

THE CALL CENTER (PILOT)

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FADE IN:

INT. OFFICE- DAY

Cheryl the office manager, in her late 30's with a military background.

CHERYL

Good morning, everyone, let's have a great day at the CCC.

Everyone is answering calls at the call center when a massive email was sent out. The company has been bought out by a big corporation, and there were no details. Everyone begins to panic.

LISA

Good morning, Boss.

Elder woman in her late 50's, working as a temp.

CHERYL

I hope we're ready for our customers, the call volume is really high. Let's change some lives.

Cheryl walks through the center and makes sure that all her employees were ready for the day.

INT. - OFFICE/CUBICLE AREA - MORNING (8AM)

John male in his late 40's working as a temp, and Lisa have a conversation about how the day may turn out.

JOHN

It seems like it's gonna be a long day. I guess we better save some lives.

LISA

C'mon, you are good at this. You take a lot of calls, and we need your bud. Besides, we have a job, and I am thankful.

JOHN

I like that you see the brighter side of things, even though we been here for 7 months and still haven't got hired.

LISA
(smiling)

Thank you for choosing Med Opts. Where you can order medicine, medical equipment, claims and services for surgery. This is Lisa, how can I assist you?

PATIENT (V.O)

I would like to order my medicine. I need all of it as I normally order.

LISA

Could you verify your address, phone number, and full name?

LISA (CONT'D)

I can help you with that, just give me a second and I will give you the confirmation number. Can I place you on a brief hold?

PATIENT (V.O)

Sure, honey. I can wait.

LISA

Thank you. I will be right back.

While Lisa has a patient on hold, she notices an email that was sent out. She reads it, then gets back to the patient. She goes to her manager to find out what's going on.

LISA (CONT'D)

Wait. What. This cannot be real right now; I was going to retire from here. Oh, my goodness, the patient. Thank you for holding, here is your confirmation number 68963. Look for your business order in 5-7 business days. Do you have a discount on your prescription?

PATIENT (V.O)

No. I don't want any either. Can you repeat that number, please?

LISA

Sure. Ok well, we do have discounts on equipment if you buy it from our company. That number is 68963.

PATIENT (V.O)

Thank you, but I just told you I don't want any of that stuff you're selling. When did you say my medicine gonna come?

LISA

I apologize ma'am, we have to inform our patients of any new programs we have. Your meds will come in 5-7 days. Is there anything else I can do for you today?

PATIENT (V.O)

Thank you, dear. I don't anything but I do have a question, hopefully, you can answer. When you transfer over to the new company, will my rates go up?

LISA

(Sigh)

Can I put you on hold?

PATIENT (V.O)

How many times I got to hold. Go ahead, but will you call me back if we get disconnected?

LISA

Sure. It will be brief.

PATIENT (V.O)

Can, you tell me what number you have?

LISA

555-555-5555 is this correct?

PATIENT (V.O)

Yes, gone head. I'm here.

Lisa read through the email to see if she can get any information off it.

LISA

It looks like you will receive an informal letter explaining all the details.

PATIENT (V.O)

Okay. I will look for it. When did you say that letter was gonna come?

LISA

Ma'am. I never gave you a day or time.
It's coming, okay.

PATIENT (V.O)

Okay. I'll be waiting for it. When you
said that medicine coming, again?

LISA

MA'AM. 5-7 business days, the
confirmation number is 68963. Thank
you for choosing Med Opt, have a great
day.

Lisa hangs up the phone and puts herself in after call. She
storms from her desk to address the email with Cheryl.

LISA (CONT'D)

(to herself)

I need answers, I am totally lost.
Then the patient asking me questions
and we're just finding out.

Walks up to Cheryl desk.

LISA (CONT'D)

Cheryl. What is going on? Are we gonna
lose our job, is this a merge or
complete buyout? Are the positions
gonna change?

Cheryl turns around to address Lisa and her questions.

CHERYL

YOU, don't have anything to worry
about, your TEMP. So, calm down, the
email was sent to the whole company.
We don't have any details as of this
moment, but I will assure to call a
meeting for the entire CCC.

LISA

(blank stare)

You did not answer any of my
questions. This conversation has no
meaning.

