



FAQ's

When should I place my order?

We recommend our customers to place order as soon as possible! We do need a deposit to book rentals!

Can I make changes to the order?

Yes! You are more than welcome to make changes; we recommend starting at a base and then adding as you need to. We are happy to accommodate to you need in the best way we can!

You can add items 3 days before event and Remove items no later than 7 days before event.

How can I place my order?

You can place your order Via the following ways:

Instore | Email | Phone | Text. We have implemented new and faster ways of communication to better serve you!

Do you charge a delivery fee?

Yes! We do charge a delivery fee depending on the city we are going to! We do assure you Reliability, Quality and Peace of Mind during your Event Planning and Day of Event!

Is there a minimum to be able to rent from Yennis Party Rentals?

No. We do not have a minimum. We are happy to be of service with any rental needs that you might have. We love serving from small to large events!

Do you have a Showroom?

Yes!! We would love for you to visit our show room! We love to have our customers visit us in store so you can pick and choose your favorite items and put together your dream set up :)

Can I Pick Up in Store?

Yes! You are more than welcome to pick up rentals in store! Please speak with one of our event specialists to check if pick up is available for the item you are looking to rent! A Team member will assist with loading rentals onto truck, but we are not responsible for any damages to property or injury.

What is the deposit amount?

We require a booking deposit of 25% to book our order! :)

What is your Cancellation Policy?

Cancellations 3 days after booking will incur a 35% Cancellation fee! Cancellations 1 day before event date will incur 50% Fee. No Credit will apply on items that are delivered or set up. If order is cancelled same day as your event, deposit will not be refunded. These cancellation policies do not apply to Specialty items. Specialty items require upfront payment / Deposit and will not be refunded.

Damaged or lost items?

In addition to the rental fee, a replacement fee will be assessed for equipment damaged or lost.

Late returns?

Day Rental Fees will continue to accrue until equipment is returned.

(714) 283-2883

www.yennisparty.com

#Yennismakesithappen

Social Media: @Yennispartyrentals



We Appreciate you as a customer!