PRIMARY CARE VISITS

2,893 BEHAVIORAL HEALTH VISITS

Wood River Health continued to serve as a lifeline for the members of our community during the pandemic. In 2022, we distributed 324 PCR Tests, 1,860 Rapid Tests and 1,806 COVID Vaccines to our patients and surrounding community. We hired new staff for each of our programs and purchased our suite at 17 Wells Street. We also made significant strides in each of the high-quality programs and support services we deliver.

We developed a new name - and a new look - for Wood River Health. As a result of our recent rebranding initiative, we changed our name from "Wood River Health Services" to "Wood River Health" and updated our tagline to "Caring for Our Community Since 1976". Our rebranding represents far more than a new color palette and logo. We believe our new visual identity more effectively communicates our renewed vision to serve as a model for excellence in health care delivery and as a leader in promoting the health and well-being of the members of our community.

In August, we broke ground on a \$5 million building that will enable us to grow our Hope Valley clinical space by 57%, increase annual dental visits by 1,200 and expand our behavioral health services. We will also be adding physical therapy and other specialty services to our service delivery model. The project remains on budget and on time to be fully operational in September 2023.

In November, we developed and successfully launched our new website, WoodRiverHealth.org. Our new site is secure, easy to navigate and ADA-compliant and received very positive feedback among the members of our community.

Please keep reading to learn more about our 2022 accomplishments. It's been a challenging year, and one that would not have been successful without the dedicated efforts of our board of directors and staff and the support of our community partners, grantors and donors. We thank you for your continued support in our mission.

Alison L. Croke



PROGRAM ACHIEVEMENTS

PRIMARY CARE

Wood River Health was recognized as a Health Center Quality Leader in the areas of access, addressing social risk factors to health, health disparities reduction, and advancing health information technology. We received three awards from The American Heart Association, and we were recognized by Neighborhood Health Plan of Rhode Island for excellence and quality of care for patients with behavioral health needs. We implemented a new Patient Portal to make it easier for patients to communicate with us online. At our Hope Valley site, we launched an Express Care Clinic, offering same day appointments to patients seeking immediate relief from non-emergent needs including cuts, upper respiratory illnesses, and sprains. We added East Side Clinical Laboratory to assist all patients. We partnered with Genoa Healthcare to provide pharmacy services, enabling patients to fill medications onsite or to get them delivered.

DENTAL HEALTH

A large percentage of our patients lack access to transportation or are home bound due to being elderly, living with a mental or physical disability, and/or experiencing a medical issue. Many patients are non-ambulatory and unable to travel to a fixed facility for dental treatment. Individuals who skip their regular dental checkups risk getting tooth and gum disease and have increased risk of developing diseases related to oral health including heart disease, diabetes, stroke, and breast cancer. To meet this need, Wood River Health is developing a Mobile Dental Program to bring dental services to the patient. This program will launch in 2023.



PROGRAM ACHIEVEMENTS

BEHAVIORAL HEALTH SERVICES

We hired Peer Support Specialists (individuals with lived experience in overcoming behavioral health challenges) to aid patients in their recoveries. We implemented new group therapy options and launched an Art Therapy program. We partnered with Washington County Zero Suicide to provide SOSA (Survivors of Suicide Attempts) Groups and with Healthy Bodies, Healthy Minds to offer Question, Persuade, Refer (QPR) Suicide Prevention Training. We launched a Medication Assisted Treatment (MAT) Program for current patients. One of the safest and most effective options available for individuals living with Substance Use Disorders, MAT helps individuals manage their substance use. We partnered with Marigold Health to connect our patients with a free, anonymous social network where people with mental health and substance use conditions support each other.

COMMUNITY RESOURCES

Our Community Resources Team (CRT) assists patients whose basic needs extend beyond the scope of their health care requirements. They serve as navigators to help patients enroll in health insurance. In 2022, they provided direct financial assistance to 43 unique patients, a nearly 60% increase over 2021. Many of these individuals were homeless or facing homelessness or were ineligible for assistance programs. CRT assisted them with SNAP and housing applications and connected them with resources to help them achieve long-term stability. They also provided food and prescription assistance and helped secure them with dental care that would not have been completed without their intervention. CRT also outreached to 431 individuals who screened positive for Social Determinants of Health (SDOH), a 65% increase over 2021. These rates significantly increased due to the dedicated efforts of our medical, nursing and intake staff. Because of their diligence, CRT was able to connect these patients with valuable tools, support and resources they needed to improve their quality of life.

WOMEN, INFANTS AND CHILDREN (WIC) PROGRAM

WIC is a supplemental nutrition program that provides nutrition education, breastfeeding support and health care referrals to our eligible patients. In 2022, our WIC Program received a glowing Management Evaluation from the Rhode Island Department of Health, which expressed their appreciation to WIC staff for providing services to the underserved population in Washington County. We were one of very few agencies that increased in-person appointments back to pre-COVID rates, resulting in a 98% compliance on federally mandated health screening measurements. Doing so enabled us to grow our WIC caseload and increase access to the services we provide. Breastfeeding initiation rates among program participants increased from 58% to 78%. Lastly, due to the increased need for WIC services in South Kingstown, we collaborated with the Jonnycake Center for Hope to provide WIC services to residents of Peace Dale, Wakefield and the surrounding areas. This program has been so successful that we are increasing our hours in 2023.



DELIVERING QUALITY CARE

Wood River Health's providers and staff work diligently to hold true to our promise of delivering exceptional care. To achieve this, we measure many aspects of our care processes. From these measures, we learn what needs to be changed and, most importantly, what we need to do to ensure we continue to provide high quality, safe patient care to the members of our community.

In 2022, Wood River Health made great strides in providing quality healthcare to our patients. Our efforts were recognized by receiving the following credentials from the Health Resources and Services Administration (HRSA) and the National Committee for Quality Assurance (NCQA). For more information about our credentials, visit WoodRiverHealth.org.



