

Measuring and Evaluating Excitement in Women's Sports Leveraging Social Proof

Kelsey Haltom, Jacqueline Cole, Ellie Buell, Anna Grace Hand,

Daly Willaims, and Ann Katherine Adams

School of Journalism and New Media, The University of Mississippi

IMC 541 Section 1: Consumer Behavior / Target Behavior

Dr. Jason Cain

May 8, 2024

Abstract

In recent decades, the landscape of female sports has undergone several significant changes, such as making strides towards female sports participation and federal laws such as Title IX expanding opportunities. However, despite substantial progress, disparities in pay, media coverage, and leadership persist. This literature review examines the current state of women's sports and the role of social proof in generating excitement and promoting gender equality within athletics. A survey was conducted on the perceptions of women's sports that reveals nuanced attitudes toward excitement. Utilizing insights from social proof theory, which illustrates how individuals imitate the behavior of others to guide their actions, this paper outlines a comprehensive approach to measuring and analyzing the effectiveness of marketing and communications efforts in promoting excitement for women's sports and the potential to influence consumer perceptions and drive engagement.

Literature Review

In the past, sports were primarily played by men, with limited opportunities for women. However, recent decades have witnessed a significant shift, with more women actively participating in sports, both recreationally and professionally. Despite this progress, disparities persist, such as equal pay and marketing. These gaps highlight ongoing challenges in achieving gender equality within elite sports. Nevertheless, sports are a powerful platform for promoting gender equality and empowering women and girls (Collomp & Lorenzetti, 2024). The increasing presence of women in sports reflects societal progress and serves as a form of social proof, demonstrating the capabilities and potential of women in previously male-dominated fields.

Federal laws like Title IX and the Amateur Sports Act have played pivotal roles in breaking down barriers and expanding opportunities for women in sports. Title IX, passed in 1972, mandated nondiscrimination in educational programs, including varsity athletics, thereby paving the way for increased female participation in sports (Lopiano, 2000). The Amateur Sports Act of 1978 also addressed discrimination issues in open amateur sports, further promoting inclusivity (Lopiano, 2000). These legislative measures have contributed to significant growth in the participation of women and girls in sports at various levels. For example, in 1972, only 1 of 27 high school girls played varsity sports. In 1998, that figure was 1 in 3 (Lopiano, 2000). However, despite this legal progress, there are still disparities in leadership representation within sports organizations (Yiamouyiannis & Osborne, 2012). Addressing these challenges requires continued efforts to dismantle systemic barriers and ensure equal opportunities for women in sports.

College athletics, particularly women's sports, play a significant role in the world of collegiate sports and gender representation. The National Collegiate Athletic Association

(NCAA) oversees a vast network of college athletes, with nearly half a million athletes competing in 19,886 teams across 90 championships in 24 sports and 102 athletic conferences (What is the ncaa?, n.d.). In recent years, there has been a notable increase in the participation of female student-athletes in NCAA women's sports. In the 2021-22 academic year, there were 226,212 female student-athletes competing in NCAA women's championship sports, marking a 5% increase from the previous year (McGuire, 2023). This upward trend in female participation highlights the growing prominence of women's athletics within the collegiate sports landscape.

Despite discrepancies in media coverage and viewership between men's and women's collegiate sports, there has been a noticeable shift in recent years. Traditionally men's college basketball games garnered significantly higher television ratings compared to women's games. For example, in 2019, about four million people watched Baylor beat Notre Dame for the women's championship title, whereas nearly twenty million watched the University of Virginia's men's team beat Texas Tech (Thomas, 2024). However, recent events have challenged this narrative of viewership, indicating a growing interest and appreciation for women's collegiate sports. For example, the recent viewership for the 2024 women's NCAA basketball tournament's Elite Eight game between the University of Iowa and Louisiana State University shattered ESPN's record at more than twelve million people, surpassing the viewership of any Major League Baseball game in 2023 (Thomas, 2024). It also had more viewers than all but one of the N.B.A. finals games (Thomas, 2024). This surge in viewership highlights the increasing popularity and significance of women's collegiate sports on the national stage.

