



## Studio Conduct Policies

- Please arrive 5 minutes early for class.
- For the safety of everyone at the studio, dancers are to wait in the waiting room until the instructor calls them into the studio for class. Please do not allow your child to run in the studio or lobby area. Only dancers enrolled in the class are allowed in the dance studio areas unless invited by the instructor to view or participate.
- Restrooms are located at the end of the main corridor. If you must leave during class please return discreetly. Everyone under 10 must be accompanied by a parent or guardian when going to the restroom. It's best if we make sure to go before classes begin.
- Dancers under the age of 10 should not be left unsupervised prior to class. Please do not drop students off more than five minutes prior to class time.
- Students not picked up within 5 minutes of class time ending will be subject to a fee of \$5 per 5 minutes. We cannot be responsible for your child outside of class time.
- Dancers are expected to be focused and respectful of their instructor and classmates in class. If a dancer is disruptive/disrespectful they may be asked to step out of class. If this behavior continues, the dancer may be asked to leave the studio for the year.
- No food or drinks other than water in dance rooms.
- Please report absences prior to class time. Students may make up for missed classes within one month of an absence only by requesting a make-up class with their instructor who will find an appropriate class for them to join. Makeup

classes are subject to availability and cannot be guaranteed. Due to recital preparation, makeup classes will be discontinued as of March 1, 2025.

- How you present yourself is very important to your success. Dancers should always be in appropriate dance attire. Appropriate dance attire keeps all of the students safe while dancing and allows instructors to make sure proper technique is being utilized. Please read and adhere to the dress code requirements for your classes. Please be sure you have the correct color and style shoes for dance class. Street shoes should never be worn in the studio. Jewelry should not be worn in class. The exception is small stud earrings for dancers with pierced ears. Students will be required to remove all jewelry prior to participating in class. Brilliant Dance Company cannot be held responsible for lost or stolen items. Please leave jewelry at home. Hair must be pulled back and off of the face and shoulders for ALL classes.
- Respect is our baseline expectation for behavior for anyone associated with Brilliant Dance Company. All instructors are held to an incredibly high standard of not only dance education, but respect and client interaction.
- We expect the same respect from our students and parents at all times.
- All interactions between any member of the studio—staff, dancer, or parent—are expected to be calm and respectful. We are only human and will make mistakes. We welcome parents and students alike to bring any concerns to our attention. We do ask that you use discretion as you address them with us. We ask that any conversations that are sensitive and private in matter be held while classes are not in session and are addressed with the directors. If issues concern other parents or children, please do not address this issue at the studio. Please resolve the issue independently or make an appointment with the director to resolve the situation at least 24 hours after any incident occurs.
- Angry dialog, offensive language, raised voices, and physical threats **will not be tolerated**. Parents and/or students who display this type of behavior may be asked to leave Brilliant Dance Company permanently, with no refund of tuition paid. This is to ensure a positive and encouraging dance space for all.
- Accusations of bullying will be taken very seriously by BDC staff. We will resolve them to the absolute best of our ability given the knowledge available to us. Our students' well-being and mental health are our topmost priority. Students and parents found to be guilty of bullying will be asked to leave the studio immediately and permanently.