CHERYL

(playing with hands)

The conversation was not meaningless,
there is a purpose for everything. I
(MORE)

CHERYL (CONT'D)

appreciate your concern about the company's well-being. That truly shows a lot of character, when you're not a part of something but show concern. Thank you. We have patients to service and the call volume is high. Oh my, there are 20 calls in the queue. Get back to your desk and I will address it later. Teamwork...

Lisa walks away, more confused than when she had the conversation. She stops at Pauline's desk.

PAULINE

Hey there sunshine, give me a minute. I'm on a call.

Female in her late 20's

LISA

Honey, did you read that email?

PAULINE

Yes, I did read it. I didn't read the entire email. I'm not concerned about it. I don't know what all that means anyway.

LISA

IT MEANS WE ARE BEING BOUGHT OUT. TAKEN OVER. You're not concerned about your job.

PAULINE

(filing nails)

As long as I can Feed my kids, Med Opt can do whatever they like. They alright with me.

LISA

Never mind, I don't know why I asked you anyways.

PAULINE

You sure shouldn't have asked me. I should've never answered your question. I thought about it before I answered, and something told me not to do it. I mean it's always some backlash with you. What you care for

(MORE)

PAULINE (CONT'D)

anyways, you a temp. I'm not answering anything else. Don't even LOOK this way; I'M BUSY.

LISA

Pauline, I think you are missing the point. I didn't mean any harm...I just wanted your thoughts on the email.

PAULINE

Well, here's my thoughts, I'M BUSY.
LISA. I'M BUSY. There you go. Hope you understand my point of view now.

Lisa walks back to her desk and gets on the phone.

INT. OFFICE - MORNING (10 AM)

Cheryl sent out an email for a meeting with all staff in CCC. Elaborates on email and why it was sent to all CCC employees attended meeting. Cheryl watched Lisa interact with Pauline. She sends a meeting request for everyone to attend at 10 am. Cheryl will politely address the importance of waiting until town hall meeting for any questions. the meeting lasted 10 minutes as Cheryl expressed the high call volume.

CHERYL

As you all know, I sent out an email earlier this morning. I truly can

assure you, I just received the news as well. So, we are all in this together. Let me go to the email I sent everyone, just in case there are questions from the content of the email.

Cheryl attempts to pull up an email sent out to her staff; she accidentally pulls up an email sent to her from her boss.

CHERYL (CONT'D)

Does anyone have any questions for me?

PAULINE

No. I have a statement. That clearly reads you knew about this two weeks ago, but you have no information for us. Like, how are we supposed to swallow this pill?

Cheryl looks at the screen and apologizes for the confusion.

CHERYL

Excuse me, guys. That email was not the one I was looking for, and Pauline is right. I received an email about, possibly merging but nothing was in stone until now. The email I sent today confirms everything.

PAULINE

Come on, Cheryl. The email explains nothing that's why everyone is so quiet.

CHERYL

Guys, no need to get rowdy, this could be a great opportunity for this company. So again, we will discuss all questions at the town-hall meeting. Please get back to the phones, as we have been off phones for 10 minutes. Do not discuss among each other, as you can email me questions and I will make sure they are covered at the meeting. There will be no major changes at this time. Thank you all for being awesome.

JOHN

(laughing)

Hey man. That's y'all boss.

CHERYL

John, is there something you want to say?

JOHN

Naw, I'm just listening.

We see SASHA, a beautiful woman in her early 30's who loves fashion.

SASHA

John, you see how she just cut us off. How we gonna ask questions and you don't know shit! Make sense of that for me please.

JOHN

Welcome to the CCC!!!

Everyone walks over to their desk, as Cheryl watches the queue to make sure her employees are on the phone.

INT- OFFICE - LUNCHTIME

Everyone began to discuss among their peers, what happened in the meeting. Sasha stands up and have a conversation with Nina Latino American in her early 40's. Gary, late 50-year-old equipment specialist and Noe, a 28-year-old company truck driver have a conversation in the break room.

SASHA

(whispering)

Did you see how your boss ain't know nothing and getting mad at us for asking questions?

NINA

(chuckling)

You are so silly. Yea, she seemed really confused. Especially when the wrong email was up there. Girl, I ain't worried about it, I'm leaving anyway.

SASHA

All I'm saying is she believes own lies; did you see her face. If she acts like a blonde again, like she clueless and the damn email said two weeks she knew. She been on my back lately about avoiding calls, I'm about to walk out of this place if she calls me to the office one more time.