FEDERAL TORT CLAIMS ACT (FTCA) DEEMED STATUS BADGE

This badge is available to health centers that are currently FTCA deemed or received deeming by HRSA under the Federally Supported Health Centers Assistance Act (FSHCAA). Acts of 1992 and 1995 provide that certain persons, referred to as covered individuals (i.e., governing board members, officers, employees, and certain individual contractors) of FTCA covered entities be treated as Public Health Service employees for purposes of medical malpractice liability coverage.



PATIENT-CENTERED MEDICAL HOME (PCMH)

A PCMH is a model of care that puts patients at the forefront of care. PCMHs build better relationships between patients and their clinical care teams. Research shows PCMHs improve quality and the patient experience and increase staff satisfaction, while reducing health care costs. Recipients have proved their commitment to continuous quality improvement and practicing a patient-centered approach to care.



HEALTH CENTER QUALITY LEADER

Awarded to only 1-2% of community health care centers in the United States, Wood River Health has been designated as a model for excellence in health care delivery and a leader in the promotion of community well-being.



ADDRESSING SOCIAL RISK FACTORS

We have demonstrated that we screen for social risk factors that impact patient health. We have demonstrated that we collect data on patient social risk factors. We have increased the proportion of our patients receiving enabling services between consecutive Uniform Data Set (UDS) reporting years.



HEALTH DISPARITIES REDUCER

We have demonstrated at least 10% improvement in low birth weight, hypertension

control and/or uncontrolled diabetes Continuous Quality Measures (CQMs) during consecutive UDS reporting years for at least one racial/ethnic group. We have maintained or improved our overall CQM performance from the previous reporting year; and/or have met benchmarks for all racial/ethnic groups served within the most recent UDS reporting year.



ADVANCING HEALTH INFORMATION TECHNOLOGY (HIT) FOR QUALITY

We met all criteria to optimize Health Information Technology services. We adopted an electronic health record (EHR) system, provided telehealth services, exchanged clinical information electronically with key providers in health care settings, engaged patients through health IT, and collected data on patient social risk factors.



ACCESS ENHANCER

We increased the total number of patients and the number of patients who received at least one comprehensive service (mental health, substance abuse, vision, dental, and/or enabling) by at least 5% during consecutive UDS reporting periods. To be eligible, a health center must achieve at least one Health Center Quality Leader or National Quality Leader badge or demonstrate at least 15% improvement in one or more CQMs between consecutive reporting periods.

PATIENT HEALTH OUTCOMES



TARGET: BP™ INITIATIVE

We were recognized by the American Heart Association and American Medical Association for our commitment to improving blood pressure (BP) control rates, earning silver-level recognition as part of the Target: BP™ Initiative. The Silver award recognizes practices that have demonstrated a commitment to improving blood pressure control through measurement accuracy.



TARGET: TYPE TWO DIABETES™

Wood River Health was recognized by the American Heart Association's Target: Type 2 Diabetes™ for our commitment to addressing the relationship between diabetes and the risk of heart disease and stroke. Cardiovascular disease is the leading cause of death and a major cause of heart attacks, strokes and heart failure for people living with Type 2 diabetes. However, a recent survey, by The Harris Poll, of people ages 45 and older with Type 2 diabetes found only 50% recognize their risk or have discussed their risk for heart attacks or strokes with their providers.

