COLLABORATIVE SHARED TECHNOLOGIES, LLC®

Spreading our technical roots everywhere

KNOWLEDGE MANAGEMENT | AI READINESS | ENTERPRISE INTELLIGENCE™
PROCESS EXCELLENCE | DIGITAL TRANSFORMATION | MODERNIZATION

GLOBAL SOLUTIONS
LOCAL IMPACT
PEOPLE | PROCESS | TECHNOLOGY
A SMARTER TOMORROW

INTERNATIONAL | CORPORATE | PRIVATE SECTOR | FEDERAL | STATE | LOCAL

COMPANY OVERVIEW

Collaborative Shared Technologies LLC® is a Maryland-based, veteran-owned consulting and professional services firm specializing in AI-enabled Knowledge Management, Enterprise Intelligence™, digital transformation, business process improvement, Microsoft 365 and SharePoint modernization, enterprise governance, training, and administrative management support.

We help international, corporate, private sector, federal, state, and local government organizations strengthen operational performance, improve knowledge transfer, modernize enterprise workflows, support AI readiness, enhance compliance, and accelerate data-informed decision-making.

VALUE PROPOSITION

- Transform fragmented knowledge, inefficient business processes, and underutilized technology into governed, AI-ready Enterprise Intelligence™.
- Reduce operational inefficiencies and Knowledge Debt™.
- Preserve institutional knowledge and workforce continuity.
- Strengthen decision-making and organizational resilience.
- Advance AI readiness through practical, responsible solutions.
- Deliver measurable improvements in operational performance.
- Support mission success for government and commercial clients across the world.

CORE CAPABILITIES

Knowledge Management & Enterprise Intelligence™

- Enterprise Knowledge Management strategy and implementation
- Knowledge capture, transfer, and governance
- Institutional knowledge preservation
- Knowledge audits and maturity assessments
- Enterprise intelligence™ strategy
- Knowledge Debt™ identification and reduction
- Lessons learned and knowledge-sharing programs

AI Readiness & Digital Transformation

- Organizational AI readiness and governance
- AI-enabled Knowledge Management
- Digital transformation strategy
- Microsoft 365 and SharePoint modernization
- Enterprise collaboration solutions
- Workflow modernization and process automation
- AI content and information governance

Process Excellence & Organizational Improvement

- Business process analysis and reengineering
- Process mapping and documentation
- Lean Six Sigma methodologies
- Operational performance improvement
- Change management
- Standard operating procedure development
- Organizational effectiveness

Governance, Compliance & Administrative Support

- Information governance
- Records management support
- Enterprise governance
- Compliance information management
- Program and administrative management support
- Documentation and reporting
- Training and professional development

CERTIFICATIONS & SUPPLIER DIVERSITY

- SBA-Certified Service-Disabled Veteran-Owned Small Business (SDVOSB)
- SBA-Certified Veteran-Owned Small Business (VOSB)
- SBA Women-Owned Small Business (WOSB)
- NMSDC Certified Minority Business Enterprise (NMSDC MBE)
- Maryland Veteran-Owned Small Business Enterprise (VSBE)
- Prince George's County Certified County-Based Small Business (CBSB)

SUPPLIER DIVERSITY CLASSIFICATIONS

- Minority-Owned
- Woman-Owned
- Veteran-Owned
- Service-Disabled Veteran-Owned
- County-Based Small Business
- Maryland-Based Small Business

NAICS CODES (PERMANENT)

NAICS	DESCRIPTION
541611	Administrative Management and General Management Consulting Services
541618	Other Management Consulting Services
541512	Computer Systems Design Services
541519	Other Computer Related Services
611430	Professional and Management Development Training
561110	Office Administrative Services

STRATEGIC DIFFERENTIATORS

- Creator of the KnowledgeRoots™ Ecosystem
- Developer of the KnowledgeRoots™ Enterprise Intelligence Architecture™
- Developer of the KnowledgeRoots™ Enterprise Maturity Framework™
- Creator of Enterprise Intelligence™ and Knowledge Debt™
- Founder of KnowledgeRoots™ Enterprise Institute
- Founder of KnowledgeRoots™ Media Center
- Creator of KnowledgeRoots™ Spotlights™
- Creator of KnowledgeRoots™ Enterprise Awards™
- Author of the KnowledgeRoots™ Executive Series
- Publisher through Collaborative Shared Technologies LLC® Publishing
- 24 Years of Knowledge Management Experience Since 2002

PAST PERFORMANCE HIGHLIGHTS

22,000+ Personnel Supported
Enterprise KM, governance, records management, and organizational learning initiatives.

50%+ Improvement
In content discoverability and knowledge accessibility through SharePoint modernization.

$6.5M Cost Savings
Through enterprise SharePoint and KM training programs.

DoD CIO KM Modernization
Enterprise KM benchmarking, strategic analysis, and implementation roadmap development.

CONTRACTING & TEAMING INTERESTS

- Prime contracting
- Subcontracting
- Strategic teaming
- Mentor-protégé relationships
- Joint pursuits
- Supplier diversity initiatives
- Government and corporate consulting engagements
- Training and professional development

SERVICE AREA

International | Corporate | Private Sector
Federal | State | Local

CORPORATE CAPABILITY STATEMENT

SCAN TO VIEW

https://collaborativesharedtechnologies.com/capability-statement

Advancing Knowledge Management, AI Readiness, Enterprise Intelligence™, Process Excellence, and Organizational Modernization.

GOVERNMENT CAPABILITY STATEMENT

SCAN TO VIEW

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