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## WHO WE ARE

TWC Global Solutions is a Georgia-based Human Resources and administrative services firm delivering high-quality, results-driven workforce solutions to state, local, and public-sector organizations. With over 25 years of experience, we support Georgia agencies in reducing operational costs, modernizing HR practices, streamlining administrative processes, and strengthening employee engagement through tailored, efficient, and compliant HR solutions.

## WHY TWC GLOBAL SOLUTIONS?

-  **Georgia-Based Vendor** – Local presence with statewide support capability.
-  **Public-Sector Expertise** – Proven human capital, HR policy, workforce planning, and administrative support across government entities.
-  **96% Client Satisfaction** – Documented history of strong performance, reliability, and quality service delivery.
-  **Scalable Support** – From short-term consulting engagements to ongoing HR operations, surge staffing, and high-volume administrative support.

## NAICS CODES

**541612** – Human Resources Consulting Services  
**561110** – Office Administrative Services  
**541611** – Administrative & General Management Consulting  
**561311** – Employment Placement Agencies  
**561320** – Temporary Help Services  
**541618** – Other Management Consulting Services  
**611430** – Professional & Management Development Training

## PAST PERFORMANCE

- ✓ **HR Policy, Workforce, and Compliance Support** - Delivered HR consulting and policy modernization solutions improving compliance, workforce efficiency, and organizational alignment.
- ✓ **Public-Sector Workforce Planning** - Developed workforce planning strategies for Georgia-based public entities (including AACIDs), improving staffing structure, reducing costs, and enhancing resource allocation.
- ✓ **Surge Staffing Across Multiple Locations** - Implemented high-volume recruitment and onboarding operations across nine sites with rapid deployment, reduced hiring time, and increased quality of hire.
- ✓ **Human Capital, Administrative & Training Solutions** - Provided comprehensive support services that enhanced HR functionality, training delivery, and administrative efficiency for government and quasi-government clients.

## CORE COMPETENCIES

### ✓ Human Resources Strategy & Consulting

Specialized HR support for Georgia agencies, including:

- HR policy development & modernization
- Organizational design and workforce optimization
- Performance management & employee engagement
- Change management and HR transformation
- Compliance alignment with state and federal requirements

### ✓ Training & Professional Development

- Customized curriculum development
- Leadership and supervisory training
- HR compliance and skill-based workshops
- Onboarding, orientation, and workforce development programs

### ✓ Talent Acquisition, Retention & Workforce Planning

- Office administrative support
- Executive assistance, scheduling & correspondence
- Document, data, and workflow management
- Program management and operational support

### ✓ Workforce Analytics & Reporting

- HR dashboards and data visualizations
- Workforce metrics, KPIs, and trend analysis
- Compliance and workforce reporting
- Insights to support state leadership decision-making

