

SKILLS Showcase | January 22, 2021

- 9:00 AM Networking BYOBreakfast & Tech Training Join your colleagues for breakfast and learn how to use our new videoconferencing platform in a relaxed environment
- 10:00 AM **Welcome** <u>Oz Benamram</u> will introduce us to the Shark-TED-Talk-Tank format and what to expect from the day
- 10:15 AM **Keynote | Innovation in a Global Professional Services Firm** <u>Kevin Bolen</u> of KPMG will speak to us about fostering innovation and the criteria for funding specific innovations
- 10:45 AM Shark-TED-Talk-Tank | Part 1
 - 1. Hacking to Innovation Success Martha Breil and Cristin Traylor
 - 2. Empowering Firms with Applied AI Dan Harsell
 - 3. Bringing Visualization to Legal Teams Jeremy Coleman and Tim Follett
- 11:15 AM 10-minute discussion in breakout rooms & voting
- 11:25 AM **Presentation | How Innovation is Managed in Law Firms** <u>Floor Blindenbach</u> will share key findings from the 30+ law firm interviews in Fall of 2020, to learn how they go about identifying, selecting managing innovation projects
- 11:40 AM Shark-TED-Talk-Tank | Part 2
 - 4. 360 Views without 360x360 Fields- <u>Rachel Shields Williams</u> and <u>Kate Cain</u>
 - 5. Experience Management Done Right Lynn K. Oser
 - 6. Cracking the Dirty Data Problem Kelly Harbour and Meg Evans
- 12:10 PM 10-minute discussion in breakout rooms & voting
- 12:20 PM Lunch (20 minutes)
- 12:40 PM **Presentation | State of the LegalTech Industry 2020** Caroline Hill of Legal IT Insider will provide an insight into the latest technology trends and developments in the legal sector
- 12:55 PM Shark-TED-Talk-Tank | Part 3
 - 7. To be, or not to be (an early adopter)...- <u>Nikki Shaver</u> and <u>Travis Leon</u>
 - 8. Automating Audit Response Letters <u>Mara Goldsmith</u> and <u>Miranda Perkins</u>,
 - 9. Starting with document automation Mari Haamer and Irina Seniut



- 1:25 PM 10-minute discussion in breakout room & voting
- 1:35 PM **Presentation | HBR's 2020 Law Firm Library Survey** <u>Colleen Cable</u> of HBR will present key findings from their Benchmarking + Legal Information Services Survey (BLISS) in the areas of innovation, staffing and managed services

1:50 PM Shark TED Talk Tank | Part 4

- 10. Data is a Game Changer <u>Catherine Krow</u>, <u>Jenny Brown</u> and <u>Lann Wasson</u>
- 11. When David worked with Goliath William Dougherty
- 12. Combination Collaboration: The Summer Social <u>Shawn Swearingen</u>
- 2:20 PM 10-minute discussion in breakout room

2:30 PM **Presentation | The Lawyers' Knowledge Gap**

<u>Lucy Bassli</u> of InnoLegal will talk to us about getting inspiring practicing law firm lawyers to embrace innovative service delivery and welcome experimentation requires methodical programmatic and continuous education in bite-sized increments with personalized relevant content

2:45PM Shark TED Talk Tank | Part 5

- 13. Transaction management- <u>Dan Lynch</u> and <u>Ben Feldman</u>
- 14. Cheap, Easy, Sexy 50-State Surveys Ryan McClead and Nicole Bradick
- 15. Integrating Tools and Data to Improve KM Zorik Pesochinsky
- 3:15 PM 10-minute discussion in breakout room
- 3:25 PM Closing remarks
- 3:30 PM SKILLS 2021 Award Ceremony (Shindig) Best Showcase Session | Presented by Thomson Reuters Most Engaging Video | Presented by Gather Voices
- 3:40 PM Shindig After Party
- 4:30 PM Goodbye!