

Pool Rules and Code of Conduct Contract - 2022

Welcome to the Hembstead Swim and Racquet Club! This document serves as the Pool Rules and Code of Conduct Contract for the 2022 season. All Hembstead residents and non-resident members are responsible for reviewing and understanding the rules outlined herein. If you have children, please review this document with them. Rules will be strictly enforced and a member's privileges may be suspended for lack of compliance (per Enforcement Section). All members, including children, will be required to sign the code of conduct indicating receipt, review and agreement to abide by these rules.

*Please make note of the *** marker next to portions of this document that are new for 2022.*

I. **Financial Obligations**

Hembstead residents must be current on annual dues, late fees and other amounts owed (including dues for 2022 and all prior years) to the Hembstead Homeowners' Association ("HHA") in order to utilize HSRC facilities or participate in swim team.

Non-resident members must be current on annual dues (and initiation fees, where applicable).

II. **Guest Policies**

There is no charge for guests who reside outside Mecklenburg and Union County, but the guest must sign in with member. Guests over the age of 4 living in Mecklenburg/Union County must be accompanied by a member and pay a guest fee of **\$2.00 per day. LIMIT 4 GUESTS PER HOUSEHOLD PER DAY** (more guests qualify as a PARTY and require reserving space through Management Company). A guest may visit the pool a maximum of **six times** per season, otherwise an outside membership is required.

Hembstead residents with children/grandchildren who do not reside in Hembstead are welcome to bring their children/grandchildren to the pool without charge, but the Hembstead resident must accompany the children/grandchildren and their names must be listed on your Family Pool Emergency Form. Grandchildren of Hembstead residents may also join the swim team by purchasing an annual pass for \$125 and paying swim team dues.

III. **Parking Lot**

No parking along grass in front of the clubhouse or anywhere to the left side of the clubhouse. **THIS AREA IS FOR EMERGENCY VEHICLES ONLY.**

The HSRC trash cans and dumpster are for trash generated at the clubhouse and pool. Use for household or construction trash is expressly prohibited.

No fireworks are permitted at the clubhouse, pool, tennis courts, playground or accompanying parking lot.

Do not allow your children to sit on top of the gate arms at the front entrance to the clubhouse property. Do not swing the arms open or closed.

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<https://www.hembstead.com/documents/>

IV. **Pool Entry and Sign-In Process**

Members and guests shall enter and exit through gate located to the right of the Clubhouse (between clubhouse and tennis courts). All members and guests shall stop at the registration desk and sign in using provided book, even if a lifeguard is not present at the desk. If member does not sign in when asked, member will be asked to leave.

When signing in, please include the Date, Time, Name, Age (if under 18) and Membership Number for **ALL MEMBERS AND THEIR GUESTS** in attendance.

Each household has one membership number corresponding to homeowner's street address. The membership number combines the first four numbers and first two letters of homeowner's street address.

For example, if you live at 2341 Hemby Place, your membership number is **2341HE**.

There is no charge for caretakers listed on your Family Pool Emergency Form, but the caretaker must sign in with children.

V. **Pool Rules and Code of Conduct**

******CHILDREN UNDER THE AGE OF 12 (AS OF MAY 1st) MUST BE ACCOMPANIED AND SUPERVISED BY AN ADULT. LIFEGUARDS ARE NOT BABYSITTERS.***

General Conduct

*** No one is permitted to enter the pool without a Lifeguard on duty and in position. No exceptions. Security cameras monitor the pool area 24/7; trespassers will be dealt with appropriately.

*** Conduct by any person deemed dangerous by any Lifeguard is not permitted and is grounds for dismissal from the premises.

*** Do not talk to a Lifeguard on active duty in a Lifeguard stand, unless it is a matter of safety. Questions should be addressed to Manager on Duty or Lifeguard not in a lifeguard stand.

*** No talking back to Lifeguards. Talking back or otherwise preventing Lifeguard from performing essential safety duties will result in immediate expulsion from the grounds.

Do not use profanity in the pool area. Please be considerate of others.

