



September 16, 2019

Dear Homeowner,

We are excited that you have an EONE grinder pump system with a 5 year warranty. Should you encounter any issues with your pump system please see below.

Read the literature given to you by the installer that is a magnetic piece of literature for placement on your refrigerator. This will educate you on the system.

Should you have a red light/alarm condition please contact your local representative at 251-222-1021 during regular business hours or 205-408-6680 for 24 HR service.

We can walk you through the steps to see what is going on over the phone and we can have a technician on site typically within hours. Our technicians are based in Mobile and Baldwin counties and are factory trained and can typically fix your pump on site in minutes or educate you on why you may have had an alarm.

We look forward to working with you!

Regards,

Tim Maloney