

2024 Maryland Notary Public Day Conference

November 8 – 9, 2024

Speaker Biographies

Coordinated by

Elaine Wright Harris, NNA 2009 Notary of the Year, and
Wanda Moore, NNA 2020 Notary of the Year Special Honoree

in collaboration with

Prince George's Community College, Largo, MD

Program Coordinators



Elaine Wright Harris

President, Trusted Agent Services Group LLC
Notary Procedures Instructor
2009 National Notary Association Notary (NNA) of the
Year
Mitchellville, MD

Elaine Wright Harris, President, of Trusted Agent Services Group, is a professional notary public educator and Adjunct Instructor at Prince George's Community College (PGCC) in Largo, MD. She pioneered the comprehensive Notary Public Education Program at PGCC. Elaine serves as a Continuing Education (CE) Instructor for the Maryland Insurance Administration and a Course of Study education provider for new and renewing notaries for the Maryland Secretary of State. Since 2012, she has coordinated Maryland's Annual Notary Public Day Program in collaboration with PGCC. Her accolades include being named the 2009 National Notary Association (NNA) Notary of the Year, NNA Notary Ambassador®, and receiving the 2011 Prince George's Community College Adjunct Instructor of the Year award and a 20-Year Service Award. Elaine holds a Bachelor's Degree in Business Administration from George Washington University in Washington, DC. She is a retired Information Specialist from the Maryland-National Capital Park and Planning Commission (M-NCPPC).



Wanda W. Moore

2020 National Notary Association Notary of the Year
Special Honoree
Notary Instructor
Upper Marlboro, MD

Wanda W. Moore is the 2020 National Notary Association (NNA) Notary of the Year Special Honoree and NNA Notary Ambassador®, Adjunct Instructor at Prince Georges County Community College (PGCC), Largo, MD. She is a Maryland Title Insurance Producer Independent Contractor (TIPIC) and Certified Signing Specialist. Wanda is a presenter for Maryland's Annual Notary Public Day Program which provides updates on current and future events by top industry officials and a broad selection of training workshops by experts in the field. In August 2023, Wanda was awarded a Certificate of Recognition for 5 years of dedicated service by Prince George's Community College. Wanda holds a Bachelor's Degree in Business Administration from George Washington University in Washington, DC, and is a retired U.S. Federal Government Information Security Specialist Manager.

Guest Speakers – Friday Evening, November 8, 2024

Speakers Are Listed in Order of Their Program Appearance



Daniel Lewis

Managing Partner, Lewis Notary Services
2010 National Notary Association Notary of the Year
Carmel, IN

Moderator: Opportunities to Grow Your Notary Business Panel

Daniel is a nationally recognized speaker and mentor on notarial issues. He has conducted workshops across the country on ethics, building a business, marketing, contract negotiation, effective use of social media, and more. Daniel was awarded the 2010 National Notary Association (NNA) Notary of the Year and was honored by the Indiana Secretary of State as an Honorary Secretary of State the same year. He was the first President and Founder of the Indiana Notary Association. Daniel is also a licensed Financial/Wealth Manager and has mentored notary entrepreneurs across the country on proper financial planning for the self-employed.



Moderator: Daniel Lewis

Opportunities to Grow Your Notary Business

• **Opportunities Panel**

1. General Notary Work – Larry Levin
2. Wedding Officiant – Adrian Fullwood
3. Election Judge – LaVerne Parks
4. Field Inspector – Margaret Faulkner
5. Title Ins Prod Ind Cont/Notary Signing Agent – William Hyman
6. Title Ins Prod Ind Cont/Notary Signing Agent – Diane Harrison
7. Teamwork – Shelly Gause



Sue Hope

Co-Owner
Notary Assist Software
Orange County, CA

Tools of the Trade

• **Business Management Software – NotaryAssist**

Sue Hope is known across the Notary Community for her support, accessibility, and technology-driven solutions. She merges 20+ years of Notary expertise with cutting-edge technology. Sue is the creative force behind the powerful software platform NotaryAssist, an all-in-one Marketing, Management, and Analytics tool for the Notary Industry. A CA Commissioned Notary since 1999, Sue has personally completed 10,000+ Loan and Specialty Signing Appointments. She is a regular co-host on the audio app CLUBHOUSE, as part of Host Room: A Notary Successful Journey, along with her collaborative team discussing an array of Notary and Business-related Topics. Sue speaks/presents often at a multitude of Notary Community Events around the country including the National Notary Association, both virtually and in-person, collaborates on many Notary Projects & Programs, and has guest appearances on various podcasts. Many replays are available by connecting via @NotaryAssist on Instagram and accessing the LinkTree in the bio. You can find Sue and NotaryAssist on many social outlets including LinkedIn, Facebook, Instagram and Twitter.



