



Christmas and New Year provision

Name of service	Fri 24th	Sat 25th	Sun 26th	BH Mon 27th	BH Tues 28th	Weds 29th	Thurs 30th	Fri 31st	Sat 1st	Sun 2nd	BH Mon 3rd
Hamoaze PLY 566100	Close at 2pm	closed	closed	closed	Closed	Open	Open	Open	closed	closed	closed
Shekinah PLY 203480	open	9-12 noon (RS only)	Soup Run 7.15 – 11pm	9-12 noon (RS only)	9-12 noon (RS only)	open	open	open	9-12 noon (RS only)	Soup Run 7.15 – 11pm	9-12 noon (RS only)
Shekinah 24	open	closed	closed	closed	closed	closed	closed	closed	closed	closed	closed
Harbour and Livewell Complex needs PLY 434343	Open 9 - 5	Closed	Closed	Closed	Closed	Open 9 - 5	Open 9 - 5	Open 9 - 5	Closed	Closed	Closed
BCHA George Hostel PLY 664441	open	open	open	open	open	open	open	open	open	open	open
Somewhere Safe to stay	open	reduced	open	open	open	open	open	open	open	open	open
Night Shelter	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am	10 pm – 8am
Primrose	open	closed	closed	closed	closed	open	open	open	closed	closed	closed
PATH PLY 255889	open	closed	closed	closed	closed	open	open	open	closed	closed	closed
Zone PLY 206626	10 – 2pm	closed	closed	closed	closed	10 – 2pm	10 – 2pm	10 – 2pm	closed	closed	10 – 5pm
Community Connections Tel below	open	closed	closed	closed	closed	Reduced See below	Reduced See below	Reduced See below	closed	closed	closed
Livewest AP/Foyer PLY 256880	open	open	open	open	open	open	open	open	open	open	open
Salvation Army Devonport House and Zion PLY 562170 Young Devon 08082 810155	open TBC	open TBC	open TBC	open TBC	open TBC	open TBC	open TBC	open TBC	open TBC	open TBC	open TBC

**** Community Connections - To support emergency homeless there are reduced day services which will operate by phone from 9-5 on 29th 30th and 31st December. There will be support for those with no means of accessing phones through 1st Stop on these days from 9-5 but those presenting will be given an appointment time to return to receive a service. The Council's Out of Hours service operate outside these times, If you have a social care related emergency outside of normal working hours please call the Plymouth Out of Hours Service on 01752 346984. Dec 20th – 24th open as normal.**

Additional emergency contact numbers: Livewell's First Response Service is available 24/7 for people aged 18 or over experiencing a mental health crisis on 0800 923 9323 (professionals can ring 01752 434922)





Where to find support click on this link for **Seasonal Support – Plymouth Food Aid Network** (adoddle.org) - The page is continually updated with information about support available over Christmas and New Year

Plymouth Emergency Food Support For Families

- Plymouth Foodbank, Stonehouse**
Tel: 01752 254981
Foodbank voucher needed. Call for details
- North Plymouth Foodbank**
info@northplymouth.foodbank.org.uk
Foodbank voucher needed. Call for details
- Devonport Help a Neighbour**
Tel: 07595 803190
Community larder for Devonport residents
- Love Your Neighbour**
Text: 07796 322007
Food for families with children throughout summer in PL4 area
- Four Greens Community Trust**
Tel: 01752 875916
Community foodbank for PL5 postcode
- Tamar View Community Complex**
Tel: 01752 365904
Community foodbank for North Plymouth
- Café Connect**
Tel: 07779 019241
Pay by donation cafe in Barne Barton
- Keyham Green Places**
Tel: 01752 569340
Community foodbank based in Keyham
- Stonehouse Community Fridge**
Tel: 07731588215
Community Fridge for Stonehouse Residents
- Devon & Cornwall Food Action**
Tel: 01752 651800
Free food with set delivery charge
- St Aiden's (SEA) Church**
Tel: 07591 596628
Community foodbank & larder for residents of the Ernesettle area
- A Bigger Table, Mutley BC**
Tel: 01752 203346
Food parcels available for local residents
- Onward House Community**
Tel: 01752 662533
Food available for Greenbank residents
- Plympton Foodbank**
Tel: 07922 808086
Foodbank voucher needed. Call for details
- Village Hub, Stoke**
Tel: 07859 95349
Community larder for Stoke & Moricetown residents
- St Budeaux Churches**
Tel: 01752 367160
Community foodbank for St Budeaux area
- Hillsborough Spiritualist Church**
Tel: 07728 912382
Community foodbank for Mutley area

