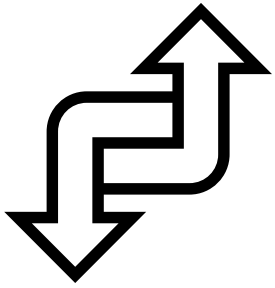
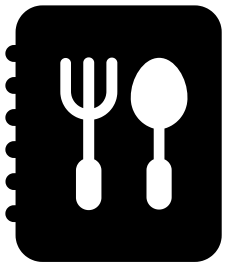


COVID-19 POLICY



CHANGES TO OUR OPERATION

TO KEEP IN LINE WITH GOVERNMENT GUIDELINES AND ENSURE OUR STAFF AND CUSTOMERS ARE SAFE, WE HAVE HAD TO CHANGE HOW WE OPERATE. WE ASK FOR YOUR PATIENCE AND LOYALTY DURING THIS TIME.



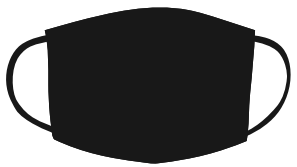
BOOKINGS ARE RECOMMENDED, BUT NOT MANDATORY

WE RECOMMEND YOU TO BOOK BUT, WE WILL STILL WELCOME YOU IF PASSING BY. WE ARE LIMITING OUR BOOKINGS AND WALK-INS TO 6 PEOPLE IN LINE WITH THE LAW HOWEVER IF YOU ARE FROM THE SAME HOUSEHOLD OR SUPPORT BUBBLE YOUR STILL WELCOME BUT YOU WILL BE ASKED TO COMPLETE A SUPPORT BUBBLE DECLARATION.



INSIDE THE PUB

WHEN DRINKING OR DINNING INSIDE THE PUB IT WILL BE TABLE SERVICE ONLY. WE UNDERSTAND THAT THERE MAY BE OTHER CUSTOMERS THAT ARE YOUR FRIENDS BUT, WE ASK YOU TO STAY AT YOUR TABLE WITH YOUR OWN PARTY. THERE WILL BE CLEAR SIGNS ON HOW YOUR PARTY CAN ENSURE YOUR EXPERIENCE IS SAFE AND ENJOYABLE. PLEASE REFRAIN FROM MOVING ANY FURNITURE.



FACE MASKS

WHEN ENTERING THE PUB, USING THE FACILITIES AND EXITING THE PUB FACE MASKS MUST BE WORN. FACE MASKS CAN ONLY BE REMOVED WHEN SEATED AT YOUR TABLE.



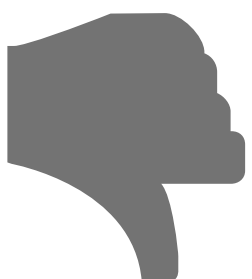
TRACK & TRACE

TO COMPLY WITH GOVERNMENT GUIDELINES YOU WILL BE REQUIRED TO LEAVE AT LEAST 1 PERSONS DETAILS PER PARTY. WE WILL FOLLOW ALL GDPR REGULATIONS AND HOLD ONTO YOUR INFORMATION FOR 28 DAYS. THERE IS ALSO AN OPTION TO CHECK IN VIA THE NHS COVID-19 APP.



TABLE SERVICE

TABLE SERVICE IS MANDATORY YOU WILL BE SHOWN TO YOUR TABLE BY A STAFF MEMBER. WHERE POSSIBLE PLEASE USE OUR WEBSITE TO LOOK AT OUR MENU. HOWEVER, MENUS ARE AVAILABLE IF THIS IS NOT POSSIBLE.