NINA

Leave her alone, I know she be doing the most sometimes but that's her job. She had to tell us something after the wrong email surfaced. Shoot, I would have lied too, so I can keep y'all off my back.

SASHA

That's the problem now, you are taking up for that monster. That's your girl. She will be calling or send you a message because you were in after call too long.

Sasha smiles at Nina shakes her head and places her headphones back on to take calls. John and Lisa have a conversation as cubicle buddies.

KEVIN

What do you think about the meeting? I truly felt like it didn't matter, were temps anyways. If they let us go, I wouldn't be upset.

LISA

Me either Kevin. Look at where we at now. When I went to talk to her, she basically told me not to worry, you're a temp. If we stay were temps, if we go we were temps, and if they merge were temps. So, the hell with it. I am here temporarily.

KEVIN

(chuckling)

Well, we were supposed to get hired a few days ago. I guess that's out the window. You know how these people be.

I don't look to these people to save me. I look at God, not the world so it doesn't bother me. One thing I'm looking forward to is a new system and we need that. These things about a century old.

LISA

Well, we signed up for the bullshit. I got bills and I just don't know what I will do.

KEVIN

I didn't think you were going to make it out of training, but you did. So, hold tight. As John says, Welcome to the CCC. Hey, let me get this call.

Cheryl notice Kevin and Lisa talking. She walks up to them to make sure they're doing their job.

CHERYL

Can I help either of you? I couldn't help but notice you both were in after call for 60 seconds. When I stood up, I seen you talking, so I figured I

(MORE)

CHERYL (CONT'D)
would come to lend a helping hand.

KEVIN
No, thank you. It's just another day
in the CCC.

LISA
I'm glad you asked, yes, I do need
help. This patient medication delivery
is saying, it has been delivered. The
patient is saying she does not have
medication, and she cannot find it.

CHERYL
Sure, I would love to help but hold
that thought. Matter of fact, put it
in the chat. I was in the middle of
something.

KEVIN
(chucking)

LISA
(sigh)
Okay, well I don't understand you
asking if we need help and you're
unable to help me.

CHERYL
So, technically you are supposed to
put it in the chat before you ask for
help in the office. Please put it in
the chat and keep a professional
outlook on assisting our patients with
quality service. Thanks, Lisa.

KEVIN
(spins around in the chair)
It's a awesome day in the CCC.

Cheryl walks to her desk and prepares for lunch. She enters
the breakroom notice Lisa is over lunch, while interrupting
Gary and Noe conversation.

CHERYL
(tapping her pencil on her desk)
How can I tell my staff this is fucked
up in the sincerest way. I need a
vacation from all is this mess. This
is horrible, God, help me. Calgon take
me away. Somebody fixes it.

Lays her head on the desk.

INT. BREAKROOM - AFTERNOON

Gary and Noe have a conversation about the email.

GARY

Hey Noe. Did the email make your day brighter. I mean this whole place is on fire. It was pretty bad news.

NOE

I'm not sure what it meant for any of us.

GARY

I'll tell you what it mean, I have been here for over 15 years. We purchased other companies and now were being purchased. I can barely eat my lunch now, they come in with this corporate technology; were doomed to the tenth degree. You think your load is heavy now, well be like robots in here. They like numbers, not quality, don't think too many gonna last at that speed. Hell, I feel sorry for them temps, waiting to get hired and now gotta wait some more. Geesh man, this place is something else.

NOE

My wife just had the baby and I come back to this.

GARY

Congrats. Now you gotta work until you get that certificate. Good luck. Got mines signed sealed and delivered 12 years ago.

NOE

Thanks man. I already have a driving certificate, what certificate are you talking about?

GARY

The one that says child support completion.

NOE

I don't need that, me and my girl
still together. I'm gonna take care of
my child.

GARY

I hope so buddy because the state will
make sure of it. Hey, your a truck
driver right; pack up and live in the
semi.

NOE

You're talking crazy right now, who
takes a newborn on the road.

GARY

A smart man, who may lose his job. You
ain't gotta pay no bills. Feed your
girl and she feeds the child. Oh and
keep receipts.

NOE

In some strange way, you always twist
the truth and make it sound crazy.
Well just see what happens at the town
hall meeting.

GARY

You youngins always to see what
happens next before you do something.
I'm going to start looking for
investors for my 401K. This ain't
looking good for none of us. Well my
lunch almost over.

