



Plymouth Alliance for Complex Needs

Best for people using services

June 2021

Useful Contact Details:

PCC Retained Client Function Alliance Advice Line 01752 304401 (Mon-Th 9-5pm, Fri 9 – 4:30)

Out of Hours 01752 668000 Community Connections 01752 398500

Plymouth & Devon Racial Equality Council

Black Lives Matter

The importance of engaging with Racism not ignoring it

This is an opportunity for people from Black, Asian and Ethnically Diverse backgrounds and communities to come together and discuss the impact of Racism in a secure environment without fear of offending.

We hope that the event will provide a platform for discussion and peer support

The event will take place on Zoom

Wednesday 16th June 2021

5.30 pm until 7.00 pm

For more information and to book a place on the event Please contact: j.paget@plymouthrec.org or 07552784245



PLYMOUTH & DEVON
racialequalitycouncil



FREE ONLINE

REFUGEE AWARENESS TRAINING

The 17th of June
11am—1pm

or

The 30th of June
11am—1pm

Book your place by sending an email to Lavinia Porfir at :

Lporfir@plymouthrec.org

Once the booking is confirmed you will receive the link for the Zoom session.



It is **World Refugee Day on 20th June** – the above events have been organised by the Racial Equality Council. If you would like further information please contact lpofir@plymouthrec.org

Homelessness Prevention Pots

MHCLG fund a huge amount of work within the Alliance including our Night Shelter, SS2S, the Mars team, Navigators and Easylet. Alongside each of these services, there are pots of money available for relieving and preventing Rough Sleeping.

This, as well as DG's, the prevention fund and hardship pots, we never want money to be a barrier for people. Whether it's for ID, Travel, rent in advance, deposits or a phone for support, we want to find a way to help.

If you have a client who is struggling with anything financial, please send Tara, Vicky C and Anna an email with a bit of an overview/background and we will work out if it's appropriate and which pot of money can help!

Tara Wilkinson - PATH

Alliance and Partner training

Alliance Mandatory Training

The Mandatory training sessions are filling up fast and spaces are limited. **Please can we ask that staff attend their booked session unless it is unavoidable.** If you are unable to attend please check whether a colleague is able to attend instead so that we can ensure all staff are guaranteed a place.

Remaining dates:

Motivational Interviewing – dates available in June/July/August and October

Drug Treatment Addiction etc. – 17th/18th June, 15th/16th July, 19th/20th August. 2nd/3rd September

Promoting Good mental health – 7th, 10th, 23rd, 24th, 27th & 28th September

Please email sharontucker1@nhs.net to book your place

July dates for Adult Safeguarding training sessions via Zoom are now available

On behalf of the Training Team, thank you for your continued interest and support. We acknowledge the on line booking arrangements and internet connections have been frustrating at times, however successful overall with good feedback received from staff on the training content and engagement.

August & September dates will be available soon.

PLEASE NOTE: Booking arrangements are via Eventbrite: <https://www.eventbrite.co.uk/o/adult-safeguarding-31971650835>

- 4 hour sessions either 09:30 – 13:30 or 12:30 – 16:30
- 22 places available per session, no more than 3 staff from the same organisation at any one session.
- We have now removed the need to register in advance, the Zoom link for the training session with meeting ID & password etc is on Eventbrite when you book.
- If you are booking on behalf of others please ensure include the name of the person who will be attending.
- Please check the email addresses you use are correct

Any queries, please contact the Adult Safeguarding Training adultsafeguardingtraining@plymouth.gov.uk mailbox

The training team continues to have very limited administration support so your patience related to sending out Certificates is appreciated.

The Tenancy Training programme has been developed and is facilitated by Path.

Tenancy Training is suitable for staff, volunteers and people who work in housing or related services.

The training aims to help staff support their clients in understanding and accessing private rented tenancies. Looking at rights, responsibilities and affording and securing a tenancy. Training is delivered by at least one Path Renting Support Service worker.

Training will currently be delivered via video call (MS Teams).

Please contact Dave Ringwood by e-mail at David.Ringwood@pathdevon.org to book a place.

Tuesday June 15th 10.30 – 12.30 Thursday June 17th 1.30- 3.30

Tuesday July 13th 10.30 – 12.30 Thursday August 12th 1.30-3.30

Tuesday September 14th 10.30 – 12.30 Thursday September 16th 1.30-3.30

JUNE AWARENESS EVENTS



Pride is widely celebrated in the month of June around the world.

June was chosen following the Stonewall Riots which took place in June 1969 after a police raid on the Stonewall Inn in New York on 28 June 1969.

Other June events:

Learning Disability Week – June 14th – 20th

Men's Health week – June 15th – 20th

Fathers' Day – Sunday June 20th

A day in the life of...A ZAP worker

ZAP - Zone Accommodation Project has 6 staff (3 full time staff and remainder part time) with a core focus on homeless prevention for 16-25 year olds.