Scott Keller
 Director of National Sales
 and Business
 Development
 NotaryAct
 Battleground, WA

Lee Bialostok, Esq.
 Founder
 NotaryAct
 Lawrence, NY

Tools of the Trade

- **NotaryAct**

Scott Keller attended Portland State University receiving degrees in Speech Communications, Elementary Education, and Master's in Education. Scott lives in Battle Ground, Washington, with his wife Jenifer and daughter Julianne. He worked in the Investment Advisory Industry for 20 years. Scott received his first Notary Commission in 2003 for the state of Oregon and is also commissioned in the state of Washington. He became a Notary Signing Agent in 2019. Scott also started using the electronic journal, NotaryAct, in 2019. Realizing the value of this application, Scott joined NotaryAct as the Director of National Sales and Business Development in 2022.

For more than 30 years, Lee Bialostok has provided general counsel to multiple corporate clients in diverse regulated industries including healthcare management, insurance, real estate and hospitality. These endeavors presented Lee with the inspiration to create NotaryAct as a logical evolution from paper journals. Lee is a member of the New York State Bar Association having earned a J.D. with honors from Hofstra University Law School (Long Island, NY) in 1986. His law practice is also located in New York City.



Jennifer Lomahan
 CEO and Founder
 Page Separator, LLC
 Gilbert, AZ

Tools of the Trade

- **Document Management Software**

- **Page Separator**
- **Page-Password**

Jennifer Lomahan is the CEO and founder of Page Separator, a software made specifically for loan signing agents to print legal and letter size loan documents. The company has been in business since 2011. Jennifer is responsible for running all facets of the business, including sales. She has a proven executive management track record and over 16 years of entrepreneurial experience.



Brooke Merritt
 Senior Manager, Policy Planning
 National Notary Association
 Chatsworth, CA

The Notary Public Office Is Changing: Will You Change With It?

Brooke has been with the National Notary Association for over 13 years, where she monitors public policy changes and their impact on Notaries, supporting NNA's government affairs and advocacy efforts. She ensures the NNA's information resources align with an ever-evolving regulatory landscape. Brooke is a graduate of the George Washington University's Graduate School of Political Management, where she received her M.A. in Legislative Affairs. Brooke resides in Florence, Alabama.



Nakea Wilkins
Director, Title and Settlement Services
Amrock
Detroit, MI

Unlocking the Future of Notarization

Nakea's career with Amrock & Rocket Companies began in October 2012, where she started as a Research Analyst. She eventually transitioned to the role of Communication Coach, focusing on empowering individuals to reach new heights. She advanced to the role of Team Leader, leading, and inspiring her teams to achieve excellence. Nakea currently holds the title of Director, Title and Settlement Service where she leads the Notary Vendor Oversight team and supports the company's eClose expansion initiatives aligning with Amrock's mission of helping everyone home.



Jacqueline Phillips
Owner, A-List Notary Services
Warrenton, VA

Remote Online Notarization from a Client's Perspective

Remote Online Notarization Notary: Jacqueline Phillips is the owner of A-List Notary Services. Jacqueline has over 20 years of experience as a commissioned Notary Public and 12 years as a notary signing agent. In 2012, she started her own notarization business and has trained and mentored notaries all over the country. In 2016, Jacqueline became one of the first individuals certified as an electronic notary in the Commonwealth of Virginia. She was the first notary to be employed on the Notarize platform, one of the first remote notarization companies. She also served as the Director of Notary Engagement and Education overseeing outreach and education efforts to notaries across the U.S. who were interested in learning about remote online notarization (RON).

