



## Customer Pick Up Policy

**Pick Up Times:** Pick Up Times are to be arranged at the time of reservation! Standard Pick Up Times are Monday-Friday 12pm-5pm and Sat-Sun 10am-2pm.

**Return Times:** Return times are given at the time of reservation. If rentals are brought back late a fee will be assessed. Please verify with an event specialist for details. We are always super flexible and willing to help in any way!

**Rental Verification:** Customers are to carefully count all the rentals during pick up. Customer is responsible for bringing back exactly the Quantity of rentals they reserved.

**Food Equipment:** Plates, Glassware, Silverware and any food or concessions are to be rinsed by customer and brought back in a dry condition. If customer brings back food equipment with food or debris a cleaning fee will be assessed.

**Customer Care for Rentals:** Customers are fully responsible for the care and protection of rentals during the time that they are in their possession. Please keep rentals in a safe and dry place. Let us protect the rentals so that you can enjoy them again! :)

(714) 283-2883

[www.yennisparty.com](http://www.yennisparty.com)

#Yennismakesithappen

**Social Media: @Yennispartyrentals**



***We Appreciate you as a customer!***