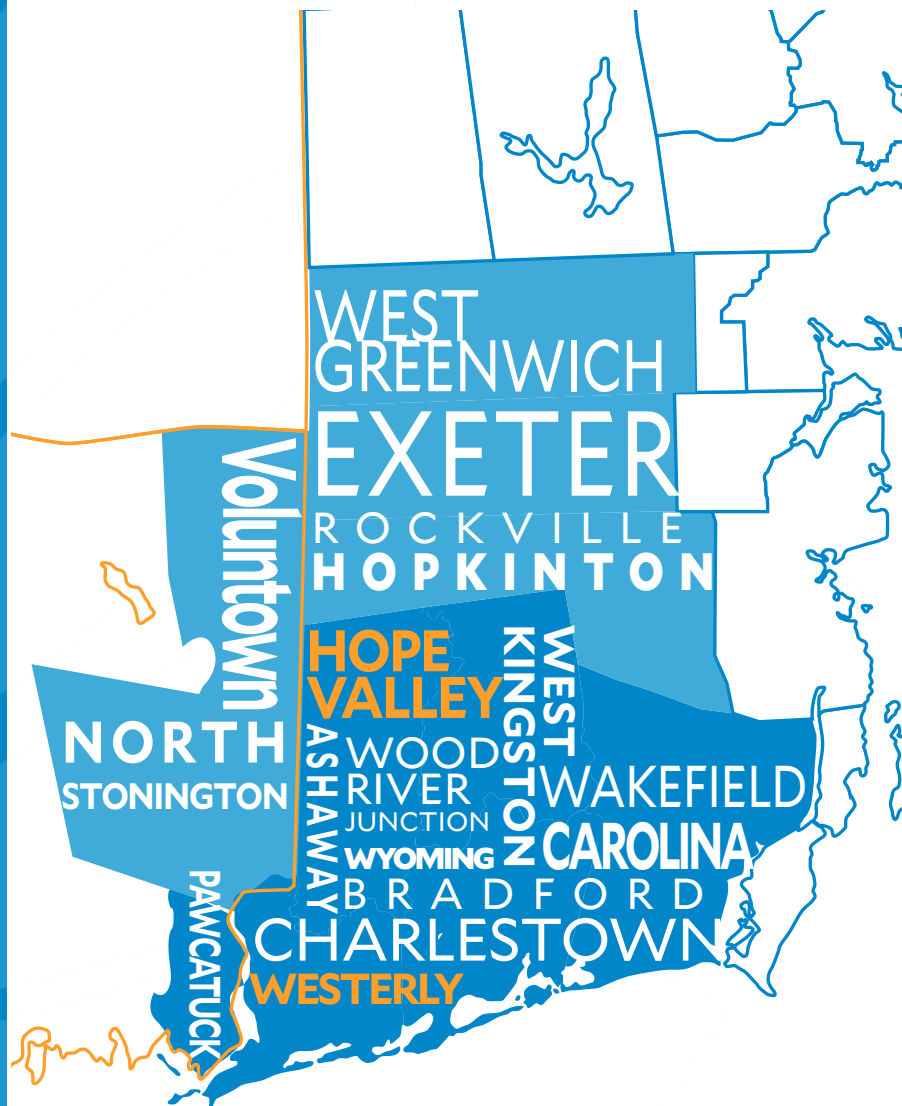


CHECK. CHANGE. CONTROL. CHOLESTEROL™

We received the 2022 Check. Change. Control. Cholesterol™ Award for our ongoing commitment to lowering cholesterol and improving care management within our patient population. This award demonstrates Wood River Health's commitment to reducing the number of Americans at risk for cardiovascular disease.

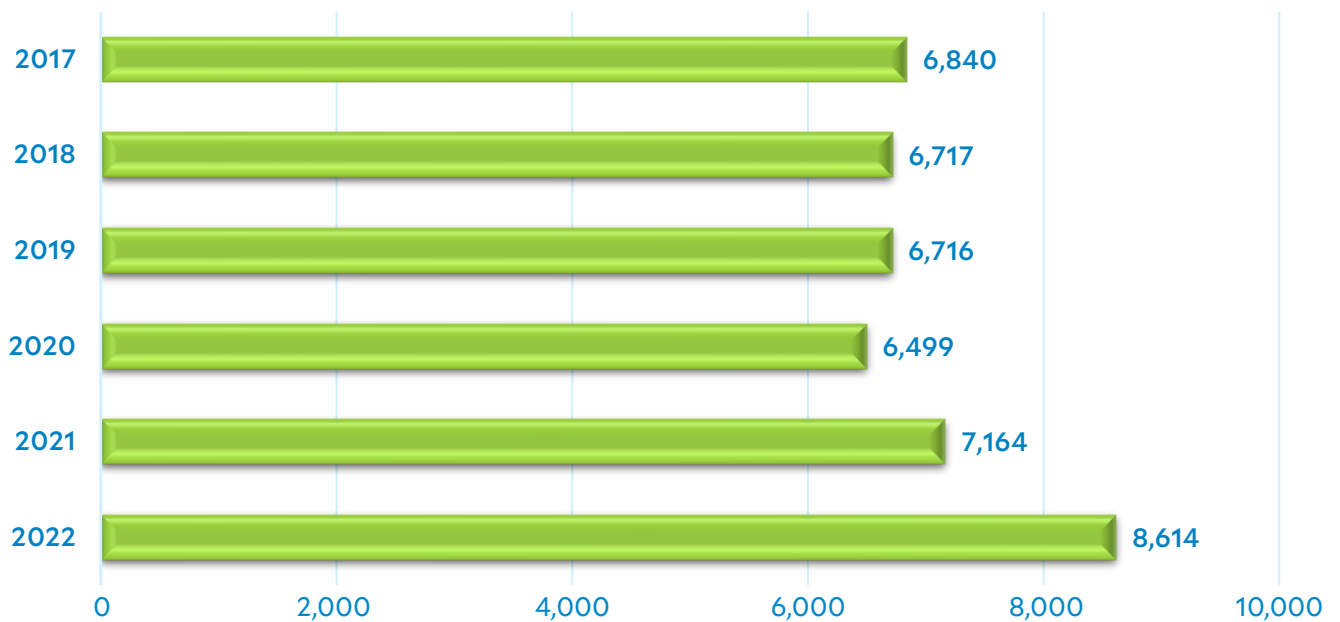
OUR CATCHMENT AREA

Situated in Hope Valley and Westerly, RI, our Federally Qualified Health Center supports the largest catchment area in Rhode Island. The majority of Wood River Health's patients reside in small villages and towns in Washington County, Rhode Island and in southeastern Connecticut. Our primary service area (75%) consists of nine zip codes and our secondary service area supports the next 10-15% of our patients.