In 2023, Jacqueline joined the National Notary Association (NNA) as a Hotline Consultant and was chosen as an NNA Notary Ambassador®. She is a regular guest speaker as a subject matter expert on RON at the National Notary Association's Annual Conferences. Jacqueline has also been a guest speaker at Maryland Notary Public Day Conferences, the New Mexico Land Title Association Conference, the National Association of Secretary of States Conference, and recently at AAERT Conference.



Linda Johnson Thomas, M. Div
Grandmother
Neighbor

Remote Online Notarization Client: Linda Johnson, a Minister, wife, and devoted grandmother who juggles her daily life with care, patience, and love. She is also a dynamic and industrious neighbor who is always on the move. In 2007, she was appointed Vice-Chair of the Prince George's County Commission for Women. Linda has over 25 years of experience in the direct selling industry.

Guest Speakers and Workshop Presenters – Saturday, November 9, 2024

*Speaker and Workshop Presenter Biographies Are Listed in
Order of Program Appearance.*

Morning General Session – 8:30 AM – 12:00 PM



Elaine Wright Harris

President, Trusted Agent Services Group LLC
Notary Procedures Instructor
2009 National Notary Association Notary (NNA) of the
Year
Mitchellville, MD

Welcome

Elaine Wright Harris, President, of Trusted Agent Services Group, is a professional notary public educator and Adjunct Instructor at Prince George's Community College (PGCC) in Largo, MD. She pioneered the comprehensive Notary Public Education Program at PGCC. Elaine serves as a Continuing Education (CE) Instructor for the Maryland Insurance Administration and a Course of Study education provider for new and renewing notaries for the Maryland Secretary of State. Since 2012, she has coordinated Maryland's Annual Notary Public Day Program in collaboration with PGCC. Her accolades include being named the 2005 National Notary Association (NNA) Notary of the Year Special Honoree, 2009 National Notary Association (NNA) Notary of the Year, NNA Notary Ambassador®, and the 2011 Prince George's Community College Adjunct Instructor of the Year and a 20-Year Service Award. Elaine holds a Bachelor's Degree in Business Administration from George Washington University in Washington, DC. She is a retired Information Specialist from the Maryland-National Capital Park and Planning Commission (M-NCPPC).



Wanda W. Moore

2020 National Notary Association Notary of the Year
Special Honoree
Notary Instructor
Upper Marlboro, MD

Welcome & Giving Back To The Community

Wanda W. Moore is the 2020 National Notary Association (NNA) Notary of the Year Special Honoree and NNA Notary Ambassador®, Adjunct Instructor at Prince Georges County Community College (PGCC), Largo, MD. She is a Maryland Title Insurance Producer Independent Contractor (TIPIIC) and Certified Signing Specialist. Wanda is a presenter for Maryland's Annual Notary Public Day Program which provides updates on current and future events by top industry officials and a broad selection of training workshops by experts in the field. In August 2023, Wanda was awarded a Certificate of Recognition for 5 years of dedicated service by Prince George's Community College. Wanda holds a Bachelor's Degree in Business Administration from George Washington University in Washington, DC, and is a retired U.S. Federal Government Information Security Specialist Manager.



Nicola Jackson

Director, Training and Education
National Notary Association
Chatsworth, CA

Benefits of Being a Member of the National Notary Association Notary Recognition

As Director of the Training and Education Department at the National Notary Association (NNA), Nicola Jackson leads a team that monitors industry trends, laws, and regulations to ensure the highest standards in Notary practice. Under her guidance, her team of 14 instructors conducts California's required Notary training statewide approximately 800 times a year. She also manages the NNA Hotline, which fields over 10,000 questions monthly from Notaries across the nation. Nicola has dedicated much of her career to teaching, having conducted Notary law seminars in 17 states, and she is widely recognized as a subject matter expert in the field. You may also know her as "Notary Nicola," where she engages with the notary community on social media as your favorite NNA employee.



Debbie Best-Schneidmill

Retired Legal Assistant
Notary Public
Title Insurance Producer Independent Contractor (TIPIC)
Oxon Hill, MD

2024 NNA Notary of the Year Award Recipient

Debbie Best-Schneidmill is a retired legal assistant at one of the nation's leading law firms with offices around the globe. During her tenure, one of her many duties and responsibilities was Lead Notary in the Washington, DC office. She has 40 years of experience as a Notary Public and holds a dual commission in Maryland and the District of Columbia. Debbie is a Notary Signing Agent and also holds a license as a Maryland Title Insurance Producer Independent Contractor. Debbie has attended many National Notary Association conferences. In 2024, the National Notary Association awarded Debbie the Notary of Year.