Running is prohibited on pool decks, in the clubhouse, on all walkways and grounds.

There will be an adult swim every hour at 50 mins past the hour lasting 10 minutes. Adults may stay in the pool during this period at their own risk. Children under 18 years of age must not be in the pool during Adult Swim. When whistle is blown for safety break, anyone younger than 18 years of age must exit the main pool immediately.

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Appropriate swimwear is required at all times. No street clothes allowed in the pool.

*** Use of smartphone with camera capability is strictly prohibited in bathrooms and changing areas.

Alcoholic beverages are not allowed for anyone under the age of twenty-one (21). A person showing signs of intoxication will be denied use of the facilities and asked to leave the premises.

No food is allowed within 5 feet of pool edge. Please keep all food at tables or chairs.

*** Tables are for use by families and adults. Unsupervised children shall use the blue picnic tables for eating food. Everyone is expected to clean up after themselves; Lifeguards are not custodians.

*** TV and Music Speakers are for use by **ADULTS** only.

No smoking, vaping or other such products are allowed.

No glass is permitted in or around the pool or the pool deck (this includes beer, alcohol and wine bottles).

No pets are permitted in the pool area or the clubhouse.

No chicken fights, horseplay, standing on shoulders, or any game a lifeguard deems dangerous to participants or disturbing to non-participants.

Lifeguards may ask that oversized floatation devices be removed from pool based on number of swimmers.

No dunking of individuals in the pool. No holding individuals under the water.

Stay clear of steps when exiting the pool. Do not play on the steps.

In the event of a thunderstorm, swimmers are to clear the pool during the storm and remain out of the water for at least thirty (30) minutes after lightning and/or thunder have ceased. Lifeguards will indicate when it is safe to re-enter the pool.

*** Only Lifeguards, pool management company or the HSRC Manager are permitted in the Lifeguard office. No one other than the HSRC Manager, individuals renting the clubhouse and swim team personnel are permitted in the clubhouse kitchen.

Do not hang onto, or swing from, the shades or awnings.

If the propane tanks to the grills are empty, please notify the pool manager.

*** Bikes are a tripping hazard and belong in the bike rack, not in front of the entrance gate.

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Kiddie Pool

All children not toilet trained are required by the NC Health Department to wear swim diapers. Cloth or disposable diapers are not permitted. This is for the health and safety of the swimmers as inhaling water with fecal matter is dangerous. If pool is contaminated by feces it must be closed immediately for 6 hours (filter time required to clean pool water).

All diapers should be changed in the bathroom, not on the pool deck.

Any child unable to swim ½ length of the pool, or who requires use of a flotation device, must be accompanied by an adult at all times while in the water.

The baby pool is for children up to age four. Anyone over age four will be asked to leave. **Children must be accompanied and supervised by an authorized adult in the baby pool area at all times. Lifeguards do not supervise the baby pool.**

No towels or chairs allowed on baby pool fence obstructing Lifeguard visibility.

Diving Well

No diving allowed except in the diving well.

One person on the diving board at a time.

Dive straight out from the diving board using one bounce only.

*** All swimmers must leave the diving well, regardless of game being played, if an individual wishes to jump off the diving board.

*** No swinging or hanging from diving board. No swinging or hanging from diving board handrails.

No goggles, masks or snorkels allowed when jumping from the diving board.

No jumping over individuals already in the pool.

Lap Lane and Adult Swim

The lap lane is delineated by a lane rope. When a swimmer enters the lap lane to swim laps, all other swimmers must leave the lap lane and no other swimmers may enter the lap lane area. Sitting or hanging on the lane rope is **not allowed**. Throwing objects into the lap lane is also not permitted.

On most Saturday mornings from 8:00 – 10:00 AM the pool will be open for lap swimming. All six lanes are available for lap swim between 8-9am. At 9:00, three lanes will remain for lap swim while the other half of the pool becomes available for general use.

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VI. **Vandalism/Damage at HSRC**

If you witness any vandalism or other inappropriate activity, please call 911. If you see any suspicious persons parking near or entering the clubhouse property after it is closed for the evening, please call the police. Do not approach the individual,s but do take license plate numbers/car descriptions, if possible, without compromising your own safety.