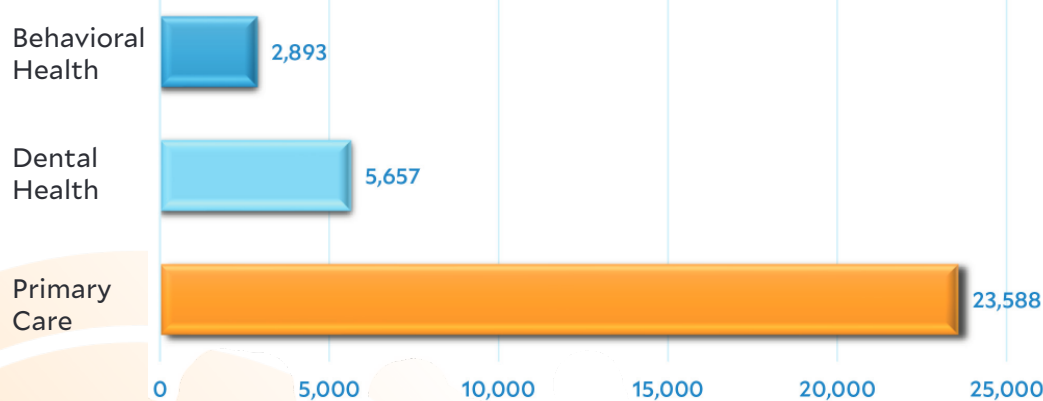


PROFILE: PATIENT VISITS, DEMOGRAPHICS A

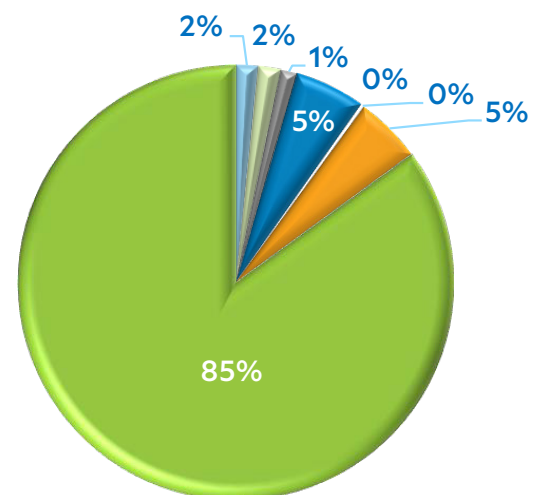
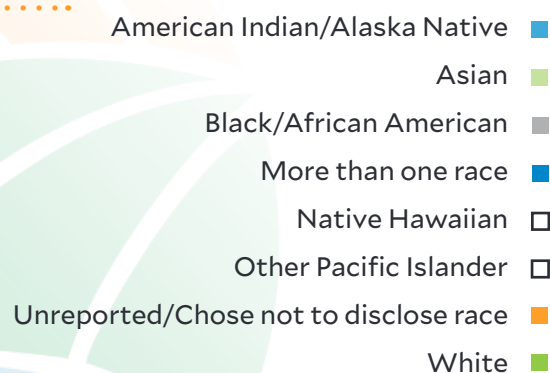
WOOD RIVER HEALTH PATIENTS BY YEAR



2022 PATIENT VISITS

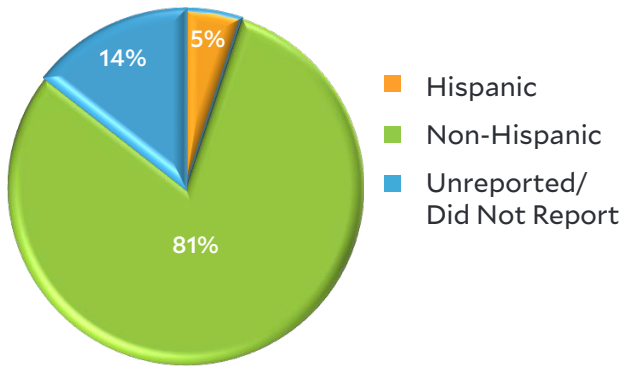


RACE

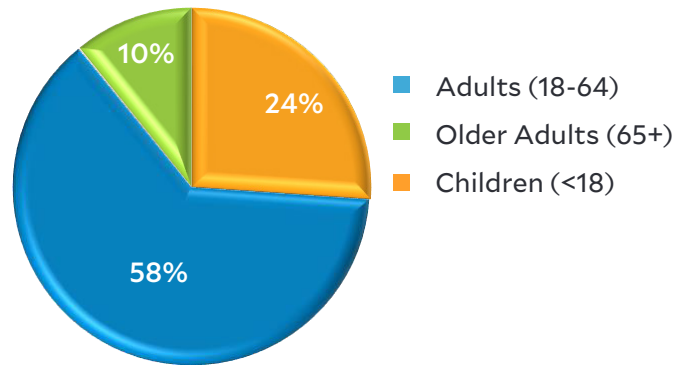


AND 2021 to 2022 FINANCIAL OVERVIEW

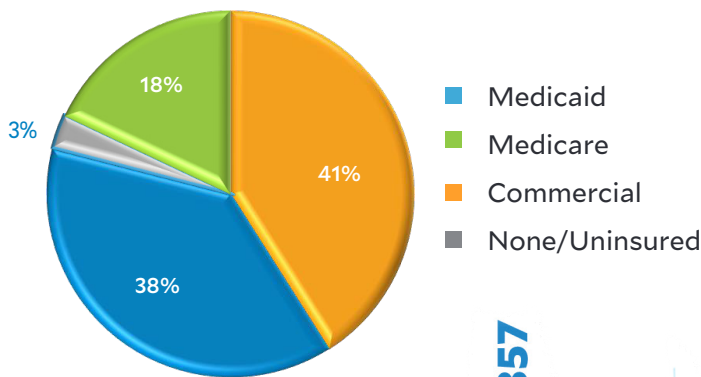
ETHNICITY



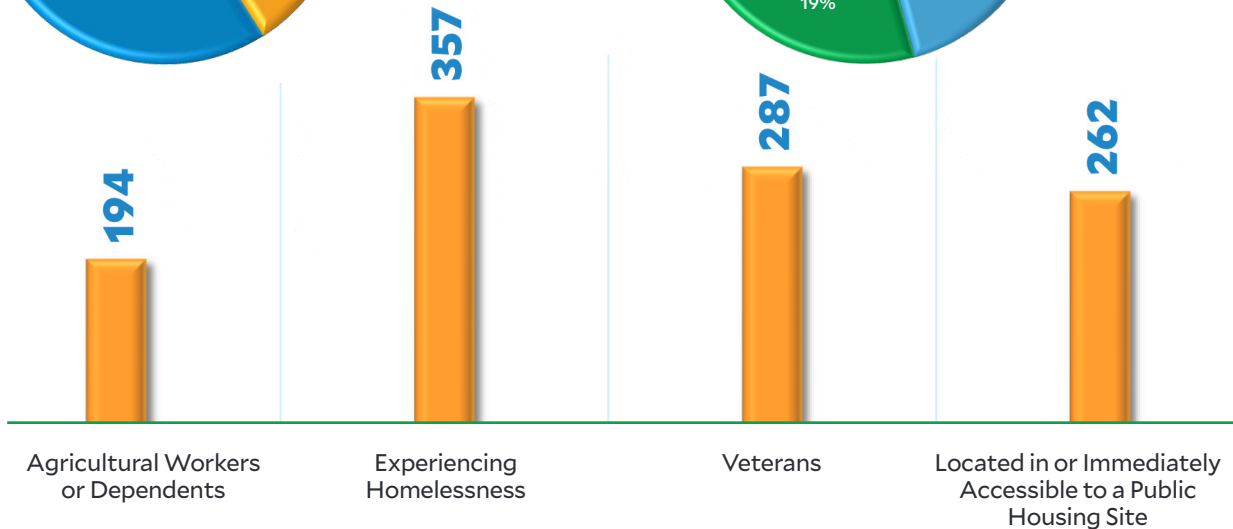
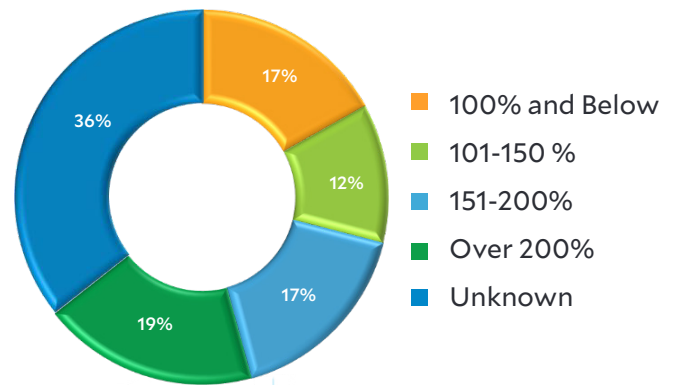
PATIENT AGES