Michael Schlein

Director
Office of the Secretary of State
Annapolis, MD

Personal/Business Address Requirements and RON Updates

Michael Schlein is a Director at the Office of the Maryland Secretary of State. The division is responsible for regulating Notaries Public in the State of Maryland. He has served as an Investigator for the division; investigating charities and notaries public, as well as Extradition Coordinator. Michael also served as Co-Chair of the 2018 Notary Work Group and 2019 RULONA Work Group which reviewed and made recommendations to modernize notary laws.



Karynn Snow

Online Remote Notary and Mentor
Side Hustle Seattle
Seattle, WA

My Journey to Becoming A Remote Online Notary (RON)

Karynn Snow is a Remote Online Notary, content creator, mentor, and YouTuber focused on providing new and existing Notaries looking to get into the RON space with the information, tools, and resources they need to be successful. Karynn believes that the foundational knowledge needed to succeed in this business should be free and accessible to all and aims to do that with her YouTube channel "Side Hustle Seattle." Karynn is also a National Notary Association Instructor. The notary community has welcomed Karynn with open arms and looks forward to the valuable information she provides.



The Honorable Susan C. Lee

Maryland Secretary of State
Annapolis, MD

Welcome Remarks from the Maryland Secretary of State

Susan C. Lee was appointed Maryland Secretary of State on January 18, 2023. She previously served over 20 years in the Maryland General Assembly having been elected to the Senate in 2014 and to the House of Delegates in 2002 representing District 16. Lee was a leader in the General Assembly on cyber security and innovation, identity theft, online fraud, consumer protection, pay equity, and gun safety and laws to fight domestic violence, sexual assault, human and labor trafficking, child and senior abuse, and hate crimes. She also led efforts to promote bioscience, nanobiotechnology, telehealth, IT, and emerging technologies. Lee served as the Senate Majority Whip, Member of the Senate Judicial Proceedings Committee, Member of the Senate Executive Nominations Committee, Legislative Policy Committee, Joint Committee on Cybersecurity, Information Technology and Biotechnology, Governor's Council on Family Violence, Workgroup to Study Safe Harbor Policy for Youth Victims of Human Trafficking, and Workgroup to Study Child Custody Proceedings Involving Child Abuse or Domestic Violence Allegations.



The Honorable Michael Lore
Maryland Deputy Secretary of State
Annapolis, MD

Scribes on a Quest: Authentic Public Servants

Michael Lore, Esq. serves as the Deputy Secretary of State under Secretary Susan C. Lee. He has served as her Chief of Staff her entire tenure as state Senator and previously worked under two other Senators in the Judicial Proceedings Committee, including Jamie Raskin as his legal intern, and the longest serving member of the General Assembly ever to serve Maryland, Senator Norman Stone from Dundalk. He helped secure passage of over 100 laws including Equal Pay for Equal Work, many laws protecting survivors of crime, as well as several important consumer protection measures. Michael also served as an interim speechwriter and researcher for Congressman Raskin during the 116th Congress.



Lora A. Jarrett
President, AndNotary LLC,
Petersburg, VA

Mock Trial—Another Case of the Negligent Notary: Alleged Misconduct at the SignatureSeal Supply Store

Lora A. Jarrett is the President of AndNotary LLC, an Online and Traditional Notary Public company operating in the Commonwealth of Virginia, since 2013. She holds a Bachelor's Degree in Business Administration from Averett University, Danville, VA. Lora became one of the first individuals certified as a Remote Online Notary in the Commonwealth of Virginia in 2015 and one of the first notaries to join Notarize, Inc. in 2016. Lora is also a Virginia Licensed Property and Casualty Agent, a Virginia Approved Continuing Education Provider, a Notary Signing Agent, and an NNA Notary Ambassador®. Her mission as a business owner is to manage the company with client-centric integrity and gratitude as the highest priority. As she continues to learn and grow in business, Lora aims to create opportunities for others by helping them develop the skills needed to succeed as notary entrepreneurs.

