



## CORTÉS CAMPERS LIMITED WARRANTY



### WHAT IS COVERED

Cortés Campers (the “Company”) warrants its campers to be free from defects in material and workmanship under normal use and service for the periods of time described below.

### WARRANTIES

This limited warranty applies exclusively to the benefit of the original purchaser of the camper. Any unapproved product modifications by dealer or consumer voids the warranty.

The warranty does not apply to damage resulting from (a) normal wear and tear; (b) negligence, abuse, or misuse; (c) inadequate or improper maintenance, cleaning, or care; (d) exposure to chemicals and/or other harmful liquids; (e) any use for which the product was not designed.

This limited warranty protects you only when you purchase a camper from a Company authorized dealer but can be taken to any Company authorized dealer for service. All warranty claims must be accompanied by the original dated proof of purchase and contain a brief description of the defect in question.

The company may examine the product and will decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, the Company will either repair the defective product or provide an appropriate replacement. If the company decides to replace a component, the Company will provide an appropriate replacement of equal or greater value. It is the company that determines, at its sole discretion, whether a camper should be repaired and what constitutes an appropriate replacement. Any product repaired or replaced will itself be warranted only for the remainder of the warranty period of the original product. If covered by this limited warranty, the Company will pay the costs of repairs, spare parts and labor only. It is the responsibility of the original purchaser to bring the camper to an authorized repair facility at their own cost. All warranty work must be authorized by the Company in advance.

### TIME FRAMES UNDER LIMITED WARRANTY

- One (1) year bumper to bumper against manufacturing defects.
- Seven (7) years related to fiberglass shell, chassis, and related fiberglass assemblies against Manufacturing defects.
- Appliances and other components installed carry the original equipment manufacturer’s warranty.

*Warranty Terms dated 2/7/2023*