



PRIVACY POLICY

BROKE RESIDENTS COMMUNITY ASSOCIATION

**BROKE COMMUNITY-LED RESILIENCE TEAM
(sub-committee)**

Last updated: 1st November, 2022

The Broke Residents Community Association is committed to safeguarding your privacy online and through our collection of personal information within the Broke Community-led Resilience Team (CRT).

The Broke Residents Community Association has provided this privacy policy to demonstrate our strong commitment to privacy and confidentiality. The following discloses our information gathering and sharing practices for the Broke Residents Community Association.

The Broke Residents Community Association does not collect personally identifiable information about individuals except when such individuals

specifically provide such information on a voluntary basis. For example, such personally identifiable information may be obtained from the opt-in process when individuals join the Broke CRT or when they submit an enquiry via our contact page.

Personally identifiable information on individual users will not be sold or otherwise transferred to unaffiliated third parties without the approval of the user at the time of collection. At such points of collection, the user will have the opportunity to indicate whether he or she would like to “opt out” of receiving promotional and/or marketing information about other events, services and offerings and/or any third parties. Individuals can opt out by directly contacting the Broke Residents Community Association here: [CONTACT US](#)

Further, notwithstanding any opt out of promotional information by the user, we reserve the right to contact a subscriber regarding account status, changes to the subscriber agreement and other matters relevant to the underlying service and/or the information collected.

Upon request, we will allow any user to “opt out” of further promotional contacts at any time.

Additionally upon request, we will use reasonable efforts to allow users to update/correct personal information previously submitted which the user states is erroneous to the extent such activities will not compromise privacy or security interests. Also, upon a user’s request, we will use commercially reasonable efforts to functionally delete the user and his or her personal information from its database; however, it may be impossible to delete a user’s entry without some residual information because of backups and records of deletions.

Access to the database containing personal information is restricted to the Broke Residents Community Association committee members with direct responsibility for customer service or administration of the website. Authorised committee members are not allowed to pass on information about members to non-authorised members without the express permission of the Managing Director.

The Broke Residents Community Association reserves the right to change this policy at any time by notifying users of the existence of a new privacy policy. The policies outlined herein are not intended to and do not create any contractual or other legal rights in or on behalf of any party.

In agreeing to join the Broke Residents Community Association or opt-in to the Broke CRT, you are subscribing to receive email and text updates about community events, issues and extreme weather incidents.

Collection of personal information is required to opt-in to the Broke CRT for the purposes of being able to communicate with and account for individuals in the event of extreme weather events. Personal information will not be shared with unauthorised members or the public. When opting in to the Broke CRT you agree to have the personal details you have provided in your registration form shared with the CRT Area Leader designated to your CRT Area, as well as the Broke CRT sub-committee, which consists of Broke CRT Leaders who are responsible for managing the collection, storage and dissemination of information to Broke CRT Area Leaders and emergency services including the NSW SES, RFA, Police personnel, and Singleton Council representatives, in an emergency situation. By opting in to the Broke CRT, individuals agree to having their personal details, including name, address, and phone number, shared with CRT Leaders and emergency agencies for the purpose of accounting for the welfare of residents. In

the event that your personal information needs to be passed onto an individual or organisation not expressly outlined in this privacy policy for the purposes of accounting for the welfare of residents in an emergency, verbal permission will be obtained if possible.

Resource mapping is an essential aspect of operating the Broke CRT. We understand the responsibility involved in identifying resources in each designated Area of Broke, including but not limited to boats, kayaks, generators, fuel, and water pumps, and storing this information in our database. Residents are only encouraged to share information about resources they are willing to contribute to emergency efforts if they consent to having such information about their personal properties disclosed to individuals and agencies including Broke CRT Leaders; SES; RFS; Police personnel, or Singleton Council. This information will only be shared in the event that resources are required for the immediate rescue or aid of Broke residents affected by an extreme weather event.

Choice/Opt-Out

Our site provides users the opportunity to opt-out of receiving communications.

This site gives users the following options for removing their information from our database to not receive future communications or to no longer receive our service:

1. You can send email to hello@brokerca.com.au

If you have any questions about this privacy policy, the practices of this site, or your dealings with this website, you can contact:

The Broke Residents Community Association

Email: hello@brokerca.com.au