Despite these strides, gender inequities continue within collegiate athletics, particularly in financial expenditures and resource allocation. While there may be progression in gender equality in student-athlete representation, disparities in financial investments and support for

men's and women's sports remain extremely prominent. Men's teams typically receive a majority share of recruiting and operating expense dollars, continuing gender biases within collegiate sports (Niemi & Weaver-Hightower, 2021). However, the recent outstanding achievements of female athletes like Caitlin Clark are challenging traditional norms and gaining widespread recognition both within and beyond the sports realm. Clark's unprecedented level of marketing influence underscores the growing prominence and marketability of female athletes in collegiate sports, signaling a shift towards greater gender equality and recognition within the industry (Pratt, 2024).

In addressing equal opportunities, gender plays a significant role in sports marketing, influencing consumer behavior and media representation. It is important to recognize how advertising plays a role in gender sports marketing and how it aims to persuade consumers and shape their attitudes toward specific goods and services (Krastev, 2000). Research indicates a positive relationship between user gender and advertising effectiveness, mainly based on principles such as liking and social proof (Chaldini, 2001, p. 74). However, despite advancements in understanding gender dynamics, there are still many challenges to achieving gender equality in sports marketing.

Media support of sports for women has increased since 1972 with Title IX, but less than one would expect (Lopiano, 2000). Media support for women's sports still needs to be significantly improved. According to Statistica, in 2023, female athletes received only 4% of all sports media coverage, and women received 37% of prime-time television sports coverage in 2019, the lowest since 1993 (Lindner, 2023). This lack of media coverage not only affects the visibility and recognition of female athletes but also impacts sponsorship opportunities and fan engagement in women's sports.

Efforts to address gender disparities in sports marketing and media representation are crucial for promoting inclusivity and gender equality in the sports industry. By addressing biases and stereotypes in marketing strategies and media representation, marketers can create more equitable opportunities for female athletes and challenge gender norms in sports. Improved media support and increased visibility of women's sports can enhance sponsorship opportunities, attract larger fan bases, and ultimately contribute to the growth and development of women's sports worldwide. Prioritizing gender marketing and the principle of social proof, which is based on the idea that people follow the lead of most other people, especially in athletics for promoting a more inclusive and diverse sporting environment where all athletes can succeed (Cialdini, 2001, p. 75).

Social Proof

Social proof is a psychological phenomenon in which people look to the behaviors of others in an attempt to demonstrate the appropriate behavior for the situation (Scott & Barden, 2022). Social proof especially occurs in situations where people are uncertain about what to do. In this instance, people imitate the actions of others to mimic the correct behavior, suggesting that people are inclined to conform to the beliefs or behaviors of others to gain social acceptance, avoid rejection, or simply to navigate complex social environments.

Social proof theory is a concept rooted in social psychology that explores how people look to the actions and behaviors of others to guide their own actions and decisions. The idea that people conform to societal expectations or the actions of others is not an emerging concept, but the systematic study of social proof theory began in the 20th century. One of the most influential studies of social proof was conducted by psychologist Solomon Asch in the 1950s. Asch conducted a series of experiments that emphasized the degree to which people's own opinions

are influenced by that of a group. In this study, researchers who were involved in the study pretended to be regular participants alongside the uninformed subjects of the study. These researchers behaved in specific ways to examine if the other participants would follow suit. There was a vision test, and participants were asked to declare which line was the correct length compared to the initial line presented. In 12 out of the 18 trials, the pseudo-participant researchers declared wrong answers, and nearly 75% of the participants were shown to conform to the consensus of the group at least one time, despite initial evidence that they could accurately interpret the correct line length to be different. One of the key takeaways from these experiments was that people are willing to ignore what they know to be true and give incorrect answers to conform to the rest of the group. The research found that people have a tendency to conform to the unspoken rules of the group in order to fit in (Cherry, 2023).

The application of social proof has been researched in several capacities. One example of research concerning social proof can be found in “The Effect of Online Social Proof Regarding Organic Food: Comments and Likes and Facebook”. In this study, researchers analyzed the effects of social proof on consumer perceptions and intentions towards organic food. This study explained that Facebook users utilize likes and comments to indicate support of content, and the results suggest that social proof cues, such as the number of likes and comments on a social media post, significantly influence consumers' perceptions of organic food. The researchers manipulated the amount of likes and comments on posts regarding organic food to study consumer perceptions, and it can be concluded that a higher number of comments and likes indicates more support of the products, which led to more positive attitudes, greater trust in organic products, and increased purchase intentions (Hilverda et al, 2018). This study emphasizes the importance of social proof in shaping consumer behavior.