Afternoon Workshops – 1:30 PM – 3:20 PM – View/Print Separate Attachment.

Afternoon General Session – 3:30 PM – 5:30 PM



Dottie Williams

Producer – 301-861-8914
D.W. & Associates
Accokeek, MD

Notaries Public Dress for Success Fashion Show

Dottie is a freelance model and fashion show producer in the Washington DC Metropolitan area. She started her Modeling career in 1975 and have modeled and produced fashion shows for numerous boutiques, department stores, and local businesses, i.e. Maryland Notary Public Day Dress for Success Fashion Show, Staten Island Chapter of National Council of Negro Women (NCNW), and chapters of Blacks in Government (BIG). She has been featured in local newspapers and magazines. She also appeared on NBC Channel 4, modeling clothing by local Designers. In addition to her modeling career, she also served as an EEO Counselor and has received the Distinguished Toastmasters Award (DTM).



Brooke Merritt

Senior Manager, Policy Planning
National Notary Association
Chatsworth, CA

Imposters Among Us: Will You Discover or Be Duped by Them?

Brooke has been with the National Notary Association for over 13 years, where she monitors public policy changes and their impact on Notaries, supporting NNA's government affairs and advocacy efforts. She ensures the NNA's information resources align with an ever-evolving regulatory landscape. Brooke is a graduate of the George Washington University's Graduate School of Political Management, where she received her M.A. in Legislative Affairs. Brooke resides in Florence, Alabama.



Karynn Snow

Remote Online Notary and Mentor
Side Hustle Seattle
Seattle, WA

How To Choose a RON Platform for General Notary Work

Karynn Snow is a Remote Online Notary, content creator, mentor, and YouTuber focused on providing new and existing Notaries looking to get into the RON space with the information, tools, and resources they need to be successful. Karynn believes that the foundational knowledge needed to succeed in this business should be free and accessible to all and aims to do that with her YouTube channel "Side Hustle Seattle." Karynn is also a National Notary Association Instructor. The notary community has welcomed Karynn with open arms and looks forward to the valuable information she provides.

Workshop Presenters

Workshop Presenters Are Listed in Alphabetical Order.



Debbie Best-Schneidmill

Retired Legal Assistant
Notary Public
Title Insurance Producer Independent Contractor (TIPIC)
Oxon Hill, MD

Notarizing in The District of Columbia

Debbie Best-Schneidmill is a retired legal assistant at one of the nation's leading law firms with offices around the globe. During her tenure, one of her many duties and responsibilities was Lead Notary in the Washington, DC office. She has 40 years of experience as a Notary Public and holds a dual commission in Maryland and the District of Columbia. Debbie is a Notary Signing Agent and also holds a license as a Maryland Title Insurance Producer Independent Contractor. Debbie has attended many National Notary Association conferences. In 2024, the National Notary Association awarded Debbie the Notary of Year.



Lee Bialostok, Esq.

Founder, NotaryAct
Lawrence, NY

The Ultimate Electronic Journal

For more than 30 years, Lee Bialostok has provided general counsel to multiple corporate clients in diverse regulated industries including healthcare management, insurance, real estate and hospitality. These endeavors presented Lee with the inspiration to create NotaryAct as a logical evolution from paper journals. Lee is a member of the New York State Bar Association having earned a J.D. with honors from Hofstra University Law School (Long Island, NY) in 1986. His law practice is also located in New York City.



Eugene (Gene) Dickson

Notary Public
Title Insurance Producer Independent Contractor
Accokeek, MD

SAFe – Situation Awareness for Everyone

Eugene (Gene) retired from the Air Force in 2003 and transitioned into the intelligence community in the DMV. Currently, he serves as a Special Agent at NASA's Office of Protective Services, where he works as an IT Security Control Assessor. Gene holds an Associate Degree in Electronic Technology, a Bachelor's in Business Administration, and a Master's in Cybersecurity.

Gene obtained his TIPIC license in 2017 and has been conducting mortgage closings in Maryland part-time. He is NNA certified and attended his first National Notary Association Conference in Scottsdale, Arizona, in 2023.



Shelly Gause

Title Insurance Producer Independent Contractor
Notary Public
Clinton, MD

"I Got My Notary Public Commission; Now What?"