The team will take calls, provide assistance, advice and signposting to all young people or parents who have housing related issues with the hope that this is prior to them becoming homeless. The team will provide crisis intervention and support to those who are actually homeless by liaising with Community Connections for those 18-25, Early Intervention Team for 16/17 year olds and the Leaving Care Team for Care Leavers. The team also provide floating support to young people whose tenancies may be at risk by taking an holistic and creative approach to tenancy management. The last 2 weeks has seen a significant increase in referrals/enquiries from 16/17 year olds who are or may be at risk of homelessness. We also have around 50% of the case load being care leavers with around 30% of those care leavers from outside Plymouth.

We also have some extremely complex cases some in B&B's that we are working in positive partnerships with Safeguarding, Leaving Care Team, Health services and Community Connections to achieve positive outcomes. This is due to the vulnerabilities and complexities and the significant risk to themselves that these young people cannot thrive or manage in the existing temporary housing system. The biggest challenges are when we get the late Friday afternoon presentation and potential street homelessness. We had a recent case that we were able to see the client face to face, liaise with PATH and get the young person accommodated that evening this was a really positive outcome and a solid piece of joined up flexible working. As all parties are aware there is a very real and acute issue in obtaining and accessing appropriate safe temporary and long term housing for the young people in Plymouth it's a work in progress and samples of a day in the life of ZAP.

Sean Mitchell – Operations Manager (Youth Enquiry Service Plymouth LTD)

For more info visit [Home | The Zone \(thezoneplymouth.co.uk\)](http://Home | The Zone (thezoneplymouth.co.uk))



There is some fantastic multi agency, multi-disciplinary, integrated ways of thinking and working in the system right now around Dry Blood Spot Testing and BBV screening, Hep B vaccination and Hep C treatment and Hep C eradication. Our work together is really making a difference.

Here's the evidence.

- We have trained so many staff in the system and Harbour staff to deliver DBST and have more training to be delivered at Path, Dental school, Shekinah, Hamoaze, Salvation army, Sexual health staff, Prescribing staff and many others have had or are about to have their training. Never before had we had such an open and universal offer.
- Our DBST offered/accepted and offered/completed data, that NDTMS report on, is really improving.
- Laura's clinics in Harbour supported by Danny and Hep C trust staff, physical health staff, CNT staff, Harbour staff and housing staff have never been so well attended with 100% attendance at her last 2 clinics and 7 new people about to embark in treatment.
- Laura's treatment success data and follow up data has never been so complete thanks to all who actively let her know where people are at and when they will deliver post treatment DBST.
- The same support has been awarded to progressing people to get onto treatment and to follow them up post treatment with DBST bloods to evidence treatment success and clearance. This mammoth effort that Harbour staff, Hep C trust and all outreach staff are involved in has made a massive difference and as such we are closer to our eradication of Hep C in the city than ever!
- We have a shared database and shared systems of work with a few admin heroes checking Halo and supporting Laura connecting people to care coordinators and watching those that are on remand and may need treatment picking up. You are all awesome!

I have reviewed our latest data and our recording of our successes need a little work but we have known this for a long time.

This will now generate a task and finish group to look at how we can improve our recording and catch up on hep B vaccinations which are overdue for clients.

Hazel Roberts

Head of Clinical Services

Livewell Southwest within Harbour

Prison Leaver Case Study; 5 Oct 19

S is NFA & squatting / RS in various locations since leaving prison in May 19. MH/PH issues. Not on licence anymore. Low Risk. Served 8.5 years for Arson Offence & Public Protection Offence towards his former partner/family.

S was offered B&B by PCC but he would have to disclose his Arson offence to all potential landlords, therefore he did not manage to secure B&B.

We supported S to attend appointments and complete an A2A application for temporary accommodation. We also completed a limited capability for work application and sent off an application regarding his pension funds to maximise his income.

S was street homeless for nearly 2 months, we had a meeting with BCHA regarding risk to staff and other vulnerable adults – the risk was deemed to be too high, we then had several meetings with other agencies involved in supporting S (Shekinah 24 and restorative justice team) who were supporting S and his daughter in a possible reconciliation. After negotiations, we finally found S a room in a BCHA temp house, although this came with new challenges which we dealt with one at a time and I am pleased to say we found him a one bed flat 6 weeks later. He moved into the flat with a deposit guarantee from the private rented team.

S has now been referred by the GP to the CMHT team at Avon House, I have also worked collaboratively with PCC safeguarding team to support S to stay safe. This week I have completed a referral for ASC for support to manage personal care in the tenancy.

S is now happy in his flat, the support from all agencies is ongoing.

Becky Saxton - PATH