Another example of the application of social proof theory can be found in the article, “Does Social Proof and Scarcity Work for Opera Lovers? A Study into the Effectiveness of Online Persuasion Cues on Consumer Response Within the Online Ticketing Store”. In this study, researchers examined whether social proof and scarcity heuristics have an influence on consumer responses with online tickets. They created the ticketing website of Dutch National Opera, and consumer time pressure, product value, and purchase intention were evaluated by questionnaire. The results suggested that scarcity and social proof had an effect on consumers’ intention to purchase the online tickets (Keizer, 2017). The findings of this study can aid marketing professionals to better understand the effectiveness of persuasion tactics, such as social proof, in an online ticket sales setting. This could be used in regard to understanding social proof in the online ticketing world, potentially relevant to the online ticket sales of women’s sports.

Social Proof Theory has been widely applied in various media channels, including social media and traditional media. There are several examples in which this is the case. For instance, Social Media Influencers are people who have large followings on various social media platforms. Brands often collaborate with these social media influencers to promote their products. These social media influencers, along with their large following, have established credibility on the social media platforms as well, so brands are willing to pay them in exchange for endorsing their products in a way that may be appealing to their followers. When the brands partner with the influencers to promote their product, they leverage social proof. When people see others they admire using or promoting a product, they are more likely to behave accordingly, such as purchasing the product as well.

Another prime example of the application of social proof theory in media channels is customer reviews and testimonials. Customer reviews are present on both social media and traditional platforms, such as Amazon and Google. On both kinds of platforms, depicting positive customer reviews and experiences demonstrates social proof. Potential customers are influenced by the positive experiences of others with the product or brand, and therefore more likely to participate in the “accepted behavior”, or purchase the product. In addition to customer reviews, another application of social proof can be seen in User-Generated Content.

User-generated content is content on social media platforms that is created by individuals, rather than brands or professional creators. Often, this content comes in the form of customer reviews, but can also manifest in pictures, videos, and other text that mentions the brand as well. The concept of social proof is demonstrated here in much the same capacity: people are influenced by their peers’ experiences and therefore are more likely to be persuaded to purchase a product when they see other people participating in this behavior as well. This concept has significant implications regarding excitement and engagement with women’s sports.

Survey Analysis

To further examine the topic of using social proof to warrant excitement in women’s sports, a survey was conducted on the perceptions of women's sports that reveals nuanced attitudes toward excitement. This survey began with demographic questions including age, gender preference, education level, and race. A requirement of 18 years of age and an answer of yes to the “agree to terms” type question to continue in the survey. Each of these questions were phrased or given response options that respondents were able to put whatever they truly identify as. The purpose of this survey was to provide students a real life situation to learn more about how to conduct and analyze research.

This survey's questions were all likert scale questions with the responses going from strongly disagree to strongly agree for each statement. The scales were grouped into categories of accessibility, excitement, style of play, popularity, promotion, and skill. Each main question is phrased as "To what degree do you agree with the following statements..." Each part of the scale statements start with "they are" or "women's sporting events." The response options also included a neutral response of "neither agree nor disagree" that got a fair amount of responses across the board.

Accessibility included statements about T.V. and ticket access and how easy it was to find. The popularity statements discussed how much womens sports was talked about, and amount of news coverage and advertisements seen. Fan engagement elements like giveaways and special events were included in the promotion statements. Statements of womens style of play included things like fundamentals, strategy, and display of skill. The statements concerning female athletes in general included things like "they have superior skills" or "they demonstrate great fundamentals of the sport."

