



# YOU SAID, WE DID

Thank you to all our families who have shared their feedback.

We have listened carefully and are working hard to make positive changes.

Here's what you said – and what we are doing.

## YOU SAID

## WE DID

Improving communication with families



### IMPROVING COMMUNICATION WITH FAMILIES



We are working to:

- Ensure updates are meaningful on Family, including learning, play and wellbeing, so that families feel better informed about their child's day
- Ensure key information is clear, timely and easy to find

Making information clearer and more consistent



### MAKING INFORMATION CLEARER AND MORE CONSISTENT



We are working to:

- Improve how operational messages are shared to reduce duplication and confusion
- Make important information easier to access without needing follow-up questions
- Review how and when messages are sent so nothing important is missed

Streamlining paperwork and processes



### STREAMLINING PAPERWORK AND PROCESSES



We are working to:

- Review forms and paperwork to make them more user-friendly
- Reduce repetition and unnecessary requests for information
- Explore clearer, more efficient ways to gather information from families

Supporting transitions and settling in



### SUPPORTING TRANSITIONS AND SETTLING-IN



We are working to:

- Reflect on how children are supported during transitions between rooms and year groups
- Consider how settling-in arrangements can better meet the needs of individual children and families
- Use feedback to inform future transition planning

Your feedback helps us grow and improve together.  
Thank you for being part of our nursery community!

