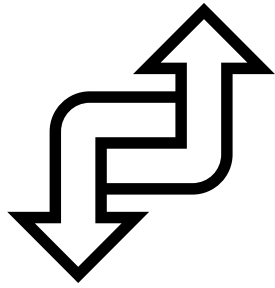
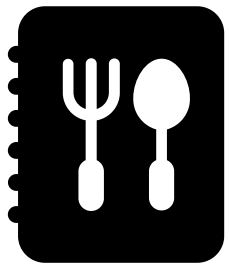


COVID-19 POLICY



CHANGES TO OUR OPERATION

TO KEEP IN LINE WITH GOVERNMENT GUIDELINES AND ENSURE OUR STAFF AND CUSTOMERS ARE SAFE AT WE HAVE HAD TO CHANGE HOW WE OPERATE. WE ASK FOR YOUR PATIENCE AND LOYALTY DURING THIS TIME.



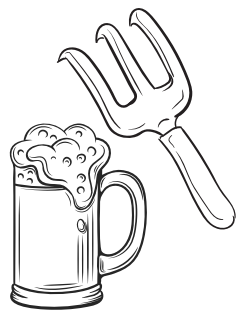
BOOKINGS ARE RECOMMENDED, BUT NOT MANDATORY

WE RECOMMEND YOU TO BOOK BUT, WE WILL STILL WELCOME YOU IF PASSING BY. WE ARE LIMITING OUR BOOKINGS AND WALK-INS TO 6 PEOPLE. PLEASE DON'T BE DISAPPOINTED IF YOU HAVEN'T BOOKED AND WE CANT FIT YOU IN, WE ARE WORKING WITH A LIMITED CAPACITY. IF YOU HAVE BOOKED PLEASE ENTER THE PUB AND GO TO THE WELCOME DESK. IF YOU HAVEN'T BOOKED PLEASE USE THE QUEUE SYSTEM.



INSIDE THE PUB

WHEN DRINKING OR DINNING INSIDE THE PUB IT WILL BE TABLE SERVICE WHERE POSSIBLE. WHEN TABLE SERVICE IS IN PLACE PLEASE REFRAIN FROM MOVING AROUND THE PUB. WE UNDERSTAND THAT THERE MAY BE OTHER CUSTOMERS THAT ARE YOUR FRIENDS BUT, WE ASK YOU TO STAY AT YOUR TABLE WITH YOUR OWN PARTY. THERE WILL BE CLEAR SIGNS ON HOW YOUR PARTY CAN ENSURE YOUR EXPERIENCE IS SAFE AND ENJOYABLE. PLEASE REFRAIN FROM MOVING ANY FURNITURE.



BEER GARDEN

WHEN DRINKING OR DINNING IN OUR BEER GARDEN SOCIAL DISTANCING STILL APPLIES. THERE WILL BE CLEAR SIGNS ON HOW YOUR PARTY CAN ENSURE YOUR EXPERIENCE IS SAFE AND ENJOYABLE. TO ORDER YOUR DRINKS OR FOOD THERE WILL BE A QUEUE SYSTEM. PLEASE USE THIS SYSTEM. PLEASE REFRAIN FROM MOVING ANY FURNITURE. IF THERE IS A CHANGE IN THE WEATHER WE CANNOT GUARANTEE ANYONE A TABLE INSIDE, WE WILL NOT REFUND FOOD OR DRINK IF THE WEATHER DOES CHANGE.



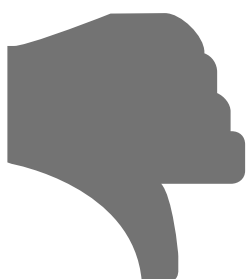
TRACK & TRACE

TO COMPLY WITH GOVERNMENT GUIDELINES YOU WILL BE REQUIRED TO LEAVE AT LEAST 1 PERSONS DETAILS PER PARTY. WE WILL FOLLOW ALL GDPR REGULATIONS AND HOLD ONTO YOUR INFORMATION FOR 28 DAYS.



TABLE SERVICE

WHEN TABLE SERVICE IS IN PLACE YOU WILL BE SHOWN TO YOUR TABLE BY A STAFF MEMBER. WHERE POSSIBLE PLEASE USE OUR WEBSITE TO LOOK AT OUR MENU. HOWEVER, DISPOSABLE MENUS ARE AVAILABLE IF THIS IS NOT POSSIBLE. THERE WILL BE A LIGHT ON EVERY TABLE - IF YOU ARE WANTING TO ORDER FOOD OR DRINK OR GET A STAFF MEMBERS ATTENTION SWITCH THE LIGHT ON AND SOMEONE WILL BE WITH YOU AS SOON AS POSSIBLE.