The survey data provides insights into the demographic characteristics of the sample respondents. The majority identified themselves as White or Caucasian, showcasing a predominant racial group within the sample. This reveals a lack of diversity in racial representation, with White or Caucasian respondents dominating the sample. This lack of diversity could influence the perspectives and attitudes expressed towards women's sports, as diverse backgrounds often bring varied viewpoints and experiences to such discussions. This racial distribution is complemented by a varied educational background, with a notable percentage having achieved a Bachelor's degree, indicating a level of higher education

attainment. Conversely, there is also a significant representation of individuals with some college experience but no degree, reflecting a diverse educational spectrum within the respondents.

Within the age category, the data predominantly centers on young adults aged 18-24, indicating a focus on a specific demographic group. This age group's prominence aligns with trends in higher education enrollment and emerging adulthood. The gender distribution leans towards females in this age bracket, highlighting their active participation in the survey and potentially in the contexts the survey relates to. Additionally, while the majority identified as White or Caucasian, there were also respondents of Hispanic or Latino origin, although they constituted a smaller segment of the sample.

Taking a closer look at the education data shows a detailed view of the sample. While there is a significant presence of individuals with Bachelor's degrees, there are also respondents with high school diplomas or GEDs, associates or technical degrees, and some college experience without formal degrees. This diversity in educational backgrounds suggests a broad range of experiences and perspectives among the respondents, enriching the dataset's insights into the population's characteristics. Overall, the data not only captures demographic information but also hints at societal trends in education, age distribution, and racial representation.

Findings

The survey data indicates a range of responses to statements regarding women's sports. The responses include "Strongly agree," "Strongly disagree," "Somewhat agree," "Somewhat disagree," and "Neither agree nor disagree." The survey appears to capture a diverse set of opinions on the topic, which provides valuable insights into the attitudes and perceptions of individuals towards women's sports, as well as potential areas for improvement or further promotion. Question 4 of the survey specifically asked respondents about their perceived

excitement around women's sports. The survey showed that there is an overall positive impression of female sports, but there needs to be more excitement generated.

Q4_1: Women's sporting events are exciting: Strongly Disagree: 3% (n=6), Strongly Agree: 36.3% (n=73), Neither agree nor disagree: 13.4% (n=27), Somewhat agree: 37.3% (n=75), Somewhat disagree: 10% (n=10).

This question has the highest level of agreement among respondents. The majority of respondents, 73.6% (n=148) indicated some level of agreement that women's sporting events are exciting. This strong agreement suggests a positive overall perception of excitement associated with women's sports. However, the 13.4% (n=27) who neither agree nor disagree may indicate a segment of respondents who are neutral or undecided about the excitement factor in women's sports, warranting further exploration into what influences their views.

Q4_2: Women's sporting events are full of excitement: Strongly Disagree: 3.5% (n=7), Strongly Agree: 20.9% (n=42), Neither agree nor disagree: 19.9% (n=40), Somewhat agree: 41.8% (n=84), Somewhat disagree: 13.9% (n=28).

This question elicits a nuanced response, with 62.7% (n=126) of respondents expressing some degree of agreement that women's sporting events are indeed full of excitement. The relatively high percentage of those who somewhat agree, 41.8% (n=84), suggests that while there is a consensus on the excitement factor, there may be varying intensities of excitement experienced or perceived by different individuals.

Q4_3: There is a high level of excitement at women's sporting events: Strongly Disagree: 4.5% (n=9), Strongly Agree: 20.4% (n=41), Neither agree nor disagree: 22.9% (n=46), Somewhat agree: 32.8% (n=66), Somewhat disagree: 19.4% (n=39).

This question addresses the intensity of excitement specifically, with 53.2% (n=107) of respondents agreeing to some extent that there is a high level of excitement at women's sporting events. The distribution of responses indicates a relatively balanced view, with a notable portion neither strongly agreeing or disagreeing, suggesting that perceptions of the intensity of excitement vary among respondents.

Q4_4: Women's sporting events are surrounded with excitement: Strongly Disagree: 7.5% (n=15), Strongly Agree: 12.9% (n=26), Neither agree nor disagree: 22.9% (n=46), Somewhat agree: 28.9% (n=58), Somewhat disagree: 27.9% (n=56)

This question explores the ambiance or atmosphere of excitement surrounding women's sports. While 41.8% (n=84) of respondents agreed to some degree that women's sporting events are surrounded with excitement, a substantial portion 35.4% (n= 71) either somewhat disagreed or strongly disagreed. This indicates a more divided perception regarding the overall environment of excitement at these events, possibly influenced by factors such as media coverage, marketing, and personal experiences.