INSURANCE CATEGORY



INCOME AS % OF POVERTY GUIDELINE



2021/2022 FINANCIAL OVERVIEW	2021	2022
Federal Community Health Center Funding	1,780,035	1,999,621
Medicaid, Medicare, Insurances, Patient Payments	5,187,960	7,908,848
Grants and Contracts	1,181,852	1,437,166
Rental Income, Fundraising, Other	390,283	573,579
Total Amount	8,540,130	11,919,214

ONE PATIENT'S STORY

David Maher, a current Wood River Health patient, generously shared his experience with our Medication Assisted Treatment Program. His testimony follows, and his full-length, heart-felt video can be viewed by visiting WoodRiverHealth.org.

I first became a patient of Wood River Health in August 2021. I came in for my escalating anxiety and also a physical since I had not seen a doctor for about eight years. When I first came to Wood River Health, I immediately felt at home. Not treated just as a patient. There was this sense of sincere caring for everyone that walked through the door.

I was first treated for my anxiety and after a few follow ups, I agreed to speak to someone in the behavioral health department. It was slow going because I had reservations, after years of what ended up being self-pity and hiding my drinking problem.

On February 9, 2022, I called Wood River Health for help. I spoke to Vicki and said I needed help. "I have a drinking problem." She asked if I needed to cut back or quit? I said I can never have one and I need to stop, period!!

Vicki acted fast! Penny called me within minutes. Again, it didn't feel like I was a patient, but part of their family. I was scheduled to see Rachel. From the moment of meeting the team of Penny, Mardi, Monica, Rachel and Wayne, I knew I was in the right place. I was home.

Penny checked in on me every day. I saw Rachel that Thursday and

she walked me through what to expect. Penny and Vicki would touch base with me daily. Monica made herself available. I always felt comfortable and at ease knowing I could call and someone always answered. And I even saw Penny when I walked in on a non-appointment day.

The depression sky-rocketed. That's when I met Wayne. Again, it was slow to start because I thought he would admit me. But Wayne was patient and got me to open up on my own. Vicki, Monica, and Wayne got me to realize I was the root to my damaged relationships. Well, that alcohol damaged relationships.

The caring and patience of Wood River Health Staff has helped me be able to understand my feelings and source of anger. I'm now only on one anti-depressant/anxiety medication. I was mentally unstable and Wood River Health helped me find myself. Wood River Health saved my life.

DAVID'S SUPPORT TEAM:

- Vicki Carter, PSYD, LMHC** Behavioral Health Clinician
- Penny Palazzo, RN** MAT Nurse Care Manager
- Mardi Rios** Medical Assistant
- Monica Pendergraft, CPRS** Certified Peer Recovery Specialist
- Rachel M. Holland, MSN, ARPN, FNP-C** Family Nurse Practitioner
- Wayne Powell, MSN, ARPN, FNP-C** Psychiatric Mental Health Nurse Practitioner



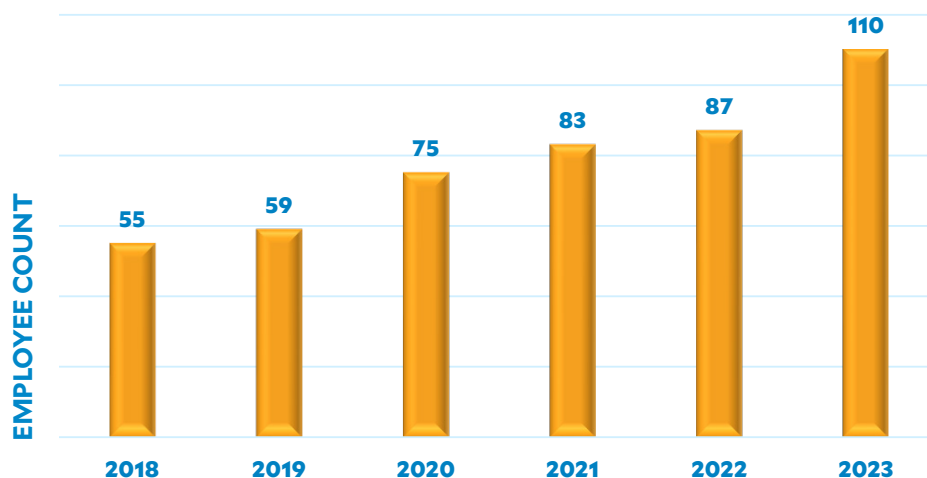
**I knew I was in the right place.
I was home.** - DAVID MAHER

OUR WORKFORCE

In 2022, Wood River Health made strides towards positioning ourselves as a Best Place to Work. We have cultivated a dedicated team of health professionals, administrators, and support staff that deliver high quality, compassionate care. Wood River Health is a National Health Service Corps Loan Repayment Program approved site. We offer competitive salaries and a comprehensive benefits package starting at 20 hours per week.

