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June 11, 2020

Dear Parents, Guardians, and Caregivers,

I realize that many of you have been waiting for an update regarding our plans for resuming on-site and community-based operations. We have been waiting for Alberta's Relaunch Strategy to begin, along with guidelines from Alberta Community & Social Services (CSS), the Chief Medical Officer of Health (CMOH), Alberta Health Services (AHS), and ACDS (Alberta Council of Disability Services). We are still awaiting detailed guidelines, but we have been encouraged to resume operations at the beginning of July 2020, in a phased and gradual manner.

We look forward to gradually resuming day programming, while ensuring the safety and wellbeing of our clients and staff. We appreciate your patience and support, knowing that the coming months will require an evolving balancing act of expanding services for our clients, while adhering to mandatory safety guidelines and restrictions that will continue to be in place for some time to come.

Our initial priority will be to identify the current needs and preferences of parents, guardians, and clients. Beginning on Monday, June 15th, SBC Managers will be contacting you to share additional information about our relaunch plans, and to gather information regarding your preferences.

In addition to resuming on-site and community-based programming in July, SBC will continue to offer alternate service models that allow for physical distancing and minimize risk for all participants. These alternate service models will continue to include: Virtual Programming sessions (live and prerecorded), mobile visits outside clients' homes, and various 1:1 services. Also, we will continue to offer in-home day program services with designated staff support for any parents/guardians who express interest.

We look forward to hearing from you and responding to any questions you may have as we implement our relaunch plan. We continue to be fortunate to have dedicated, innovative, and passionate staff who are committed to making a difference in people's lives. SBC strives to be proactive, responsive, and adaptive to changing needs. We appreciate our ongoing relationships with parents, guardians, partners, and funders that lead to all of us finding creative solutions together.

Sincerely,

Kathryn Melrose
CEO

DAY PROGRAM SERVICES FOR ADULTS WITH DISABILITIES
Springboard Centre is a registered charity. All donations are welcome.

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