Shelly Y. Gause is the CEO of JET Signature Notary, LLC. She has been a notary for over 25 years combined between Maryland, District of Columbia and Virginia. JET Signature Notary was established in 2021 to provide quality notarial services within the local community and has expanded to include Apostille and educational/mentoring services. In a short span of time, JET Signature has become a trusted and #1 rated notary with her very easy and personable personality that educates her clients on proper procedures as it relates to their specific scenario so they are empowered with knowledge.



Elaine Wright Harris

President, Trusted Agent Services Group LLC
Notary Procedures Instructor
2009 National Notary Association Notary (NNA) of the Year
Mitchellville, MD

Remote Ink Notarization (RIN)

Elaine Wright Harris, President, of Trusted Agent Services Group, is a professional notary public educator and Adjunct Instructor at Prince George’s Community College (PGCC) in Largo, MD. She pioneered the comprehensive Notary Public Education Program at PGCC. Elaine serves as a Continuing Education (CE) Instructor for the Maryland Insurance Administration and a Course of Study education provider for new and renewing notaries for the Maryland Secretary of State. Since 2012, she has coordinated Maryland’s Annual Notary Public Day Program in collaboration with PGCC. Her accolades include being named the 2005 National Notary Association (NNA) Notary of the Year Special Honoree, 2009 National Notary Association (NNA) Notary of the Year, NNA Notary Ambassador®, and the 2011 Prince George’s Community College Adjunct Instructor of the Year and a 20-Year Service Award. Elaine holds a Bachelor’s Degree in Business Administration from George Washington University in Washington, DC. She is a retired Information Specialist from the Maryland-National Capital Park and Planning Commission (M-NCPPC).



Fred Harris

Notary Procedures Instructor
Prince George’s Community College
Title Insurance Producer Independent Contractor
Mitchellville, MD

How Sharp Is Your Notarial Knowledge?

Frederick (Fred) Harris is an Adjunct Instructor at Prince George’s Community College and served as a notary public for the general public for twenty-one (21) years. For twenty-two (22) years, Fred has meticulously exercised his notarial skills while performing thousands of mortgage closings as a full-time Title Insurance Producer Independent Contractor (TIPIC). In August of 2023, Fred received a 20-Year Service Award from Prince George’s Community College for his dedicated service. Fred is a veteran of the United States Army. He received a Bachelor’s Degree in Business Administration from Southeastern University in Washington, DC.



Judi Lawrence

Apostille Mentor
Center City Notary
Philadelphia, PA

How to be an Apostille Agent in All 50 States

Judi Lawrence is the visionary behind the *World of Apostilles*, an innovative educational program designed to empower students nationwide in facilitating international documentation and evolving into proficient Apostille Agents. Embarking on her notary career in mid-life, Judi attributes her success to unwavering determination, tireless effort, and invaluable collaborations that fueled her journey as a dynamic entrepreneur. Eager to pay it forward, she endeavors to share her wealth of knowledge and expertise to empower others on their paths to success.

An esteemed speaker traveling the nation, Judi passionately imparts guidance and motivation to aspiring entrepreneurs. Beyond her speaking engagements, she is an accomplished author. Furthermore, Judi holds the esteemed designation of certified instructor for the State of Pennsylvania. Her exceptional contributions to the field have been recognized through prestigious accolades, including the Inaugural Honorary Master Notary 2021 Award in the United States, the Law 2.0 Leadership Award 2023, and her recent induction as Metro Philadelphia Power Woman 2024.



Daniel Lewis

Managing Partner, Lewis Notary Services
2010 National Notary Association Notary of the Year
Carmel, IN

Running An Efficient Notary Business

Daniel is a nationally recognized speaker and mentor on notarial issues. He has conducted workshops across the country on ethics, building a business, marketing, contract negotiation, effective use of social media, and more. Daniel was awarded the 2010 National Notary Association (NNA) Notary of the Year and was honored by the Indiana Secretary of State as an Honorary Secretary of State the same year. He was the first President and Founder of the Indiana Notary Association. Daniel is also a licensed Financial/Wealth Manager and has mentored notary entrepreneurs across the country on proper financial planning for the self-employed.