Many of the greatest ideas come from a diverse mix of minds, backgrounds and experiences, and Wood River Health actively supports and embraces a welcoming and inclusive environment. We strive to ensure that our staff, leadership team and board of directors represent the communities we serve. We are an Equal Opportunity Employer, and all qualified applicants receive consideration for employment without regard to race, color, gender, religion, age, disability status, national origin, sexual orientation, gender identity or expression, protected veteran status, or any other characteristic protected by law.

In 2022, Wood River Health continued to experience a steady growth in our workforce, as evidenced by the below chart. We project that our health center will exceed 100 employees by the end of calendar year 2023.



We reviewed and enhanced employee benefits to ensure we are meeting the needs of employees and their families. We successfully negotiated robust health plans, with a generous HRA (Health Reimbursement Arrangements) to offset deductibles and mental health copays for employees and covered dependents. We added supplemental benefits for employees looking to increase their life insurance, add a MetLife legal plan, or obtain pet insurance at discounted rates. In addition, we revamped our tuition reimbursement benefit to provide a higher reimbursement to employees pursuing a degree. We also added a separate reimbursement for employees seeking certifications related to their job or future career goals.

In addition, our health center, with the assistance of our community partners, offered employee training opportunities throughout the year to include LGBTQ+ Safe Zone training, De-Escalation training, and Tobacco Treatment Specialist (TTS) training. We look forward to continuing to offer these and more training opportunities in 2023.



NEW LOOK & LOGO

After expanding our medical and behavioral health services and social service programs into Westerly and experiencing significant growth at our Hope Valley location, our board of directors recognized an opportunity to rebrand Wood River Health. We partnered with Imaj Associates, Inc. in Spring 2022 to test our current brand, verify assumptions and create a thorough picture of the health center. This process included conducting a feasibility analysis, interviewing internal and external stakeholders, analyzing the findings, and ensuring the results properly reflected our brand promise and values. The research findings indicated that significant brand equity had been established in the name “Wood River Health Services” on both the local and state level. In light of this information, the Board voted to shorten the organization’s name to “Wood River Health” in lieu of developing a completely new identity.

When participants were asked to describe the health center in one word, their responses included:

AFFORDABLE • CONVENIENT • LOCAL • CARING • COMMUNITY-MINDED
COMPREHENSIVE • DEDICATED • PROFESSIONAL • RELIABLE • CLEAN
PATIENT-CENTERED • PERSONABLE • WELCOMING • MISSION-DRIVEN • SAFE

This feedback inspired Wood River Health’s new tagline:

Caring for Our Community Since 1976

Interviewees also shared that they believed the logo needed to be modernized to better reflect the high-quality healthcare that is provided by the health center. Wood River Health’s CEO and Development and Marketing team worked with Imaj Associates, Inc. to develop and refine its vibrant new logo, which features an orange sun, a pair of green hills and blue river in a circle. The final version was recognized by the international, highly acclaimed Muse Creative Awards.

Our new logo received positive feedback when it was unveiled during our Groundbreaking Ceremony in June 2022. We believe it better represents Wood River Health’s mission, growth, and commitment to our community. The bold yet welcoming colors, drawn from the natural beauty of the area, connect with patients and help them feel positive, bold, and hopeful through their lifetime health care journeys. The interconnection of the individual elements (the water, the land and the sun) represents our strong partnerships with our community.

Once the logo and tagline were rolled out, we partnered with Envision Technologies Advisors, LLC to translate our modern rebranding into a new website that is secure, easy to navigate and ADA-compliant. The website successfully launched in November 2022. Next, we secured LDM Designs to assist with designing our new marketing materials. Moving forward, each of our five departments will be represented by one of our logo colors. This color scheme will carry across all internal and external communications.



WAYS TO SUPPORT WOOD RIVER HEALTH

INVESTING IN WOOD RIVER HEALTH

Even a small gift can make a large difference in the lives of our patients. There are myriad ways donors can support Wood River Health and patients in need. Please visit WoodRiverHealth.org or contact our Development Office to learn how you can support our mission.

ANNUAL FUND

Each November, we ask individuals to consider supporting our Annual Fund Campaign. All donations connect patients in need with the health care services they require to improve their quality of life.

CAPITAL CAMPAIGN

Our Capital Campaign supports the expansion of our Hope Valley site. Donors who choose to contribute above \$1,000 will have the opportunity to be acknowledged on the donor wall in our new building.

KIM HEBERT COMMUNITY FUND

This fund celebrates Kimberley Hebert, a former patient and lifelong philanthropist who passed away in April 2021 after a courageous battle with pancreatic cancer. It supports patients whose needs extend beyond their health care requirements.



HARVEST FOR HEALTH GALA

Our annual gala, held every September, is supported through generous sponsorships made by community partners, local businesses, and members of the board of directors.

HOLIDAY GIVE BACK CAMPAIGN

Each holiday season, our providers and Community Resources Team identify patients who would benefit from receiving gift certificates to support the purchase of food and gifts for their families.

HONORING A LOVED ONE

Wood River Health welcomes donations made in memory or made in honor of someone. We also accept bequests or gifts of stock or insurance.

MATCHING GIFTS

Many employers offer matching gift programs that add value to their employees' donations to charitable organizations.

401GIVES

Starting in 2023, Wood River Health will participate in this statewide fundraiser supporting local nonprofits.



2022 EVENTS

Wood River Health hosts four annual signature events. Please visit WoodRiverHealth.org and sign up for our newsletter to keep informed about upcoming activities.