***** Security Cameras are in place around the Pool, Clubhouse and Tennis Courts. Footage obtained will be used to identify and prosecute perpetrators.**

The cost of any property damage or expense incurred through violation of the Rules by a member or member's guest will be charged to the responsible member. HSRC cannot be responsible for loss or damage to personal property on its premises. Members are urged to respect the property and privacy of neighboring residents.

VII. ***** Rule Enforcement**

Lifeguards are empowered at all times to enforce rules and punishment for violations. Members are encouraged to assist Lifeguards by reporting infractions and violations. In response to rules violations, the following process will be followed:

First, Lifeguard shall provide a courtesy reminder regarding the specific rule violation (i.e. horseplay in the pool, running on the deck, etc.). This courtesy reminder will not constitute an official Verbal Warning but Patron should immediately cease bad behavior.

Second, if offending behavior continues, or Lifeguard observes any serious rule infraction or unsafe conduct, Lifeguard will notify the Patron of the specific violation and issue a Verbal Warning.

If after receiving a Verbal Warning the same rule infraction occurs, Lifeguard will issue an Incident report and the Patron will be required to immediately leave the premises.

Patrons refusing to leave the premises when asked to do so by a Lifeguard or Manager will be considered Trespassing, which is subject to prosecution and potential suspension of Privileges. In the event of persistent refusal to leave the premises, the Lifeguard is permitted to contact police to enforce.

Should a Lifeguard deem an incident significantly unsafe or worthy of expulsion from the pool, said Lifeguard will be empowered to complete an Incident Report without courtesy reminder or verbal warning. Offending patron will be required to immediately vacate the premises.

***** Parents, guardians and other adults present at the pool are empowered to given verbal warnings for offensive or unsafe behavior. Concerns should be shared with the Lifeguards so that appropriate actions are taken to ensure safety of everyone at the pool.**

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In Summary:

*****1st Incident Report:** Patron must leave the premises immediately and will be suspended from access to the pool for the remainder of the day. Incident report will be filled out and homeowner will be notified by the Lifeguard. **Written incident report will be provided to offending patron. This incident report will require signature by homeowner (parent, grandparent, guardian, etc.) prior to resumption of patron's pool privileges.** Signature by babysitter/nanny will not suffice.

2nd & Each Additional Incident Report: Patron must leave the premises immediately and will *be suspended from access to the pool for the remainder of the day and the 7 following calendar days*. Incident report will be filled out and homeowner will be notified. Incident report must be signed and returned prior to resumption of pool privileges.

3rd & Each Additional Incident Report: Patron must leave the premises immediately and will *be suspended from access to the pool indefinitely pending Board of Directors review*. Incident report will be filled out and homeowner will be notified. Board of Directors will schedule a hearing to determine if a prolonged Suspension and/or loss of Privileges is warranted. The Board of Directors will follow procedure to notify the family of the hearing and make a determination after the hearing is complete.

The following disciplinary procedures apply to guests.

1st Incident Report: Patron must leave the premises immediately and will be suspended from access to the pool for the remainder of the day. Incident report will be filled out.

2nd Incident Report: Pool access will be suspended and guest will be not be readmitted to the pool for the remainder of the pool season.

**RECEIPT OF THIS POOL RULES AND CODE OF CONDUCT
DOCUMENT, SIGNATURE AND USE OF POOL CONSTITUTES
ACCEPTANCE OF AND AGREEMENT TO FOLLOW ALL RULES.**

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Member Name: _____ Member Age: _____

Signature: _____ Date: _____

Contact Information

HOA Management Company – Paul D’Anello - Cusick Community Management

E-mail: pdanello@cusickcompany.com

Phone: 704-544-7779

Pool Manager – Katie Buttcher – Aquatech Pool Management Company

E-mail: katieb@aquatechpm.com

Phone: 704-654-2655

Aquatech Pool Management Company

(704) 644-3121

<http://www.aquatechpoolmanagement.com>