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November 03, 2020

Hello Springboard Centre staff,

As a case of COVID-19 is being investigated within one SBC cohort, please expect communication from our Public Health contact at Alberta Health Services (AHS). Please know that it is common practice for AHS to communicate with both staff and parents/guardians from the immediate cohort that has been affected, and for communication to be sent to all staff and parent/guardians throughout an agency when a case is being investigated.

AHS is working closely with us to identify close contacts. **If your cohort has been affected, you have already received a phone call from a member of our Leadership Team, and you will be hearing directly from AHS shortly via phone or email.**

We want to thank you all for your continued efforts to monitor yourself for symptoms, and to stay home when you are not feeling well. It is a challenging year, and we are grateful for the cooperation of this SBC community of staff, clients, parents/guardians, and other care providers. We appreciate your ongoing support as we strive to implement safety protocols and to keep our facility as safe and healthy as possible for all clients and staff.

If you have questions about the SBC Re-Entry Plan, please let us know.

If you have questions about COVID-19, agency alerts, or contact tracing, more information is available at [www.albertahealthservices.ca/topics](http://www.albertahealthservices.ca/topics). You can also contact Health Link at 811.

Thank you,  
Kathryn and Romeo

*DAY PROGRAM SERVICES FOR ADULTS WITH DISABILITIES*  
Springboard Centre is a registered charity. All donations are welcome.

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