Q4_5: Women's sporting events are not exciting: Strongly Disagree: 27.9% (n=56), Strongly Agree: 3% (n=6), Neither agree nor disagree: 16.9% (n=34), Somewhat agree: 20.9% (n=42), Somewhat disagree: 31.3% (n=63).

Despite the strong disagreement from 31.3% (n=63) of respondents who believe that women's sporting events are not exciting, the majority, 76.1% (n=119), expressed some level of disagreement with this statement. This indicates a prevalent view that women's sports do indeed offer excitement, although there is a notable minority with contrasting opinions.

In conclusion, the analysis of the survey data reveals a complex landscape of perceptions regarding excitement in women's sporting events. While there is a general consensus on the

excitement factor, varying degrees of agreement and disagreement highlight the multifaceted nature of how individuals perceive and experience excitement in the context of women's sports. These insights can inform targeted strategies to enhance the promotion and engagement of women's sporting events, catering to the diverse preferences and perceptions of the audience.

Implementation

Employing social proof, an implementation plan will be devised to generate excitement around women's sports. Initially, influential figures in women's sports, including athletes, coaches, advocates, administrators, etc., will be identified. Using these prominent figures, partnerships, and collaborations that will reach fans nationwide can be developed. These partnerships will produce a new narrative for women's sports that not only highlights the successes of female athletes but also educates the public. By collaborating with these influential figures, narratives can be crafted that spotlight their achievements, hard-fought battles, and the positive impact these women have had on empowering future generations of female athletes. Incorporating social proof elements such as inspiring testimonials, high-profile endorsements, and real-life success stories from these influential figures can showcase the excitement and dedication of women's sports, generating more conversations about women's sports while drawing in new and existing fans.

Harnessing the power of media channels is crucial for generating excitement and engagement with women's sports. Social media platforms like Instagram, Twitter, and TikTok present an opportunity to share content that is usually unseen, such as behind-the-scenes footage and interviews with influential athletes, coaches, and advocates. Because of this, fans can gain a personal connection and insight into the lives of their favorite athletes, fueling their passion and support. Collaborating with major sports networks to feature women's sports events,

documentaries, and in-depth interviews with athletes can draw in newer fans, especially those who might not be aware of women's sports, or do not know how to watch the games. Partnering with print media outlets, including sports magazines and newspapers, allows for the publication of articles, interviews, and stories that highlight and showcase the incredible feats and accomplishments of women's sports. By employing targeted digital advertising campaigns across multiple platforms, a broader audience can be effectively reached, leading to increased interest in women's sports.

Utilizing public relations, press releases, media kits, and special events can be employed to secure positive media coverage and generate excitement around women's sports. Engaging stories can foster a more personal connection with fans and include details about upcoming games and events to keep them informed, aware, and engaged. Providing media with informative kits full of details, stats, and visuals will allow the public to get an in-depth look into their favorite athletes, and allow new fans to further appreciate the talent of these athletes. Media events such as meet and greets, restaurant takeovers, and public service days not only aid the athletes in their own public image but also allow the fans to interact with their favorite athletes, generating even more fan engagement. These events allow fans to connect more deeply with athletes, transitioning casual fans to die-hard fans. Through creating visually appealing and emotionally engaging advertisements, excitement in women's sports can be driven to new heights.

Another important aspect to utilize is direct marketing. By using email marketing and newsletters, fans of women's sports can be reached at all times. Teams and leagues can implement email marketing campaigns tailored specifically to their fan base, delivering newsletters with the latest updates, player profiles, and behind-the-scenes content. Direct

marketing can also promote clinics, camps, and initiatives aimed at getting more girls and women involved in sports from a young age. Cultivating strategic sponsorships and partnerships is a valuable strategy for propelling women's sports' growth and mainstream appeal. By partnering with established brands that are popular with athletes and fans, interest can grow exponentially. This also goes for utilizing live events. Bringing the excitement of women's sports directly to fans through live events and immersive experiences is a powerful method for stirring up excitement. Teams and leagues can host viewing parties, meet-and-greets, clinics, and exhibitions that allow fans to connect with athletes in person. Community outreach like outdoor festivals, youth camps, and skills challenges generate excitement by not only engaging current fans but also building excitement within new fans. Fan appreciation days, interactive games, and promotions at live competitions can build excitement that goes beyond a single gameday.