HEAD TO TOE WELLNESS FAIR



Wood River Health launched its first Head to Toe Wellness Fair in April 2022 at our Westerly site. The goal of the event is to connect residents of Westerly and neighboring towns with tools and resources to help them improve their emotional and physical well-being. Our 2022 event was sponsored by Neighborhood Health Plan of Rhode Island. It featured free food, raffles, giveaways, and activities for children. Health related information and resources were distributed by representatives from our medical, dental, and behavioral health departments and our Community Resources and WIC Programs. Twelve community partners were invited to participate in the fair and WBLQ broadcast live on site. Our 2nd Annual Wellness Fair will take place on Thursday, June 1, 2023, at The Esplanade at Wilcox Park.

HEALTH CENTER WEEK

National Health Center Week is an annual celebration that takes place in August to raise awareness about America's health centers and the critical services we provide. Community Health Centers such as Wood River Health serve as a beacon of strength, service, and care in our communities. During Health Center Week, Wood River Health has planned many fun activities recognizing our staff and our patients.



BACK TO SCHOOL CELEBRATION

Each year, Wood River Health partners with the Jonnycake Center of Westerly, Back to School Celebration of Rhode Island, Opening Doors for Westerly's Children, and Washington Trust to distribute backpacks and school supplies to families in need. The event connects hundreds of local children with the supplies they require for success in the traditional or at-home classrooms. The next event will take place August 19, 2023, and is free and open to the public.





HARVEST FOR HEALTH GALA



Wood River Health launched its 1st Annual Gala in September 2021.

Chaired by a Gala Committee comprised of Board Members and staff, the harvest-themed event is hosted in September and includes dinner, dancing, a wine raffle, silent and live auctions. The gala is supported through many generous sponsorships and donations made by community partners, local businesses, and members of the Board of Directors.

The event netted \$45,000 for the health center in 2021 and \$65,000 in 2022. All proceeds support Wood River Health's many programs and services that help improve our community's quality of life. The 3rd Annual Gala will take place at The Venice in Westerly on September 22, 2023. Back by popular demand, Take it to the Bridge has been secured for the occasion.

2022 GALA RAFFLE & SILENT AUCTION DONORS

A Gracious Soul
Alaina's Coffee
Amigos
The Back 40
David Barrus
Bella Vita Nutrition
Lesley Bietz
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Botticelli
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Lynn Brosnahan
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Cooked Goose
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WB Mason
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West Valley Inn
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PRESENTING



OVER THE HARVEST MOON



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HOME & HEARTH



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Physical Therapy
South County Health
Stonington Builders
The Right Click
Westerly Community
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THANK YOU TO OUR DONORS

ANNUAL FUND AND OTHER CAMPAIGN DONORS

The following donors supported our 2021-22 Annual Fund, Kim Hebert Community Fund, Holiday Give Back Campaign, or made gifts in memory or in honor of a loved one.

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In Memory of Benny and Vina Bonanni	Patrick Green	Rebecca Plonsky
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Kalpesh Shah

CAPITAL CAMPAIGN PLEDGES

FEDERAL FUNDERS

American Rescue Plan Act (ARPA)
2022 Consolidated
Appropriations Act, Sponsored
by Representative
Jim Langevin (HR2471)
Health Resources & Services
Administration (HRSA)
United States Department
of Agriculture (USDA)

CORPORATE DONORS

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Chariho Furniture
Delta Dental of Rhode Island
First Physical Therapy
Grey Sail Brewing Company
Neighborhood Health Plan
of Rhode Island
Stonington Builders
United Nurses and Allied
Professionals Local 5075
UnitedHealthcare Community
Plan of Rhode Island
Westerly Community Credit Union

FOUNDATIONS & TRUSTS

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Ashaway Charitable Trust
Centreville Bank Charitable
Foundation
The Champlin Foundation
Fred M. Roddy Foundation

G. Gregory and Margaret
Bertles Charitable Fund
Hebert Family Fund
Horace A. and S. Ella Kimball
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The Warren Alpert Foundation
The Washington Trust
Charitable Foundation

SERVICE ORGANIZATIONS

Lions Club of Westerly
Rotary Club of Chariho
Rotary Club of Westerly

PRIVATE DONORS

Anonymous
The Honorary
and Mrs. Dennis L. Algieri
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Michael and Tricia Barber
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Doreen Boschwitz
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Pete and Sally Burgess
David Burnett
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Kristen Chambers

Sarah Channing
Alison Croke
Carl and Robin Devin
Nadia Duvilaire, MD
Daniel and Nickolas Fitzgerald
Dorothy Fitzgerald
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Francis and Deb Hopkins
In Memory of Theodore
and Helen Perich
Insu Kong, MD
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and Dr. Tiffanie Waldeck-
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The Sargents
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and Polly Chorlton
Allison Figueras Smith
and Edward Smith
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Keith and Catherine Swaby
Stephen Tarnell
and Kathryn Anderson
Joanna Valentini
Greg Velander
John and Joyce Zoldak

SENIOR LEADERSHIP

Alison L. Croke, MHA
President and CEO

Jonathan Gates, MDCM
Chief Medical Officer

Tiffanie Waldeck, DMD
Chief Dental Officer

Nadia Duvilaire, MD
Associate Medical Director

Lynda Greene, MPA, LDN
Chief Compliance Officer &
Quality Improvement Director

Edward Smith
Chief Financial Officer

Greg Velander
Chief Operating Officer

Amanda Brycki, LMHC, LPC
Director of Behavioral Health

Sarah Channing, MSBA
Director of Development &
Communications

Stephanie Calenda, MS, SHRM-SCP
Director of Human Resources



WOOD RIVER HEALTH BREAKS GROUND ON NEW BUILDING

At noon on Monday, June 27, Wood River Health hosted a Groundbreaking Ceremony to mark the commencement of excavation work for its new building and to celebrate the donors who made the expansion possible. An addition to its 823 Main Street property, the building was designed by Vision 3 Architects and A/Z Corporation has been secured to oversee construction.

There were over 100 attendees at the Groundbreaking Ceremony. Speakers included The Honorable Jack Reed; The Honorable James Langevin; The Honorable Dennis Algiere; Nadia Duvilaire, MD, Associate Medical Director at Wood River Health; Ruth Morgan, Vice Chair, Capital Campaign Committee and Board Member; Peter Marino, President & CEO of Neighborhood Health Plan of Rhode Island; patient Chris Hedenberg; and Alison L. Croke, President & CEO.