ANTI SOCIAL BEHAVIOUR

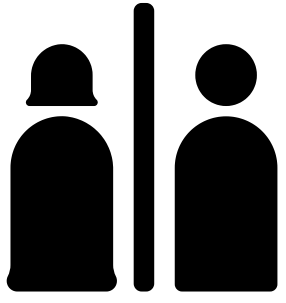
WE WILL NOT ACCEPT ANY SHOUTING, SWEARING, EXCESSIVE DRINKING OR ABUSE TOWARDS STAFF OR OTHER CUSTOMERS. OUR STAFF CAN AND WILL REFUSE ANYONE SERVICE IF THEY DO NOT FOLLOW THESE RULES. ANYONE DEEMED A DANGER TO OTHERS WILL BE ASKED TO LEAVE.



PAYMENT

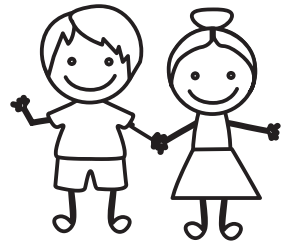
WE RECCOMEND CARD PAYMENT BUT WILL NOT REFUSE CASH.

COVID-19 POLICY



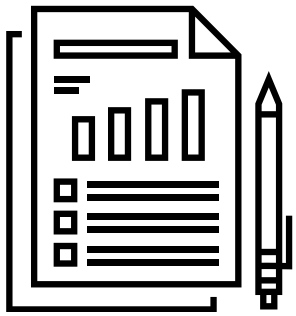
TOILETS

WE HAVE A 2 PERSON POLICY WITHIN OUR TOILETS. PLEASE REFRAIN FROM GATHERING OUTSIDE AND LOITERING INSIDE.



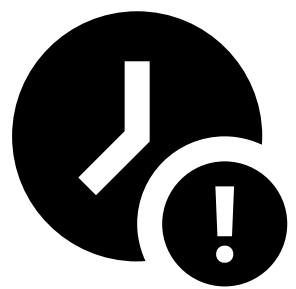
CHILDREN

CHILDREN MUST BE SEATED AT ALL TIMES AND ARE NOT ALLOWED TO THE BAR. NO PLAYING OR RUNNING. THESE RULES APPLY BOTH INSIDE AND OUTSIDE. CHILDREN MUST BE ACCOMPANIED TO THE TOILET.



COVID-19 RISK ASSESSMENT

WE HAVE COMPLETED A RISK ASSESSMENT FOR THIS BUSINESS WHICH CAN BE FOUND ON OUR WEBSITE WWW.TIMELESSINNS.COM



OPENING TIMES

OUR OPENING TIMES HAVE CHANGED, PLEASE ENSURE YOU FAMILIARISE YOURSELF WITH OUR NEW TIMES.



HYGIENE & SANITISATION

WE HAVE HAND SANITISING STATIONS LOCATED THROUGHOUT THE PUB, WE ASK YOU TO BE PROACTIVE USING THESE. ALL CUSTOMERS MUST SANITISE WHEN ENTERING AND LEAVING THE PUB AND THE TOILET. OUR STAFF HAVE AN EXTENSIVE CLEANING SCHEDULE, KEY AREAS SUCH AS TOUCH POINTS AND TOILETS ARE ON THERE AT REGULAR INTERVALS THROUGHOUT THE DAY. PLEASE ALERT A STAFF MEMBER IF YOU FEEL AN AREA NEEDS ATTENTION.



OUR STAFF

OUR STAFF HAVE RECEIVED EXTENSIVE COVID-19 TRAINING, THEY HAVE COMPLETED A FIT FOR WORK FORM, THEY HAVE RECEIVED ON THE JOB TRAINING COVERING OUR POLICIES, DIFFERENT SCENARIOS, PERSONAL HYGIENE, VIOLENCE AND AGGRESSION MANAGEMENT AND CLEANING. OUR CHEFS WILL COMPLY WITH SOCIAL DISTANCING AND WHERE POSSIBLE THERE WILL BE ONLY 1 CHEF WITHIN THE KITCHEN. CHEFS WILL WEAR PPE WHERE REQUIRED.



THANK YOU!

WE WANT TO THANK YOU

WE WANT TO THANK YOU FOR READING THIS, VISITING US AND BEING PATIENT. COVID-19 HAS HAD A DRASTIC EFFECT ON OUR INDUSTRY AND WE NEED TO GAIN YOUR TRUST TO ENSURE YOU COME BACK AND USE US ON A REGULAR BASIS. WE ASK YOU NOT TO STAY AWAY, WE REALLY NEED YOUR LOYALTY RIGHT NOW TO GET US THROUGH THIS DIFFICULT TIME. IF YOU FEEL WE CAN DO ANYTHING MORE TO KEEP YOU OR OUR STAFF SAFE PLEASE CONTACT JACK - JACKHALSALL2@GMAIL.COM

MANY THANKS

