



Aug 7, 2023

**ASHLEY MARIE BIGGS**

has successfully completed

**Crisis Communications**

an online non-credit course authorized by IESE Business School and offered through  
Coursera

A handwritten signature in blue ink, appearing to read "Greg Burke", on a white background.

Greg Burke, Lecturer, Communications  
Yago De la Cierva, Academic Director, Communication Skills.

**COURSE  
CERTIFICATE**



Verify at:

<https://coursera.org/verify/HT32LS37G7MU>

Coursera has confirmed the identity of this individual and their  
participation in the course.