Senator Jack Reed spoke to how Rhode Island's health care centers operate with community leadership while incorporating their community's feedback. "They do it remarkably well," he stated. "They are responding to the mental health crisis, the opioid crisis, and this new facility will help them to be much more effective. Alison and her board have done a superb job in getting us to this very important day at the groundbreaking. They have been assisted in their daily activities by a tremendous group of doctors, nurses and staff and I want to salute all of them."

Congressman Jim Langevin and Senator Jack Reed were instrumental in ensuring the health center received federal support by supporting HR 2471: Consolidated Appropriations Act 2022. One million dollars of the Act's funding was earmarked to support the cost of this new facility. Langevin shared that he was very glad to be there to celebrate health care in Rhode Island. He thanked Wood River Health's providers and staff "for the extraordinary work that you do on the front lines every day making sure that the best quality of health care can be delivered to residents of this area and that happens every day." The Congressman also spoke to how Wood River Health provides integrated health care, and how critical it is to treat the whole person.

It cannot be overstated what a valuable resource Wood River Health Services is for this community.

Associate Medical Director Nadia Duvilaire, MD stated that Wood River Health is not just a medical practice. She said, "We have embedded dental services, social services, community support services and behavioral health services so that we can provide every patient with integrated, wrap-around care – all under one roof. And if you're here today, you know that we need a bigger roof."

Dr. Duvilaire stated that "this expansion will enable us to better support our patients in our community by increasing their access to high quality health care and resources. And that's exactly what community health centers are designed to do: to meet the needs of our community members, one patient at a time."

Senator Dennis Algiere shared that he was proud to serve as the Honorary Chair for Wood River Health's Capital Campaign. "Supporting organizations that are making our community a better place will always be a top priority for Washington Trust, my employer, and we are proud to support this Capital Campaign. It cannot be overstated what a valuable resource Wood River Health Services is for this community. They have provided quality, accessible health care in Rhode Island for 45 years. The need for health care is only growing, and this expansion will position Wood River to meet this need."



CAPITAL CAMPAIGN UPDATE

Wood River Health has broken ground on a 9,000 square foot two-story addition on our Main Street campus in Hope Valley. Phase I of this project is well underway and will enable Wood River Health to achieve operational efficiencies; support a carefully planned flow for patients at each stage of their visit (from entering the building, to receiving the care they require, to checking out); and present a welcoming environment to every person who walks through the doors.

The expansion will immediately result in our community's easier access to critical services while giving Wood River Health the flexibility to develop and implement additional services as emerging community needs are identified. Our new building will:

- Expand total clinical space by 57% to nearly 7,700 square feet.
- Increase Dental Services' footprint to enable our dental team to complete an additional 1,200 patient visits annually.
- Expand access to other clinical services with new dedicated space. The new building will include space for Behavioral Health and specialty services including Physical Therapy.
- Expand Behavioral Health Services with the addition of two Behavioral Health Counseling Rooms, with ample space for both one-on-one and group sessions.
- Expand Community Educational Outreach through the creation of a multi- purpose Community Conference Room.
- Create dedicated practitioner and staff areas to foster confidential conversations and allow for critical team meetings.
- Streamline clinical and administrative work areas, greatly enhancing the patient's experience.
- Make other site improvements including a new parking lot.

The initial cost projection for this building addition was \$3.5 million. Due to increased costs of labor and building supplies as a result of the COVID-19 pandemic, this projection has increased to \$5,250,050. We originally set a stretch goal of \$1 million in charitable commitments to support the cost. As of December 2022, Wood River Health raised over \$3 million in generous pledges and federal support.

Wood River Health broke ground and began excavations on our new building in August 2022. We have made significant progress on Phase I of this project, and construction remains on time and on budget. Our efforts would not be successful without the support of the members of our community. If you would like to invest in our growth, please contact Alison L. Croke, President and CEO at ACroke@WoodRiverHealth.org.

I serve on the board of directors because I share Wood River Health's vision: for every person to experience physical, emotional and social well-being. The providers and staff are truly invested in its mission, and the leadership team is always seeking innovative ways to better the lives of their patients. As a patient myself, that means the world to me.

Daniel Fitzgerald, Board Member and Donor



I love working for Wood River Health because of the people here. Everyone is so friendly and supportive; we are one big family. We work together to ensure our patients get all the possible care that we can give. I love seeing our patients thrive and knowing that I am making a positive difference in their lives.

Ashley Verno, Front Desk Receptionist II



My training as a medical anthropologist has given me an understanding of the factors that influence a population's health and wellbeing. I choose Wood River Health as my home for health because it is a model of excellence in health care delivery. As a Federally Qualified Health Center, Wood River Health must continually meet high standards in the quality of services it provides. As a Patient-Centered Medical Home, my providers are always including me as a member of the health care team to coordinate outstanding comprehensive care.

Robin Devin, MA, PHD – Patient





WOOD RIVER HEALTH

WoodRiverHealth.org

OUR MISSION

To provide our patients with high-quality and affordable health care services through a compassionate, team-based approach.

OUR VISION

Every member of the Wood River Health community experiences physical, emotional and social well-being.

OUR VALUES

Integrity • Community • Innovation • Respect
Diversity and Inclusion • Compassion • Teamwork



WOOD RIVER HEALTH OF HOPE VALLEY

Medical, Dental, Behavioral Health,
Community Resources, WIC Program
Express Care, Pharmacy and Lab Services
823 Main Street
Hope Valley, RI 02832
401.539.2461
WIC: 401.387.9638

WOOD RIVER HEALTH OF WESTERLY

Medical, Behavioral Health,
Community Resources, WIC Program
17 Wells Street
Westerly, RI 02891
401.539.2461
WIC: 401.387.9611

