

Information for clients – Covid 19 Secure

Updated 06/08/20

Every other chair has been removed to allow social distancing. There is no waiting area.

Appointments only - No walk ins.

Please be on time for your appointment.

You are asked to bring your own magazine and refreshments. We will offer bottled water.

Please leave other personal items in the car if possible, such as coats or jackets, shopping bags etc.

You will be asked to queue outside.

Before entering you will be asked to put on a face covering (This is mandatory from Saturday 8th August 2020). If you do not have one, we will be able to supply one for a small charge (60p). If you are exempt from wearing one, please let the salon assistant or stylist know.

A salon assistant will bring one client in at a time, she will take your details for the track & trace list (just your name & phone number). If you have any personal belongings with you, she will give you a basket to put them in and you will keep them with you throughout your visit. You will then be asked to wash or sanitise your hands.

Then you will be given a clean gown. Once you are seated your Stylist will take over and another client will then be brought in. 5 Clients only will be allowed in salon at any one time.

Only you can attend the appointment unless the appointment is for a child, disabled or vulnerable person.

All staff will be wearing a Visor (Face Shield). They may also be wearing a mask.

Payments will be card only and contactless where possible.

Any repeat bookings will be taken by the stylist while you are still seated at workstation to keep the reception area clear.

After every client, the area will be cleaned down and equipment disinfected.

Paper hand towels are in the toilet and at the handwash basin in centre of the salon for you to use.

Tissues and Hand sanitiser will be on every workstation for you to use as needed.