Cheryl walks in to warm up her lunch.

CHERYL

How are you two? Don't get to bump
into you that much.

GARY

You know with all that has occurred
you probably won't see much of anyone
you know. So what you think of the
email?

NOE

Here you go with this email and child
support. I thought your lunch was
over.

GARY

That's right I said almost. Gone eat your sandwich and have a great day in Lala land. Cheryl you got kids right?

CHERYL

Yea but what does that has to do with the email. Of course I received it and

I feel it could be a great thing. I can't wait to see what changes they have for us. I'm excited.

GARY

What side of the bed you got out of; sounding like a Good morning America commercial. What information do you base this off of because my email was vague.

CHERYL

Look at things in a different light Gary. We don't know so we can't assume.

GARY

Bullshit. Come clean, this me Cheryl.

Cheryl closes the door.

CHERYL

We are fucked Gary. I have been pretending all day. We both know this is not good but I can't lose my staff we still have a company to run.

GARY

I ain't pretending about nothing. These cock suckers gonna come and destroy this company. I'll be damned if they ruin my 401K, grandfather me into what I paid for. No sir, give me my money so I can invest and lay on the beach naked.

NOE

That is just Gross. I'm out of here. He is a sick old man

CHERYL

That was too much information Gary but
(MORE)

CHERYL (CONT'D)

I understand. Do what's best for you.
I'm putting in for a vacation when I
get back to my desk.

Cheryl stops as she sees Lisa rushing towards the breakroom.

LISA

Excuse me. How are you Gary?

GARY

I'm in hell but ill get out soon. How
about you?

LISA

Im great, thank you for asking.

GARY

Lisa, what you think about that email,
being a temp and all

LISA

I'm not sure how to feel. As a temp it
wouldn't make no differences and that
was made clear.

CHERYL

Gary stop your nonsense. Please for
me.

GARY

See that's what happens when you tell
the truth they hush you up. Guess I
better get on my way. Lunch is over.

CHERYL

Speaking of lunch Lisa it looks like
your time is almost up.

LISA

Yea. You would know that but no
information on our job.

Cheryl ignores Lisa, as Lisa notices the times and attempt to
run back before her lunch end. Dropping her lunch at her
desk.

LISA (CONT'D)

(out of breath)

Yikes... I'll have to pick that up
later. Thank you for calling Med Opts.

(MORE)

LISA (CONT'D)

Give me a second I need to catch my breath.

INT. CHERYL'S DESK - AFTERNOON

Cheryl calls her boss to discuss her vacation and the next steps to the merge.

CHERYL

Hey, I was about to put some vacation days in and wanted to run it by you. Do you have time to talk?

BOSS (V.O)

Sure, Cheryl. Now when you speak of vacation, when will you start your vacation? I do see you have 3 weeks left.

CHERYL

I wanted to see if it can go in effect immediately. I'm just not sure how to handle this change, you know me I don't deal with change well.

BOSS (V.O)

So here's the deal, I would love to accommodate you but now is not the time. As far as handling your staff, here's a tip. Do what you have always done. Make them believe you so we will have them until things are settled. I know I can count on you; that's why I hired you. Where's the CCC spirit?

CHERYL

We have never had a situation like this, I need a moment to think.

BOSS (V.O)

Cheryl... These moments make the greatness in your surface. You don't have a moment, you have right now. Get it done. Oh, and human resources typed up a new script, let's get your team started on that today. Thanks. Email coming now.

CHERYL

(sadly)

Okay. Great, looking forward to it.

Cheryl lays her head on the desk.

CHERYL (CONT'D)

(talking to herself)

This a total fucking nightmare. Now they have to learn a new script. I'm gonna lose my team, she doesn't care about that. Get it done, that's all she can say. I'm not ready...

Cheryl looks at her screen and sees that Canisha has been off the phone for 15 minutes. She sends a message for her to come to her desk.

We see a young female in her late 30's. Her name is, CANISHA.

CANISHA

This bitch just sent me another email, asking me to come to her office. I'm so sick of this shit, micromanaging.

Canisha leaves her desk and goes to Cheryl cubicle.

CHERYL

Hello Canisha. How are you doing today?

CANISHA

I'm fine.

CHERYL

Great. I know you are wondering why you were called to speak with me, but I couldn't help but notice you were off the phone for 15 minutes and its not your break time.

