

Meraki Health SMS Compliance Terms and Conditions

Effective Date: 01/02/2022

Meraki Health, LLC respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data: Please read them carefully.

1. Consent to Receive SMS Messages

By providing your phone number, you consent to receive SMS messages from Meraki Health regarding appointment reminders, health-related updates, and responses to your inquiries. You may opt-out at any time by replying "STOP" to any SMS message.

2. Message Frequency

Message frequency varies based on your communication needs and care requirements. Meraki Health will only send messages pertinent to your healthcare and appointment schedule.

3. Message and Data Rates

Standard message and data rates may apply depending on your mobile carrier's policies. Meraki Health is not responsible for these charges.

4. Privacy and Security

Meraki Health prioritizes the privacy and security of your information. However, SMS messages are not encrypted and may be intercepted by unauthorized parties. We advise against sharing sensitive personal health information via SMS.

5. Opting Out

You can opt-out of SMS messages anytime by replying "STOP" to any message you receive from Meraki Health. After opting out, you will no longer receive SMS communications unless you re-enroll with your consent.

6. Support Commands

For assistance with SMS services, you can reply "HELP" to any message or contact our office directly.

7. Information Usage

Your information will be used solely for SMS communication related to your care. We do not share your information with third parties.

8. Changes to Terms and Conditions

Meraki Health reserves the right to update these terms and conditions as necessary. You will be notified of any significant changes.

Contact Information: Meraki Health

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