To promote excitement for women's sports, the teams or leagues should launch a full-scale social media campaign. This entails having a personalized hashtag, as well as having social media takeovers from athletes and coaches alike. This way, the teams can share the stories and accomplishments of successful female athletes, teams, and coaches. Through video interviews, documentaries, and testimonials, they can showcase their skills, hard work, and inspiring journeys. Highlighting these role models can motivate others and build credibility for women's sports. Through direct marketing, such as email marketing, they can create incentives for social sharing and engagement, such as contests, giveaways, or rewards for sharing content related to women's sports. This encourages viral marketing and word-of-mouth promotion, leveraging social proof among peers and followers. Not only this but advertising women's sports can also bring excitement. Billboards of a packed stadium or pictures of the team with the custom hashtag catch people's eye and also incite curiosity. This can emphasize fan engagement,

such as attendance at games, social media interactions, and fan clubs. Demonstrating a strong and active fan base can create a sense of community and belonging, attracting more people to participate in and support women's sports.

Measurement and Analysis

In each part of the marketing and communications plan, detailed analysis is vital for evaluating the success of different aspects of the campaign. By carefully studying Key Performance Indicators or KPIs, the aim is to go beyond just figuring out what is working; the goal is to measure the impact of the efforts on people's perceptions of women's sports. Examining engagement metrics closely, alongside qualitative feedback and sentiment analysis, provides a comprehensive understanding of audience reactions and perceptions. This helps to understand how the campaign is resonating and its potential to make a long-term difference in engagement with women's sports. This section will discuss how the measurement and analysis will be conducted, providing a solid framework for evaluating the effectiveness of various marketing tactics to create excitement for women's sports using social proof for female athletes, teams, coaches, and fans.

Several KPIs can be measured in the social media campaign featuring different players conducting Instagram takeovers to gauge campaign effectiveness. Engagement metrics on each post, such as likes, comments, shares, and saves, will be analyzed to assess audience interaction. Additionally, follower growth will be tracked before, during, and after the campaign to measure any significant increases or decreases in follower count. The performance of campaign-specific hashtags will also be evaluated to determine participation and trend adoption. Specific content interactions will be examined to understand audience behavior beyond likes and comments,

including tagging others and reposting content, along with sentiment analysis of the comment section. Analyzing the audience demographics, including age, gender, location, and interests, will help provide better future content. Finally, assessing whether these engagement aspects are increasing during social media takeovers will provide valuable insights into the campaign's impact.

To effectively measure the success of the direct marketing aspect of the campaign, particularly focusing on newsletters sent through emails, several KPIs can be tracked. Monitoring the open rate and click-through rate of emails is crucial to assess user engagement with the campaign content. Additionally, measuring the conversion rate within the emails provides insights into user actions such as ticket purchases, event participation, or product sales. Tracking the growth of subscribers over time helps gauge the campaign's reach and effectiveness in attracting new audiences. Evaluating the retention rate of email subscribers indicates the level of ongoing interest and engagement with the content. Finally, assessing the return on investment (ROI) by comparing the costs of creating and distributing newsletters to the revenue generated from resulting actions provides a comprehensive understanding of the campaign's financial impact. Measuring the direct marketing component of the campaign is important to evaluate its effect on shaping perceptions of women's sports.

In the advertising section of the campaign, the effectiveness of the billboard campaign can be measured through various metrics. Measuring the number of billboard impressions provides insight into the exposure of the campaign message, with higher impressions indicating greater reach. Tracking attendance at women's sports games or events before and after the billboard is displayed helps gauge its impact on generating interest and attracting spectators. Evaluating the ROI involves comparing the costs associated with designing, producing, and

displaying the billboard to any measurable increase in attendance, social media engagement, and fan club memberships. Lastly, assessing community perception through local media coverage, online discussions, and public feedback indicates the effectiveness of the billboard in generating buzz and interest, with positive sentiment and recognition reflecting its success.