The map pins are an illustration of areas where food support for families can be found in Plymouth. Contact the group for full address details and to arrange assistance. More details of food support can be found at: <https://pfan.adoddle.org/food-access-map/>

(Summer 2021)

Plymouth City Council is once again working with **Plymouth Energy Community (PEC)** to offer lower income households support with their energy costs this winter.

If your charity/cause/organisation is working with a Plymouth household which would benefit from this assistance please read through the eligibility details below and use the referral form* to request help (*attached to the Newsletter email)

Now open for referrals. Applications close on 20th March 2022 or before if all funds are allocated. Please send the form to hsf@plymouthenergycommunity.com

Guidance - applications are by referral only. If you have staff eligible for support, please ask the person's line manager to complete and sign the form on their behalf. Grants may take up to 15 working days to administer. We will inform you and the resident of grants awarded.





ASSISTANCE AVAILABLE

- **GRANTS** - £245 for families with children and £147 for other eligible households. These are either paid directly to energy suppliers if on a credit meter, or via fuel vouchers for prepayment meter customers. See application form for definition of 'family'.
- **REPAIRS** - to heating and hot water systems. These are conducted by local, framework contractors known to PEC.
- **WHITE GOODS** - these can be requested only if broken, or wholly absent and considered essential.

ELIGIBILITY - Resident location - only open to residents who are liable to pay Council Tax to Plymouth City Council. Students may send a copy of their tenancy agreement.


Income – household income must be under £30k net once housing and energy costs are met, or the resident is in receipt of qualifying benefits (see application form). Please tell us of any special circumstances if applicants fall outside of this criteria.

EVIDENCE OF IDENTITY- If the resident is known to you and you have seen their photographic ID, please digitally sign the form.

If the resident is not a client of yours, please send a copy of one of the following – passport, driving licence, birth certificate, residency card or citizen card. We will verify the bill payer's given address against Council Tax records.

Please see below the link to the Plymouth financial support '**Worrying about money**' leaflets from Ayshea at PFAN, which you may find beneficial for service users, particularly over the Christmas period

<https://ifanuk.org/3yUzJIQ>

Alliance Partner Events	Where	Dates & times
Christmas meal	Shekinah – Bath St together with the Sou Run	Sunday 12 th December
 Christmas Meal Christmas Client meal.pdf	Shekinah – Bath St	Friday 17 th December
Christmas carols outside	Devonport House	22 nd December (evening)
*More details of upcoming events will be shared in the Factsheet Friday updates.		





Improving Lives Plymouth - Tel: 01752 201900 www.improvinglivesplymouth.org.uk



CHRISTMAS BREAK!



The Active For All Team will be on their Christmas Holidays from 12.30pm, Friday 24th December until 9am, Tuesday 4th January 2021. Please see the table below for the shutdown dates of our weekly activities. We hope you have a great Christmas and look forward to seeing you in the New Year!

Activity	Finish Date	Start Date
 Basketball	23rd December	6th January
 Monday Boccia	20th December	10th January
Wednesday Boccia	22nd December	12th January
 Football	On Winter Break	3rd February
 Gardening	13th December	10th January
 Monday Walks	20th December	10th January
Tuesday Walks	14th December	11th January
 Friday AM Walks	24th December	7th January
Friday PM Walks	17th December	7th January
 Golf	15th December	12th January
 Horticultural Therapy Trust	16th December	13th January

