

## **Meraki Health SMS Usage Disclaimer**

**Effective Date:** 01/02/2022

Meraki Health uses SMS messaging as a convenient communication method for appointment reminders, health-related updates, and responding to patient inquiries. Please review the following disclaimer regarding our SMS communication practices:

### **1. Purpose of SMS Communication**

- SMS messages are used exclusively for informational and communication purposes related to your care with Meraki Health.
- We do not use SMS messaging for marketing purposes without your explicit consent.

### **2. Privacy and Security**

- We prioritize the privacy and security of your personal information. All SMS communications are transmitted through secure, industry-compliant channels.
- Please note that SMS messages are not encrypted and may be vulnerable to interception by unauthorized parties.

### **3. No Confidential Medical Information**

- To protect your privacy, Meraki Health does not include sensitive medical information in SMS communications.
- If more detailed information is required, we will use secure methods such as phone calls or our patient portal.

### **4. Opt-In and Opt-Out**

- You can opt-in to receive SMS messages by completing the **SMS Communication Permission Form**.
- You can opt-out of receiving SMS messages at any time by replying "STOP" to any message.

### **5. Message and Data Rates**

- Message and data rates may apply according to your mobile carrier's policies.

### **6. Liability Disclaimer**

- Meraki Health is not responsible for any data breaches or unauthorized access to SMS messages once they are delivered to your mobile device.

If you have any concerns or questions regarding our SMS communication practices, please contact us directly.

**Contact Information: Meraki Health**

**Phone: Toll Free: (888) 692-5546 or Local: (678) 208-3567**

**Email: [info@merakihc.com](mailto:info@merakihc.com)**

Thank you for your understanding and cooperation.