TWC GLOBAL SOLUTIONS
CAPABILITY STATEMENT

TWC Global Solutions helps government agencies and commercial organizations solve complex HR and workforce challenges through practical solutions that improve performance, strengthen operations, and streamline processes. Our expertise includes HR policy modernization, classification and compensation, employee benefits administration, recruitment, workforce planning, organizational development, and HR operations improvement.

COMPANY PROFILE/CONTACT INFORMATION	STATE CONTRACT DETAILS
Legal Name: The Wine Cellars, Inc. dba **TWC Global Solutions**	**Contract Vehicle:** Georgia Statewide Convenience Contract
Location/Web: Powder Springs, GA 30127 www.twcgs.com	**Contract Number:** 99999-SPD-SPD0000208-0039
Contact: Renee Rowe, President & CEO	**Category:** Management Consulting Services
Phone/Email: (404) 458-1253 | renee@twcgs.com	**Sub-Category:** Human Resources Consulting Services
	Procurement Eligibility: All GA State Agencies, Universities, Technical Colleges, and Local Municipalities

PRIMARY NIGP CODES	PRIMARY NAICS CODES
918-65: Human Resources & Relations Consulting	541612: Human Resources Consulting Services
918-11: Administrative Consulting	541611: Administrative & General Management Consulting
918-75: Management Consulting	541618: Other Management Consulting Services
918-21: Business Consulting / Operations	561110: Office Administrative Services
924-35: In-Service Employee Training	611430: Professional & Management Development Training

CORE SERVICES

- **HR Policy, Compliance & SOPs:** Employee handbooks; personnel and civil service policies; compliance reviews; SOPs; supervisor guidance.
- **Classification & Compensation:** Job descriptions; position classification; compensation analysis; salary structures; pay equity reviews.
- **HR Operations & Employee Benefits:** Benefits administration; onboarding; leave administration; HR assessments; administrative process improvements.
- **Performance & Organizational Development:** Performance evaluation programs; employee relations support; organizational assessments; succession planning.
- **Recruitment, Training & Workforce Planning:** Recruitment support; staffing strategies; employee and supervisor training; workforce planning.
- **Workforce Analytics & Employee Engagement:** Employee surveys; workforce trend analysis; dashboards; management reporting and recommendations.

RELEVANT GOVERNMENT EXPERIENCE

- **U.S. DOT / PHMSA:** Federal HR policy development, employee engagement and survey analysis, performance management guidance, and human capital advisory services.
- **Airport Community Improvement Districts:** Ongoing HR consulting, benefits advisory, recruitment, handbook updates, performance management, and HR operations support.
- **City of Chatsworth, Georgia:** Selected to conduct a comprehensive review and modernization of the City's employee handbook and personnel policies.

WHY TWC?

Established in 1998, TWC Global Solutions brings experienced HR leadership and specialized expertise to complex workforce and organizational challenges. Our team combines practical solutions with flexible delivery, helping government and commercial clients strengthen operations, improve performance, and achieve measurable results. From targeted projects to ongoing HR advisory support, we bring the right expertise when and where it's needed.