ANTI SOCIAL BEHAVIOUR

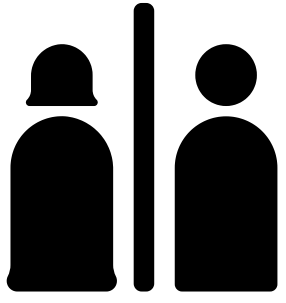
WE WILL NOT ACCEPT ANY SHOUTING, SWEARING, EXCESSIVE DRINKING OR ABUSE TOWARDS STAFF OR OTHER CUSTOMERS. OUR STAFF CAN AND WILL REFUSE ANYONE SERVICE IF THEY DO NOT FOLLOW THESE RULES. ANYONE DEEMED A DANGER TO OTHERS WILL BE ASKED TO LEAVE.



PAYMENT

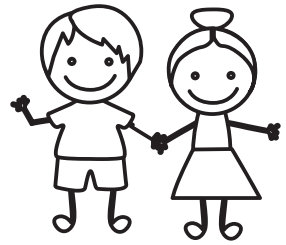
WE RECCOMEND CARD PAYMENT BUT WILL NOT REFUSE CASH.

COVID-19 POLICY



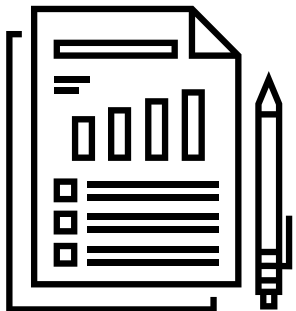
TOILETS

WE HAVE A 2 PERSON POLICY WITHIN OUR TOILETS. PLEASE REFRAIN FROM GATHERING OUTSIDE AND LOITERING INSIDE.



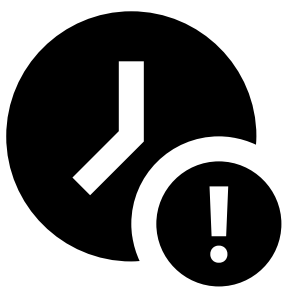
CHILDREN

CHILDREN MUST BE SEATED AT ALL TIMES. CHILDREN MUST BE ACCOMPANIED TO THE TOILET.



COVID-19 RISK ASSESSMENT

WE HAVE COMPLETED A RISK ASSESSMENT FOR THIS BUSINESS WHICH CAN BE FOUND ON OUR WEBSITE WWW.TIMELESSINNS.COM



OPENING TIMES

OUR OPENING TIMES HAVE CHANGED, PLEASE ENSURE YOU FAMILIARISE YOURSELF WITH OUR NEW TIMES. OUR PUBS WILL CLOSE ITS DOORS AT 10PM LAST ORDERS WILL BE CALLED AT 9:30PM. CUSTOMERS WILL BE ASKED TO LEAVE AT 10PM, PLEASE DON'T TAKE OFFENCE THIS IS THE LAW.

HYGIENE & SANITISATION



WE HAVE HAND SANITISING STATIONS LOCATED THROUGHOUT THE PUB, WE ASK YOU TO BE PROACTIVE USING THESE. ALL CUSTOMERS MUST SANITISE WHEN ENTERING AND LEAVING THE PUB AND THE TOILET. OUR STAFF HAVE AN EXTENSIVE CLEANING SCHEDULE, KEY AREAS SUCH AS TOUCH POINTS AND TOILETS ARE ON THERE AT REGULAR INTERVALS THROUGHOUT THE DAY. PLEASE ALERT A STAFF MEMBER IF YOU FEEL AN AREA NEEDS ATTENTION.

OUR STAFF



OUR STAFF HAVE RECEIVED EXTENSIVE COVID-19 TRAINING, THEY HAVE COMPLETED A FIT FOR WORK FORM, THEY HAVE RECEIVED ON THE JOB TRAINING COVERING OUR POLICIES, DIFFERENT SCENARIOS, PERSONAL HYGIENE, VIOLENCE AND AGGRESSION MANAGEMENT AND CLEANING. OUR CHEFS WILL COMPLY WITH SOCIAL DISTANCING AND WHERE POSSIBLE THERE WILL BE ONLY 1 CHEF WITHIN THE KITCHEN. CHEFS WILL WEAR PPE WHERE REQUIRED.