Ty Livingston

Chief Operations Officer
Blue Notary
Chicago, IL

Remote Online Notarization (RON) - BlueNotary

Ty Livingston is currently the Chief Operations Officer of BlueNotary. He was one of the original founders when BlueNotary started back in 2022.



Jacqueline Phillips

Owner, A-List Notary Services
Warrenton, VA

Remote Online Notarization (RON)

Jacqueline Phillips is the owner of A-List Notary Services. Jacqueline has over 20 years of experience as a commissioned Notary Public and 12 years as a notary signing agent. In 2012, she started her own notarization business and has trained and mentored notaries all over the country. In 2016, Jacqueline became one of the first individuals certified as an electronic notary in the Commonwealth of Virginia. She was the first notary to be employed on the Notarize platform, one of the first remote notarization companies. She also served as the Director of Notary Engagement and Education overseeing outreach and education efforts to notaries across the U.S. who were interested in learning about remote online notarization (RON).

In 2023, Jacqueline joined the National Notary Association (NNA) as a Hotline Consultant and was chosen as an NNA Ambassador. She is a regular guest speaker as a subject matter expert on RON at the National Notary Association's Annual Conferences. Jacqueline has also been a guest speaker at Maryland Notary Public Day Conferences, the New Mexico Land Title Association Conference, the National Association of Secretary of States Conference, and recently at AAERT Conference.



Alicia T. Robinson
Owner Operator
With This Pen Notary, LLC
Temple Hills, MD

“I Got My Notary Public Commission; Now What?”

Alicia Robinson is a native of DC and Maryland. She holds a Bachelor of Science in Business Administration with a concentration in Management Studies. Alicia has over 25 years of experience in the notary industry. She is also a certified Notary Public in the District of Columbia for the DC Housing Authority. Alicia is also a title insurance producer independent contractor (TIPIC) aka Notary Signing Agent (NSA) in Maryland. She is committed to providing the best notary services in the area. She says, “I am a proud Trusted Agents Services Group alum class of 2021.” Alicia is also known as “Notary Lady.”



Karynn Snow
Remote Online Notary and Mentor
Side Hustle Seattle
Seattle, WA

Moderator: Remote Online Notarization (RON)

Karynn Snow is a Remote Online Notary, content creator, mentor, and YouTuber focused on providing new and existing Notaries looking to get into the RON space with the information, tools, and resources they need to be successful. Karynn believes that the foundational knowledge needed to succeed in this business should be free and accessible to all and aims to do that with her YouTube channel “Side Hustle Seattle.” Karynn is also a National Notary Association Instructor. The notary community has welcomed Karynn with open arms and looks forward to the valuable information she provides.

BlueNotary and ProNotary



Katie Tremulis
Senior Sales and Marketing Executive
ProNotary Remote Online Notary
Fort Myers, FL

Remote Online Notarization (RON) - ProNotary

Katie Tremulis is a trusted expert in remote online notarization (RON) and a driving force behind ProNotary, a leading RON platform. With extensive experience helping notaries embrace technology, Katie specializes in simplifying the transition to online notarization. Through her engaging training sessions and ProNotary YouTube, she empowers notaries to unlock new revenue streams and build scalable businesses.



Nakea Wilkins
Director, Title and Settlement Services
Amrock
Detroit, MI

Mastering IPEN & RON: Enhancing Security, Efficiency, and Client Experience in Title Transactions

Nakea’s career with Amrock & Rocket Companies began in October 2012, when she started as a research analyst. She eventually transitioned to the role of Communication Coach, focusing on empowering individuals to reach new heights. She advanced to the role of Team Leader, leading, and inspiring her teams to achieve excellence. Nakea current holds the title of Director, Title and Settlement Service where she leads the Notary Vendor Oversight team and supports the company’s eClose expansion initiatives aligning with Amrock’s mission of helping everyone home.



Eric Wolley

Title Insurance Producer Independent Contractor
Blue Wolf Notary Services
High Impact Closer
Upper Marlboro, MD

Mastering Mortgage Closings: A Comprehensive Demo for TIPICs/NSAs
Eric D Wolley is a Notary Signing Agent/Title Insurance Producer in Maryland. Eric has been in business since 2018 and has completed over 7500 signings in that time. He has developed a systematic signing strategy that allows him to complete a signing in an average of 30 minutes. This system has helped him have an error percentage of less 2%.