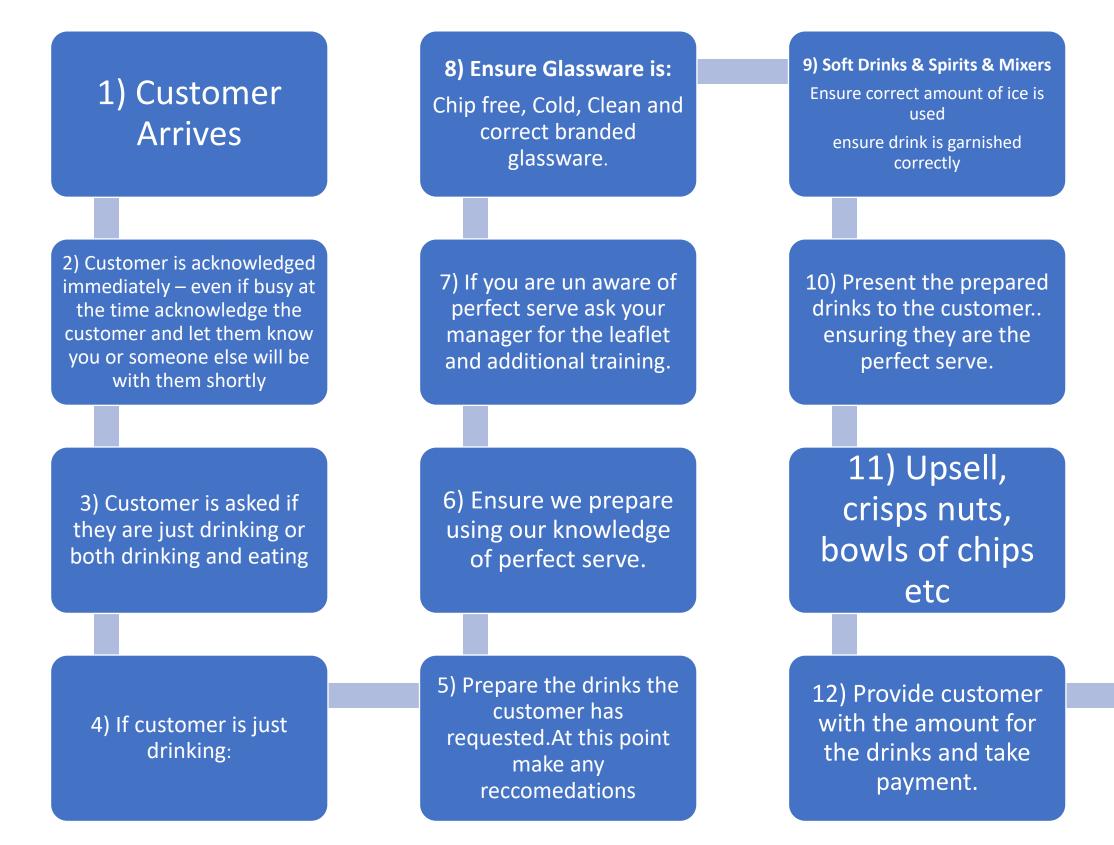
## **Customer Service Flow Chart for Drinking Customers**

If we can provide drinking customers tables service do so, send a bill over with their drinks, don't leave customers thirsty and limit their chances of going elsewhere.



Smile / be your best / give a reason for the customer to come back / go the extra mile / push customer to leave reviews on social media / better service = better tips!

16) When customer leaves again thank the customer and say goodbye.

15) Thank the customer once the service has ended

14) If possible ask customer how there day has been. make small conversation while preapring customers drinks

13) Ensure we Always: use verbal communication, never shrug shoulders, nod or wink.