

NCS of Barberton

Dear Customer,

Because of the Covid-19 emergency, the Home Weatherization Assistance Program has taken several steps to ensure the safety of our customers and staff. We would like your help to make the work environment safe while we weatherize your home:

1. The agency will be giving you a call each day before we arrive to ask a few questions and describe the days work plan. These questions will include:
 - a. Is anyone in the household experiencing a fever, cough, or shortness of breath in the last two weeks?
 - b. Has anyone in your household been in contact with someone who has had a fever, cough, or shortness of breath in the last two weeks?
2. Weatherization staff will not be permitted to work in your home if you have experienced any of these conditions and will reschedule the work for a future date.
3. If you do not answer the phone or return the call that morning, the weatherization crew will not come to your home that day.
4. Once the inspector, crew, contractor, or auditor arrives they will be wearing Personal Protective Equipment (PPE) to keep you and them safe. This may include items such as gloves, respirators, shields, glasses, coveralls, booties, or masks.
5. We ask that you maintain social distancing by staying 6 feet away from the weatherization staff.
6. While staff are working or away from their work area, we ask that you not enter the work area so a safe work environment can be maintained.

Staff will be following all Center for Disease Control (CDC), Ohio Department of Health, and OSHA guidelines. Weatherization staff will be frequently sanitizing hands, washing hands, and sanitizing equipment. Weatherization staff will not be permitted to work if they have experienced COVID-19 symptoms.

If you have any questions or concerns please call the agency at **(330) 753-8500**. Thank you for being a partner with (agency) and helping us provide these services safely.

Sincerely,

Weatherization Department

NCS of Barberton

**CUSTOMER
RELEASE OF ALL CLAIMS AND
AUTHORIZATION TO USE DATA**

In consideration of the receipt and installation of weatherization materials or appliances, I, the Customer homeowner/Customer tenant at the address below do hereby release, acquit, and forever discharge **NCS of Barberton** and each of their respective officers, agents, employees, successors and assigns (collectively "Providers"), of and from any and all actions, causes of action, including by way of illustration but not by limitation, claims, demands, damages, costs, loss of services, expenses and compensation, which I now have or may hereafter have, or that my heirs, executors or administrators can or may have against the Providers.

I acknowledge that the weatherization and related measures are being installed on an "AS IS" basis, and that Providers **DISCLAIM ALL WARRANTIES, IMPLIED OR EXPRESSED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY WITH RESPECT TO SUCH GOODS, THEIR INSTALLATION, OR THE RESULTS OF THEIR INSTALLATION.** I also acknowledge that any energy cost savings projected by Providers as a result of work being performed is only an estimate and not a guarantee.

I authorize **NCS of Barberton** to release to its designees information about my energy accounts, my energy consumption patterns and photographs and descriptions of weatherization materials or appliances installed on the property at the address below and to allow reasonable access to my home to inspect the work performed.

Customer Homeowner/

Customer Tenant Name: _____
(Signature)

Print Name: _____

(Address)

(City) (State) (Zip Code)

Date: _____

(Customer Account Number)