The campaign's public relations efforts, such as distributing media kits and player profiles via email, can be evaluated to gauge their performance. The open rate of the emails provides insight into recipient interest, with a higher rate indicating increased engagement potential. Tracking the click-through rate measures the success of driving traffic to desired destinations like the campaign website or social media profiles. Additionally, monitoring media coverage allows analysis of press mentions, features, and interviews across traditional and online platforms. Increased social media engagement, such as mentions and shares related to the campaign materials, indicates heightened interest among the audience. Evaluating engagement with player profiles provides insight into their reception among media outlets, sponsors, and fans. Assessing shifts in brand perception or attitudes towards women's sports resulting from the materials is crucial. Finally, tracking inquiries and partnership opportunities, along with conducting an ROI analysis, offers comprehensive insights into the impact of the public relations aspect. Monitoring these metrics allows for an assessment of the effectiveness of the campaign's public relations efforts in influencing attitudes toward women's sports.

In the promotion aspect of the campaign, the KPIs centered on distributing free matching t-shirts for the student section will be tracked. The participation rate reflects student engagement in the giveaway, indicating their interest in the campaign. Tracking attendance at events provides insight into the promotion's impact on student turnout, signaling increased support for women's sports. Social media engagement metrics, like likes and shares related to the giveaway, indicate

interest within the student community. Assessing changes in brand awareness, including increased brand mentions, helps gauge effectiveness. Gathering feedback through surveys offers insights into students' satisfaction and perceptions, guiding future initiatives. Monitoring long-term engagement reflects continued interest while evaluating retention rate indicates ongoing support. Tracking the performance of this campaign allows for evaluating the promotion's impact, offering insights into its effectiveness in shaping attitudes toward women's sports among students.

Specific metrics will be tracked to evaluate the effectiveness of the event marketing component of the campaign, emphasizing the use of Instagram hashtags and the generation of user-generated content during games. Tracking campaign-specific hashtags on Instagram, measuring how many times it was used. Measuring the overall reach and impressions of campaign-related content reflects broader exposure and engagement. Additionally, assessing fan engagement and participation demonstrates community growth. Monitoring brand mentions and sentiment analysis aids in understanding overall perceptions. Furthermore, tracking event attendance illustrates increasing interest in women's sports. Finally, analyzing the conversion rate of attendees informs future strategies. The impact of event marketing, focusing on Instagram hashtags and user-generated content at games, can be evaluated, providing insights into its influence on attitudes towards women's sports and campaign engagement.

In conclusion, meticulously tracking a diverse array of KPIs across each aspect of the marketing and communications plan can effectively measure the impact of the efforts to promote women's sports. These KPIs provide valuable insights into audience engagement, campaign resonance, brand perception, and overall effectiveness. With a comprehensive understanding of how each element of the campaign is performing, strategies can be adapted, tactics refined, and

impact maximized in shaping attitudes towards women's sports. By remaining diligent in measurement and analysis, endeavors continue to inspire excitement, foster inclusivity, and drive positive change within the realm of female athletics.

Conclusion

Overall, the evolving landscape of women's participation in sports reflects significant societal progress toward gender equality. However, despite the significant strides, there are still persistent challenges to achieving parity with male counterparts. While legislative measures like Title IX and the Amateur Sports Act have expanded opportunities for women in sports, gender disparities persist, particularly in areas such as equal pay, media representation, and resource allocation. However, this essay has presented a comprehensive strategy to leverage the power of social proof theory to generate excitement and promote gender equality between men's and women's athletics. By employing a multifaceted marketing and communications approach, including influencer partnerships, targeted media campaigns, public relations efforts, promotions, and event marketing, this plan aims to reshape attitudes, attract broader audiences, and ultimately foster a more equitable landscape for female athletes. The proposed tactics, grounded in the psychology of social proof, have the potential to influence consumer perceptions and drive engagement with women's sports. This approach seeks to capitalize on the transformative potential of women's sports in society through influential figures, compelling narratives, and strategic marketing initiatives. Ultimately, this review emphasizes the importance of addressing gender disparities in athletics and presents a comprehensive strategy for leveraging social proof principles. Through careful evaluation and a commitment to promoting the accomplishments and stories of female athletes, this strategy can pave the way for a future where women's sports receive the recognition, resources, and support they deserve.

