



Policy Page 2026

Service Fees and Consultations

- Consultations/ meet and greets are complimentary
- Drop in visits are \$1 per minute
- Custom quote for requested visits will be provided at time of consultation
- Additional time spent in your home beyond the scheduled slot will be charged accordingly

Payments and Invoicing

- All visits are invoiced weekly and payment is due upon receipt
- Failure to pay an invoice will result in termination of your contract and suspension of services
- Cash payments for invoices are not accepted

Pet Safety and Visit Scheduling

- All dogs must be leashed for walks outside unless in a fully fenced yard
- Aggressive pets will not be serviced
- Visit times are scheduled based on available time slots and may shift due to traffic or unexpected changes
- Visits may occur up to 90 minutes before or after scheduled time slot

Equipment and Medication

- E-collars will not be used during drop in services. If your pet typically uses one, please provide an alternative or service will be denied

- All medications must be clearly labeled with clear instructions on administration of medication
- Veterinarian office information and direct phone number in case of emergency is required for services

Photo Updates

- Pictures will be taken at time of service and will be sent directly to pet parent along with visit summary
- If you would like your pet's photos to be shared on social media, consent must be required (please see below)

☐ Yes, I would like my pet's photos shared on social media

Veterinarian Office Name: _____

Veterinarian Office Phone Number: _____

Print Name: _____

Signature: _____

Date: _____