CANISHA

I figured you called me in here for that, but anyway I had a very important call to make which took longer than expected.

CHERYL

Ok. I understand that, was it family-oriented or what kinda call, was it?

CANISHA

It was an important phone call.

CHERYL

I'm trying to understand what happened because it is considered call avoidance. You are already on a final.

CANISHA

I do know I was on a final, you want to know so bad. It was an important phone call.

CHERYL

I don't want to fire you so can you please tell me what was so important?

CANISHA

Fire me. Matter fact you ain't gotta do that, I was avoiding the call. I was on an important call with another job, is that important enough. I quit, you and this company don't get the privilege of firing. Yo micromanaging ass, need to relax.

Canisha storms out the cubicle and starts to gather her belongings.

CANISHA (CONT'D)

See yall gonna be messed up, I just got hired at the pharmaceuticals company. So if you want a real job, hit me up. Oh raggedy ass, cheap non-profit don't pay for short-term disability ass fraudulent company.

SECURITY

Grab your things and exit the building, please leave in an orderly fashion.

CANISHA

Oh, I will in an orderly fashion. Right after I tell you all to KISS my ass twice... Bye everybody. Call me Lisa.

Canisha exits the building and drives off in her car.

INT- OFFICE - AFTERNOON

Cheryl has everyone come to a huddle after Canisha exits the building.

CHERYL

Hey everyone, I apologize for the disruption. It looks like the bad apples will sort themselves out. Please have integrity and present yourself professionally as this is a work environment. If you have any concerns as you all know management will work with you to resolve them. Thank you for your time. Go be superstars.

Cheryl goes back to her desk and reads the new script, that she is excited about as she sends a email to the CCC. Kizzy the trainer has to go around one by one, practicing the script with the employees.

KIZZY

Female junior evangelist in her late 20's.

Hey Pauline, did you get the email for the new script?

PAULINE

Yes, but I don't think it sounds right.

KIZZY

That's why I will be coaching everyone today, so you can get a flow of it and start using it.

PAULINE

Excuse me, I think this is all rushed. I'm not confident I can do this.

KIZZY

Sure, you can. The other script was once new to you, and you caught on pretty fast. I have faith in you to rock, superstar.

PAULINE

All I can do is try.

KIZZY

So, let's start at the top on your next call.

PAULINE

That's not practicing, that's actually putting it to work.

KIZZY

No worries. You can make mistakes. It wouldn't count against you. I promise.

PAULINE

Ok. Next call.

KIZZY

Yup. You got it

Phone rings and Pauline uses the new script.

Hello. Welcome to Med-Opt where it's an honor to supply your needs. My name is Pauline how may I assist you?

PATIENT (V.O)

Who am I speaking with, I'm trying to call Med Opt. Is this the place?

PAULINE

Yes. This is the place that makes your day a little easier. How may I assist you?

PATIENT (V.O)

Oh my. I don't know. I forgot what I was doing. You're just rambling on and made me forget. I'll call back when I get my thoughts together.

PAULINE

No worries. Can I just verify your account so I can document it?

PATIENT (V.O)

Verify what? I can't remember what I called for, this must be the wrong number. You people are always trying to scam us elderly. Goodbye, put that on verifying records.

Pauline puts herself in aftercall and turns to Kizzy for some advice.

KIZZY

Seems like that went very well.

PAULINE

Did you just hear the same call I was listening too? That was all wrong.

KIZZY

No, you had to look at it from a different view. She listened to your whole spill. So, it works.

PAULINE

She said I was rambling on; nothing was positive about that.

KIZZY

Sure, it was, sat through the whole call and she was actively listening. Otherwise, she would have not notice you rambling on. Great job.

PAULINE

You gotta be kidding me. I need a break, I'm gonna take my 15.

KIZZY

No worries. I'll move on down my list. Enjoy your break, superstar.

INT. OFFICE - END OF DAY

It is the end of shift for most of the staff. John pranks Lisa into believing she is fired. Nina goes off on Kizzy about the script and quits the job. Cheryl leaves for the day but receives numerous calls that have her baffled.

JOHN

(talking to himself)

Since Lisa is so caught up in this mess, I will see just how serious she can be.

John leaves from his desk and finds a random box and starts to pack Lisa's belongings.

LISA

Dude, what the fuck are you doing right now?