References

- Cherry, K. (2023, November 13). *Asch's seminal experiments showed the power of conformity*. Verywell Mind.
- Cialdini R. B. (2001). *Harnessing the Science of Persuasion*. Harvard business review, October 1;79(9):72-81.
- Collomp, K., & Lorenzetti, S. (2024). Editorial: Women in sports 2022. *Frontiers in Physiology*, 15. <https://doi.org/10.3389/fphys.2024.1367605>
- Hilverda, F., Kuttschreuter, M., & Giebels, E. (2018, June 15). *The effect of online social proof regarding organic food: Comments and likes on Facebook*. Frontiers. <https://www.frontiersin.org/articles/10.3389/fcomm.2018.00030/full>
- Krastev, S. (2000). *Advertising: Concepts, Rules, Examples*. SIELA, pp. 192-198.
- Keizer, T. H. T. (2017, January 1). *Does social proof and scarcity work for Opera Lovers? A study into the effectiveness of online persuasion cues on consumer responses within the online ticketing store*. Does social proof and scarcity work for opera lovers? A study into the effectiveness of online persuasion cues on consumer responses within the online ticketing store. <https://essay.utwente.nl/71740/>
- Lindner, J. (2023, December 16). Gender inequality in sports statistics . *GITNEX*. <https://gitnux.org/gender-inequality-in-sports-statistics/#:~:text=discussing%20the%20issue.-,Women%20received%2037%25%20of%20prime%2Dtime%20television%20sports%20coverage%20in,in%20the%20world%20of%20sports.>
- Lopiano, D. A. (2000). Modern history of women in Sports. *Clinics in Sports Medicine*, 19(2), 163–173. [https://doi.org/10.1016/s0278-5919\(05\)70196-4](https://doi.org/10.1016/s0278-5919(05)70196-4)
- McGuire, C. (2023, March 1). A look at trends for women in college sports. *NCAA*.

<https://www.ncaa.org/news/2023/3/1/media-center-a-look-at-trends-for-women-in-college-sports.aspx>

NCAA. (n.d.). What is the ncaa?. *NCAA*.

<https://www.ncaa.org/sports/2021/2/10/about-resources-media-center-ncaa-101-what-ncaa.aspx>

Niemi, N. S., & Weaver-Hightower, M. B. (2021). *The Wiley Handbook of Gender Equity in American Higher Education* (1st ed.). Wiley Blackwell.

Pratt, R. (2024, January 29). How Caitlin Clark's stardom is impacting college athletics, marketing power of women in Sports. *Corridor Business Journal*.
[https://corridorbusiness.com/how-caitlin-clarks-stardom-is-impacting-college-athletics-marketing-power-of-women-in-sports/#:~:text=well%20beyond%20Iowa.,Ms.,Fox\)%20in%20the%20same%20season.&text=In%20many%20ways%2C%20Ms.,and%20beyond%20the%20sports%20realm](https://corridorbusiness.com/how-caitlin-clarks-stardom-is-impacting-college-athletics-marketing-power-of-women-in-sports/#:~:text=well%20beyond%20Iowa.,Ms.,Fox)%20in%20the%20same%20season.&text=In%20many%20ways%2C%20Ms.,and%20beyond%20the%20sports%20realm).

Scott, W. B., & Barden, J. (2022, May 29). *Social proof – V 1: Taylor & Francis Ebooks, reference works and Coll.* Psychology in the Real World.
<https://www.taylorfrancis.com/entries/10.4324/9780367198459-REPRW112-1/social-proof-of-warren-scott-jamie-barden?context=rroprw>

Thomas, L. (2024, April 6). *How women's basketball became the hottest thing in college sports*. The New Yorker. <https://www.newyorker.com/sports/sporting-scene/how-womens-basketball-became-the-hottest-thing-in-college-sports>

Yiamouyiannis, A., & Osborne, B. (2012). Addressing gender inequities in collegiate sport: examining female leadership representation within ncaa sport governance. *SAGE Open*, 2(2), 215824401244934. <https://doi.org/10.1177/2158244012449340>