JOHN

I'm sorry Lisa, I am following instructions. I was told to stop what I'm doing and pack your stuff.

LISA

You can't be fucking serious right now. Did you get an email our assignment ended?

JOHN

No email or no calls. Look you can collect unemployment you been here for a while, just take it as a blessing.

LISA

Your crazy, how can you act like this is normal. Put my shit back John. Somebody has to tell me something. Where the hell is Cheryl, grimy ass.

JOHN

Alright, you can pack the rest. I was just doing my job. I think she went home for the day.

LISA

How in the world could she fire me and be a coward and go home? Like my life

doesn't matter. I'm calling this heifer. Gonna fire me and go home.

JOHN

I wouldn't do that right now, your upset. Wait until you calm down so you can be respectful when talking to her.

LISA

Your shitting me, respectful. I'm going to respect the fact that she was a coward and fire me then went home. I'm going to tell her to shove this job up her scornful ass.

JOHN

No.No.No.

Lisa walks off to call Cheryl, ignoring John. John yells its a prank but Lisa is already telling Cheryl off.

JOHN (CONT'D)

No. It was a PRANK. Don't call Cheryl.
I apologize.

LISA

Hello Cheryl. The next time you want
to fire someone in a cowardly manner,
make sure to inform them first. You
are a poor excuse for a manager and I
was tired of you micromanaging
anyways. You and Med Opt can kiss
where the sun doesn't shine, HEIFER.

Lisa hangs up the phone and walks over to her box.

JOHN

Lisa, im so sorry. The prank was not
supposed to go that far. Please
forgive me.

LISA

John, what did you say? Prank, what
god damn prank?

JOHN

The one I just played on you. The one
you thought you were fired.

LISA

Do you know what you're saying right
now? I just cursed Cheryl out. Oh My
God. I just cursed Cheryl out. I'm
gonna fucking kill you, idiot.

Lisa starts to hit John with papers, as he attempts to defend
himself.

INT. NINA'S CUBICLE - AFTERNOON

Kizzy practice script with Nina as she gets upset leaves her
badge on desk and quits.

KIZZY

Hey there, Nina. I don't know if you
received the email but were practicing
the new script today so we can use it
going forward.

NINA

Yup, I got it.

KIZZY

Good, so are you ready to put those superstar skills to work?

NINA

I guess so, I mean do I have a choice.

KIZZY

Unfortunately, you do not have a choice. So let's get started on your next call.

NINA

Okay.

The phone rings

KIZZY

Hello, thank you for choosing Med-Opt where you have the honor, I mean the option to choose services. It would be a pleasure and honor to assist you, how may I help you?

PATIENT (V.O)

I am sorry, I have the wrong number.

The phone disconnects and the call is over. Kizzy stares at Nina as she devastated on how the call went.

KIZZY

MMM, that was a little choppy. Don't you think we can try it on your next call?

NINA

No, I can't. This script is all wrong. We sound horrible. Yes, sir, it would be an honor to wipe your ass or wax your shoes. Is there anything else I can do sir. All wrong.

KIZZY

Okay... I am not sure what part you're referring to but it can work if you work it. You know make it work for you. So let's just try it again.

NINA

Naw, Let's not try it again. How about you take your happy ass to church and
(MORE)

NINA (CONT'D)

I take my happy ass home. Yea, that will work for me. Do me a favor and tell Cheryl I quit, give her this token. I don't need this id any more.

KIZZY

I forgive your language and attitude. You should think about this, no one has to know what happens. I can come to you another time. What do you say about that?

NINA

Well... The script still dumb and I still want to go home.

Nina gives Kizzy her badge and goes home.

EXT. CHERYL'S DRIVEWAY - AFTERNOON

Cheryl is confused by the conversation she had with Lisa and now Kizzy is constantly calling her.

CHERYL

What Kizzy, I am off. I hope it's an emergency.

KIZZY

Oh, it is. Lisa and John were escorted by security. Nina just quit.

CHERYL

What happens with Lisa and John? She just called my phone baffling on and I could barely make out what she was saying, so I decided to deal with it later. Nina?

KIZZY

Apparently, John played a prank that she was fired and put her things in the box. Nina was using foul language and refusing to try the new script, she just went crazy and left her badge with me.

CHERYL

The hell with it all!!!

She hangs up the phone and meets her family at the door.

FADE TO BLACK: